

The Global Reporting Initiative (GRI) Standards provide a globally accepted way for companies to report their economic, environmental and social performance.

The GRI Standards 2016 have influenced the preparation of reporting associated with Suncorp's approach to Corporate Responsibility.

This content index provides a listing of the GRI Standards reported by Suncorp in the 2016/17 Annual Reporting Suite and on the Suncorp Group website.

Comments or questions relating to this content index should be directed to the Corporate Responsibility team at responsible@suncorp.com.au.

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S) AND/OR URL(S)
ORGANISATIONAL PROFILE		
GRI 102:	102-1 Name of the organisation	– Suncorp Group Limited
General Disclosures	102-2 Activities, brands, products, and services	– Pages 11-12, 2017 Annual Review
	102-3 Location of headquarters	– Page 38, 2017 Annual Review
	102-4 Location of operations	– <i>Geographic segments</i> , Page 61, 2017 Directors' Report and Financial Statements
	102-5 Ownership and legal form	– <i>About Suncorp</i> , Page 1, 2017 Annual Review
	102-6 Markets served	– <i>Our Suncorp Marketplace</i> , Page 7, 2017 Annual Review – Pages 11-12, 2017 Annual Review
	102-7 Scale of the organisation	– <i>Employees</i> , Page 36, 2017 Annual Review – <i>Consolidated statement of comprehensive income</i> , Page 52, 2017 Directors' Report and Financial Statements – <i>Consolidated statement of financial position</i> , Page 53, 2017 Directors' Report and Financial Statements – <i>Consolidated statement of cash flows</i> , Page 55, 2017 Directors' Report and Financial Statements
	102-8 Information on employees and other workers	– <i>Employees</i> , Page 36, 2017 Annual Review – 2017 Workplace Gender Equality Agency Public Report
	102-9 Supply chain	– <i>Our supply chain</i> , Suncorp Group Website
	102-13 Membership of associations	– <i>Industry reform</i> , Page 17, 2017 Annual Review
STRATEGY		
GRI 102:	102-14 Statement from senior decision-maker	– <i>A message from our Chairman</i> , Page 3, 2017 Annual Review
General Disclosures	102-15 Key impacts, risks and opportunities	– <i>Our materiality assessment</i> , Page 14, 2017 Annual Review – <i>Key internal and external risks</i> , Pages 14-15, 2017 Directors' Report and Financial Statements – <i>Impact of legislation and other external requirements</i> , Pages 15-19, 2017 Directors' Report and Financial Statements – <i>Environmental regulation</i> , Page 20, 2017 Directors' Report and Financial Statements – Page 96, 2017 Directors' Report and Financial Statements

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S) AND/OR URL(S)
ETHICS AND INTEGRITY		
GRI 102: General Disclosures	102-16 Values, principles, standards and norms of behaviour	<ul style="list-style-type: none"> – Code of Conduct (version 6) – <i>Code of Conduct</i>, Page 19, 2017 Annual Review
	102-17 Mechanisms for advice and concerns about ethics	<ul style="list-style-type: none"> – Page 10, Code of Conduct (version 6) – Whistleblower Policy – <i>Shareholder feedback and Corporate Responsibility</i>, Suncorp Group Website
GOVERNANCE		
GRI 102: General Disclosures	102-18 Governance structure	– <i>Governance and corporate responsibility</i> , Page 16, 2017 Annual Review
	102-19 Delegating authority	– <i>Governance and corporate responsibility</i> , Page 16, 2017 Annual Review
		– <i>Board and management responsibilities</i> , Page 3, 2017 Corporate Governance Statement
	102-20 Executive-level responsibility for economic, environmental and social topics	– <i>Governance and corporate responsibility</i> , Page 16, 2017 Annual Review
	102-21 Consulting stakeholders on economic, environmental and social topics	– <i>Our approach</i> , Pages 13-14, 2017 Annual Review
		– <i>Our approach</i> , Pages 17-18, 2017 Annual Review
	102-22 Composition of the highest governance body and its committees	– <i>Board of directors</i> , Page 4, 2017 Annual Review
		– Pages 4-8, 2017 Corporate Governance Statement
		– <i>Board committees</i> , Pages 10-11, 2017 Corporate Governance Statement
	102-23 Chair of the highest governance body	– <i>Questions 2.1c</i> , Page 12, 2017 Workplace Gender Equality Agency Public Report
– <i>Independence of the Board and Board Chairman</i> , Page 5, 2017 Corporate Governance Statement		
102-24 Nominating and selecting the highest governance body	<ul style="list-style-type: none"> – <i>Directors' skills and experience</i>, Pages 6-8, 2017 Corporate Governance Statement – Nomination Committee Charter 	
102-25 Conflicts of interest	– <i>Directors' conflicts of interest</i> , Page 6, 2017 Corporate Governance Statement	
102-26 Role of highest governance body in setting purpose, values and strategy	– <i>Board and management responsibilities</i> , Page 3, 2017 Corporate Governance Statement	
102-27 Collective knowledge of highest governance body	– <i>Director induction and education</i> , Pages 8-9, 2017 Corporate Governance Statement	
102-30 Effectiveness of risk management processes	– <i>Governance and corporate responsibility</i> , Page 16, 2017 Annual Review	

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S) AND/OR URL(S)
	102-35 Remuneration policies	– <i>Executive remuneration strategy and framework</i> , Pages 29-30, 2017 Directors' Report and Financial Statements
	102-36 Process for determining remuneration	– <i>Remuneration governance framework</i> , Pages 27-30, 2017 Directors' Report and Financial Statements – Remuneration Committee Charter
STAKEHOLDER ENGAGEMENT		
GRI 102: General Disclosures	102-40 List of stakeholder groups	– <i>Our approach</i> , Page 13, 2017 Annual Review – <i>Stakeholder engagement</i> , Page 17, 2017 Annual Review
REPORTING PRACTICE		
GRI 102: General Disclosures	102-45 Entities included in the consolidated financial statements	– <i>Reporting entity</i> , Page 56, 2017 Directors' Report and Financial Statements
	102-46 Defining report content and topic boundaries	– <i>Our approach</i> , Pages 13-14, 2017 Annual Review
	102-47 List of material topics	– <i>Our materiality assessment</i> , Page 14, 2017 Annual Review
	102-48 Restatements of information	– <i>Notes</i> , Pages 35-36, 2017 Annual Review
	102-49 Changes in reporting	– <i>Our approach</i> , Pages 13-14, 2017 Annual Review
	102-50 Reporting period	– <i>Disclaimer</i> , Page 38, 2017 Annual Review – Page 3, 2017 Directors' Report and Financial Statements
	102-51 Date of most recent report	– 2016 Annual Review , published 4 August 2016
	102-52 Reporting cycle	– <i>Our performance</i> , Pages 35-36, 2017 Annual Review
	102-53 Contact point for questions regarding the report	– <i>Back cover</i> , 2017 Annual Review
	102-54 Claims on reporting in accordance with the GRI Standards	– <i>Global Reporting Initiative</i> , Page 36, 2017 Annual Review
	102-55 GRI content index	– This document
INDIRECT ECONOMIC IMPACTS		
GRI 103: Management Approach	103-1 Explanation of the material topic and its boundaries	– <i>Material issues 2 and 8</i> , Page 14, 2017 Annual Review
	103-2 The management approach and its components	– <i>Our corporate responsibility framework</i> , Page 15, 2017 Annual Review – <i>Sustainable growth</i> , Page 25, 2017 Annual Review – <i>Responsible financial services</i> , Pages 27-28, 2017 Annual Review

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S) AND/OR URL(S)
GRI 203: Indirect economic impacts	203-2 Significant indirect economic impacts	<ul style="list-style-type: none"> – <i>Our performance: climate change</i>, Page 22, 2017 Annual Review – <i>Cyclone Ready Streets</i>, Page 26, 2017 Annual Review – <i>Our performance: financial inclusion and resilience</i>, Page 28, 2017 Annual Review
ENERGY		
GRI 103: Management Approach	103-1 Explanation of the material topic and its boundaries	– <i>Material issue 6</i> , Page 14, 2017 Annual Review
	103-2 The management approach and its components	<ul style="list-style-type: none"> – <i>Our corporate responsibility framework</i>, Page 15, 2017 Annual Review – <i>Sustainable growth</i>, Pages 21-22, 2017 Annual Review
GRI 302: Energy	302-4 Reduction of energy consumption	– <i>Our environment</i> , Page 36, 2017 Annual Review
EMISSIONS		
GRI 103: Management Approach	103-1 Explanation of the material topic and its boundaries	– <i>Material issue 6</i> , Page 14, 2017 Annual Review
	103-2 The management approach and its components	<ul style="list-style-type: none"> – <i>Our corporate responsibility framework</i>, Page 15, 2017 Annual Review – <i>Sustainable growth</i>, Pages 21-22, 25, 2017 Annual Review
GRI 305: Emissions	305-1 Direct (Scope 1) GHG emissions	– <i>Our environment</i> , Page 36, 2017 Annual Review
	305-2 Energy indirect (Scope 2) GHG emissions	– <i>Our environment</i> , Page 36, 2017 Annual Review
	305-5 Reduction of GHG emissions	<ul style="list-style-type: none"> – <i>Highlights</i>, Page 2, 2017 Annual Review – <i>Our environment</i>, Page 36, 2017 Annual Review
EMPLOYMENT		
GRI 103: Management Approach	103-1 Explanation of the material topic and its boundaries	– <i>Material issue 9</i> , Page 14, 2017 Annual Review
	103-2 The management approach and its components	<ul style="list-style-type: none"> – <i>Our corporate responsibility framework</i>, Page 15, 2017 Annual Review – <i>Our approach</i>, Pages 31, 33-34, 2017 Annual Review
GRI 401: Employment	401-1 New employee hires and employee turnover	<ul style="list-style-type: none"> – <i>Employees</i>, Page 36, 2017 Annual Review – <i>Questions 1.10 and 1.12</i>, Page 11, 2017 Workplace Gender Equality Agency Public Report

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S) AND/OR URL(S)
OCCUPATIONAL HEALTH AND SAFETY		
GRI 103: Management Approach	103-1 Explanation of the material topic and its boundaries	– <i>Material issue 9</i> , Page 14, 2017 Annual Review
	103-2 The management approach and its components	– <i>Our corporate responsibility framework</i> , Page 15, 2017 Annual Review – <i>Our approach</i> , Page 32, 2017 Annual Review
GRI 403: Employment	403-2 Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	– <i>Our performance: safety and wellbeing</i> , Page 32, 2017 Annual Review – <i>Employees</i> , Page 36, 2017 Annual Review
TRAINING AND EDUCATION		
GRI 103: Management Approach	103-1 Explanation of the material topic and its boundaries	– <i>Material issue 9</i> , Page 14, 2017 Annual Review
	103-2 The management approach and its components	– <i>Our corporate responsibility framework</i> , Page 15, 2017 Annual Review – <i>Gender equality and age diversity</i> , Page 33, 2017 Annual Review
GRI 404: Training and Education	404-2 Programs for upgrading employee skills and transition assistance programs	– <i>Gender equality and age diversity</i> , Page 33, 2017 Annual Review
PUBLIC POLICY		
GRI 103: Management Approach	103-1 Explanation of the material topic and its boundaries	– <i>Material issues 1 and 7</i> , Page 14, 2017 Annual Review
	103-2 The management approach and its components	– <i>Our corporate responsibility framework</i> , Page 15, 2017 Annual Review – <i>Our approach</i> , Pages 17-18, 2017 Annual Review
GRI 415: Public Policy	415-1 Political contributions	– <i>Government engagement and political donations</i> , Page 18, 2017 Annual Review