

Suncorp Group Global Reporting Initiative 2015/16



The Global Reporting Initiative (GRI) framework provides a globally accepted way for companies to report economic, environmental and social performance.

The GRI Sustainability Guidelines (4.0) have influenced the preparation of reporting associated with Suncorp Group's approach to Corporate Responsibility (CR).

This index provides a listing of the GRI indicators reported by Suncorp Group in the 2015/16 Annual Review.

Comments or questions relating to this index should be directed to responsible@suncorp.com.au

GRI Content Index for 'In accordance' – Core

GENERAL STANDARD DISCLOSURES			
General Standard Disclosures	Document	Page	External Assurance
STRATEGY AND ANALYSIS			
G4-1	Annual Review	4-6, 10-11	
ORGANISATIONAL PROFILE			
G4-3	Annual Review	3	
G4-4	Annual Review	3, 36	
G4-5	Annual Review	37	
G4-6	Annual Review	3	
G4-7	Annual Review	3, 18	
G4-8	Annual Review	3	
G4-9	Annual Review	3, 8-9	
G4-10	Annual Review	9 – partial	

G4-11		N/A	
G4-12		N/A	
G4-13	Annual Review	10, 15	
G4-14	Annual Review	12-14, 18, 22	
G4-15	Annual Review	17-19, 21-22	
G4-16	Annual Review	16-17, 21-23	
IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES			
G4-17	Annual Review	37	
G4-18	Annual Review	17	
G4-19	Annual Review	17	
G4-20	Annual Review	14, 17-21, 26-29	
G4-21	Annual Review	22-25, 30-33	
G4-22	N/A	N/A	
G4-23	N/A	N/A	
STAKEHOLDER ENGAGEMENT			

G4-24	Annual Review	17	
G4-25	Annual Review	17	
G4-26	Annual Review	17	
G4-27	Annual Review	17-33	
REPORT PROFILE			
G4-28	Annual Review	Throughout document	
G4-29	Annual Review	8-9	
G4-30	Annual Review	Throughout document	
G4-31	Annual Review	Back Cover	
G4-32	Annual Review	17	
G4-33		N/A	
GOVERNANCE			
G4-34	Annual Review	18	
ETHICS AND INTEGRITY			
G4-56		11, 19,	

SPECIFIC STANDARD DISCLOSURES

Material Aspects	DMA and Indicators	Omissions	External Assurance
Leadership	<ul style="list-style-type: none"> • Providing industry leadership through robust governance, transparency and risk management processes • Information technology • Government engagement • Political donations • Responsible approach to banking 	G4-10 (partial) – due to operational changes and changes to our internal people systems, we are unable to provide complete and accurate information for some of the required workforce indicators	
Customers	<ul style="list-style-type: none"> • Creating value for our customers • Being there when it matters most • Driving financial inclusion • Protecting the North • Researching cyclone impacts on strata • Investing in new technology and innovation • Strategic partnerships 	G4-11 - due to operational changes and changes to our internal people systems, we are unable to provide complete and accurate information for some of the required workforce indicators	
Workplace	<ul style="list-style-type: none"> • Creating an environment where our people are safe, valued and can do their best work • Employee engagement • Flexible working • Safety and wellbeing 	G4-12 – the report does not cover this	

	<ul style="list-style-type: none"> • Diversity and inclusion • Business partners 		
Community and environment	<ul style="list-style-type: none"> • Supporting, protecting and enhancing our communities and environment • Brighter Futures • Synergy Smash Repairs program changing lives • Supporting small business • Celebrating Youngcare partnership • Reducing our environmental footprint • Climate change 	G4-22 – not applicable for this report	
		G4-23 – not applicable for this report	