ASX announcement



10 November 2014

SUNCORP BANK IMPROVES MARGIN, CREDIT QUALITY AND CAPITAL IN THE SEPTEMBER QUARTER

Suncorp today provided an update on Bank assets, credit quality and capital as at 30 September 2014, as required under Australian Prudential Standard 330.

Suncorp Bank has responded to an increasingly competitive mortgage lending market by focusing on credit quality and the net interest margin. Both have improved significantly over the quarter with impaired loans down 15.6% and the net interest margin increasing to the top of the target range of 1.75% to 1.85%. In addition, common equity tier one has increased to 8.7% at 30 September 2014.

Total lending reduced 0.9% over the quarter due to prudent and targeted mortgage lending in a low-rate environment, lower system growth in Suncorp Bank's target segments, the planned exit of a large commercial exposure and ongoing customer deleveraging. The Bank expects to return to growth in the December quarter.

Suncorp Bank CEO John Nesbitt said: "Suncorp has had a strong focus on strengthening risk management in line with the Basel II Advanced Accreditation program. We have been successful in the September quarter in improving the quality and diversification of our lending assets. Importantly, we have a strong pipeline of profitable, low-risk lending that has re-positioned Suncorp Bank for growth in the December guarter."

Impairment losses reduced to \$20 million or 16 basis points of gross loans, within the target range of 10 to 20 basis points. Impaired assets reduced 15.6% to \$281 million and past-due loans reduced 3.6% to \$423 million. A conservative approach to provisioning resulted in an increase in the total provision coverage against impaired assets to 79.7% from 67.9%.

Mr Nesbitt said Suncorp maintained a prudent approach to credit quality given the challenging external environment.

"It was pleasing to see a significant reduction in impaired assets but given the ongoing drought across much of Queensland, Suncorp has maintained the additional drought overlay introduced in June," he said.

"Suncorp Bank has also made good progress over the quarter in its other key project, the Banking Platform Replacement Program. This is on track to deliver benefits in the 2017 financial year."

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Suncorp Group Limited ABN 66 145 290 124

Suncorp Bank APS330 for the quarter ended

30 September 2014

Release date: 10 November 2014



Basis of preparation

This document has been prepared by Suncorp Bank to meet the disclosure obligations under the Australian Prudential Regulation Authority (APRA) Australian Prudential Standard (APS) 330 Capital Adequacy: Public Disclosure of Prudential Information.

Suncorp Bank is represented by Suncorp-Metway Limited and its subsidiaries. Suncorp-Metway Limited is an authorised deposit-taking institution and a wholly owned subsidiary of Suncorp Group Limited. Suncorp Group is represented by Suncorp Group Limited and its subsidiaries.

Other than statutory information required by a regulator (including APRA), all financial information is measured in accordance with Australian Accounting Standards. All figures have been quoted in Australian dollars and have been rounded to the nearest million.

This document has not been audited nor reviewed in accordance with Australian Auditing Standards. It should be read in conjunction with Suncorp Group's consolidated annual and interim financial reports which have been either audited or reviewed in accordance with Australian Auditing Standards.

Figures relate to the quarter ended 30 September 2014 (unless otherwise stated) and should be read in conjunction with other information concerning Suncorp Group filed with the Australian Securities Exchange (ASX).

Disclaimer

This report contains general information which is current as at 10 November 2014. It is information given in summary form and does not purport to be complete.

It is not a recommendation or advice in relation to the Suncorp Group and Suncorp Bank or any product or service offered by its entities. It is not intended to be relied upon as advice to investors or potential investors, and does not take into account the investment objectives, financial situation or needs of any particular investor. These should be considered, with or without professional advice, when deciding if an investment is appropriate.

The information in this report is for general information only. To the extent that the information may constitute forward-looking statements, the information reflects Suncorp Group's intent, belief or current expectations with respect to our business and operations, market conditions, results of operations and financial condition, capital adequacy, specific provisions and risk management practices at the date of this report. Such forward-looking statements are not guarantees of future performance and involve known and unknown risks and uncertainties, many of which are beyond Suncorp Group's control, which may cause actual results to differ materially from those expressed or implied.

Suncorp Group and Suncorp Bank undertake no obligation to update any forward-looking statement to reflect events or circumstances after the date of this report (subject to ASX disclosure requirements).

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Overview

Suncorp Bank's September quarter results delivered improved returns as a result of a focus on improved risk management and an optimal funding profile following the repayment of the last tranche of expensive legacy Non-core Bank funding.

The Bank prioritised margin and credit quality over growth in an intensely competitive mortgage market. Suncorp's key target markets of low loan to valuation ratio (LVR) owner-occupied lending were subdued and, particularly in Queensland, customer de-leveraging continued.

A short term consequence in the September quarter was a reduction in lending assets. Retail lending reduced 0.5% to \$39.2 billion. Business lending reduced 2.4% or \$257 million, primarily due to the exit of a large commercial Queensland exposure.

Credit quality improved on all key metrics during the September quarter. Impairment losses reduced to \$20 million or 16 basis points (bps) (annualised) of gross loans and advances. Gross impaired assets decreased 15.6% to \$281 million, representing just 0.6% of gross loans and advances. The Bank is conservatively provisioned and has maintained the drought overlay introduced in the June quarter.

The Bank's Net Interest Margin (NIM) has increased to the top of its target range of 1.75% to 1.85% during the September quarter. This was a result of an improvement in the deposit mix and a reduction in the cost of term funding.

In conjunction with improved margin and credit quality, the Bank has taken the opportunity during this period of low growth to further improve the diversification and composition of its funding. In September, the Bank successfully issued £250 million in a three-year floating rate note into the European market. Additionally, in October, the Bank issued \$950 million in a five-year covered bond transaction at 70 bps over 90 day BBSW.

In addition, the capital position of the Bank has been improved with the Common Equity Tier 1 (CET1) ratio increasing to 8.70% at 30 September 2014.

Outlook

The completion of a number of key growth initiatives is showing success, with the pipeline for new lending in the Bank's chosen segments improving significantly in September and October. This will see the Bank return to growth in the December quarter.

In the short-term, the moderation in funding costs will result in the Bank's NIM remaining at the top of the target range of 1.75% to 1.85%. Impairment losses should be in the range of 10 to 20 bps of gross loans and the Cost to Income ratio should be around 53% in the 2015 financial year.

Delivery of the Bank's Platform Replacement Program (Project Ignite) and Basel II Advanced Accreditation programs remain key focuses. Both programs are on-track and will significantly change the way in which the Bank conducts business. They will enhance the Bank's ability to meet the changing needs of customers within a robust risk management framework.

Despite an improvement in credit quality over the September quarter, the Agribusiness segment is still subject to widespread drought conditions and reduced property values. The provisioning overlay added in June 2014 remains on balance sheet and will be maintained into the December quarter.

Operating targets over the medium term remain unchanged. These are:

- NIM of 1.75% to 1.85% underpinned by pricing discipline;
- disciplined cost management and ongoing investment in strategic programs to drive the Cost to Income ratio towards 50% (53% in the 2015 financial year);
- sustainable lending growth of 1 to 1.3 times system through measured expansion in housing and business markets supported by positive conversion of new customers to 'connected customers';
- retail Deposit to Lending ratio of 60% to 70% supported by the Bank's ability to leverage its A+/A1 credit rating to raise diverse wholesale funding; and
- return on CET1 of 12% to 15%.



Loans, advances and other receivables

| | | | | SEP-14 | SEP-14 |
|---|--------|--------|--------|-----------|-----------|
| | SEP-14 | JUN-14 | SEP-13 | vs JUN-14 | vs SEP-13 |
| | \$M | \$M | \$M | % | % |
| Housing loans | 32,777 | 32,540 | 30,134 | 0.7 | 8.8 |
| Securitised and covered bond housing loans | 6,039 | 6,461 | 7,441 | (6.5) | (18.8) |
| Total housing loans | 38,816 | 39,001 | 37,575 | (0.5) | 3.3 |
| Consumer loans | 413 | 431 | 452 | (4.2) | (8.6) |
| Retail loans | 39,229 | 39,432 | 38,027 | (0.5) | 3.2 |
| | | | | | |
| Commercial (SME) | 5,576 | 5,772 | 5,553 | (3.4) | 0.4 |
| Agribusiness | 4,575 | 4,624 | 4,389 | (1.1) | 4.2 |
| Total retail and business lending | 49,380 | 49,828 | 47,969 | (0.9) | 2.9 |
| Corporate and property | 116 | 128 | 395 | (9.4) | (70.6) |
| Total lending | 49,496 | 49,956 | 48,364 | (0.9) | 2.3 |
| | | | | | |
| Other receivables | 41 | 51 | 99 | (19.6) | (58.6) |
| Gross banking loans, advances and other receivables | 49,537 | 50,007 | 48,463 | (0.9) | 2.2 |
| Provision for impairment | (224) | (226) | (239) | (0.9) | (6.3) |
| Loans, advances and other receivables | 49,313 | 49,781 | 48,224 | (0.9) | 2.3 |
| Credit risk weighted assets | 25,625 | 25,903 | 24,944 | (1.1) | 2.7 |
| | | | | | |
| | | | | | |
| Geographical breakdown - Total lending | | | | | |
| Queensland | 28,362 | 28,748 | 28,257 | (1.3) | 0.4 |
| New South Wales | 11,958 | 12,095 | 11,320 | (1.1) | 5.6 |
| Victoria | 4,470 | 4,436 | 4,286 | 0.8 | 4.3 |
| Western Australia | 3,134 | 3,139 | 3,080 | (0.2) | 1.8 |
| South Australia and other | 1,572 | 1,538 | 1,421 | 2.2 | 10.6 |
| Outside of Queensland loans | 21,134 | 21,208 | 20,107 | (0.3) | 5.1 |
| | | | | | |
| Total lending | 49,496 | 49,956 | 48,364 | (0.9) | 2.3 |

Retail Lending

The retail lending portfolio contracted 0.5% to \$39.2 billion during the September 2014 quarter. The Bank remains focused on improving the quality of the book by concentrating on the origination of sub-80% LVR loans, driving better quality business and more optimal use of capital.

Business Lending

Commercial (SME)

The Bank's SME portfolio contracted \$196 million or 3.4% to \$5.6 billion. This was primarily due to the planned exit of a large exposure which was deemed outside the Bank's core service proposition. Subdued market conditions and heightened competitor activity both remain headwinds to near term growth. Notwithstanding this, the Bank will continue to pursue diversified growth within target market segments.

Agribusiness

The Agribusiness portfolio decreased 1.1% to \$4.6 billion during the quarter. Growth moderated against the prior quarter in line with long term seasonality. Ongoing drought in key regions provides a challenging near term outlook and the Bank remains focused on appropriate risk selection in the current environment.

Impairment losses on loans and advances

| | QU | ARTER ENDE | D | SEP- 14 | SEP- 14 |
|--|---------|------------|--------|------------|-----------|
| | SEP- 14 | JUN- 14 | MAR-14 | vs JUN- 14 | vs MAR-14 |
| | \$M | \$M | \$M | % | % |
| Collective provision for impairment | 2 | 13 | 10 | (84.6) | (80.0) |
| Specific provision for impairment | 18 | 35 | 21 | (48.6) | (14.3) |
| Actual net write-offs | - | 1 | (1) | (100.0) | (100.0) |
| | 20 | 49 | 30 | (59.2) | (33.3) |
| Impairment losses to gross loans and advances (annualised) | 0.16% | 0.39% | 0.24% | | |
| Impairment losses to risk weighted assets (annualised) | 0.31% | 0.76% | 0.47% | _ | |

Impairment losses of \$20 million or 16bps (annualised) of gross loans and advances were within the Bank's target operating range of 10bps to 20bps.

The reduction in both the specific provision and collective provision charge reflect improvements in credit quality across the Bank's lending portfolio.

Impairment losses are expected to remain at current levels given the challenging operating environment and ongoing economic uncertainty.

| | | | | SEP- 14 | SEP- 14 |
|---|--------------------|---------------------|--------------------|----------------------------|-----------|
| | SEP- 14 | JUN- 14 | MAR-14 | vs JUN-14 | vs MAR-14 |
| | \$M | \$M | \$M | % | % |
| Individually impaired loans | | | | | |
| Gross impaired assets | 281 | 333 | 485 | (15.6) | (42.1) |
| Specific provision for impairment | (102) | (106) | (112) | (3.8) | (8.9) |
| Net impaired assets | 179 | 227 | 373 | (21.1) | (52.0) |
| Size of gross individually impaired assets | | | | | |
| Less than one million | 25 | 22 | 32 | 13.6 | (21.9) |
| Greater than one million but less than ten million | 160 | 183 | 226 | (12.6) | (29.2) |
| Greater than ten million | 96 | 128 | 227 | (25.0) | (57.7) |
| | 281 | 333 | 485 | (15.6) | (42.1) |
| | | | | | |
| Past due loans not shown as impaired assets | 423 | 439 | 478 | (3.6) | (11.5) |
| | | | | | |
| Gross non-performing loans | 704 | 772 | 963 | (8.8) | (26.9) |
| Analysis of movements in gross individually impaired assets | | | | | |
| Balance at the beginning of the period | 333 | 485 | 416 | (31.3) | (20.0) |
| Recognition of new impaired assets | 26 | 45 | 148 | (41.8) | (82.4) |
| Increases in previously recognised impaired assets | 2 | 1 | 3 | 57.7 | (33.3) |
| Impaired assets written off/sold during the period | (19) | (37) | (18) | (48.6) | 5.6 |
| Impaired assets which have been reclassed as | (0.1) | (404) | (0.4) | (00.4) | (4 =) |
| performing assets or repaid Balance at the end of the period | (61) 281 | (161) 333 | (64) 485 | (62.1) | (4.7) |
| balance at the end of the period | 201 | 333 | 400 | (15.7) | (42.1) |
| | SEP- 14 \$M | JUN- 14 \$M | MAR-14 \$M | SEP- 14 vs JUN- 14 % | |
| Gross balances of individually impaired loans | ΦIAI | φίνι | ΦΙΝΙ | 70 | 70 |
| Retail lending | 28 | 26 | 35 | 7.7 | (20.0) |
| Agribusiness lending | 163 | 208 | 210 | (21.6) | (22.4) |
| Commercial/SME lending | 48 | 51 | 117 | (5.9) | (59.0) |
| Corporate and property | 42 | 48 | 123 | (12.5) | (65.9) |
| Gross impaired assets | 281 | 333 | 485 | (15.6) | (42.1) |
| Specific provision for impairment | (102) | (106) | (112) | (3.8) | (8.9) |
| Net impaired assets | 179 | 227 | 373 | (21.1) | (52.0) |

Impaired assets

Gross impaired assets decreased \$52 million or 15.6% to \$281 million. Agribusiness impaired assets declined \$45 million to \$163 million, representing 3.6% of the portfolio. The reduction in impaired Agribusiness loans was driven by the final resolution of eight exposures. Impaired balances in the commercial (SME) and home lending portfolios reduced \$3 million and \$4 million respectively.

The number of impaired loan accounts remains relatively low despite the prolonged drought impacting the agribusiness sector. The Bank continues to closely monitor emerging issues on an individual exposure basis.

Past due loans (not shown as impaired)

Past due loans not shown as impaired decreased \$16 million or 3.6% to \$423 million. The result was driven by \$45 million reduction in housing past due volumes to \$313 million. This represents just 0.81% of the housing portfolio. Balances increased for agribusiness due to the ongoing drought conditions, whilst SME overdrafts contributed to a small increase in the Commercial (SME) portfolio.

coverage

Suncorp Bank

Provision for impairment

| | | | | SEP- 14 | SEP- 14 |
|---|---------|---------|--------|------------|-----------|
| | SEP- 14 | JUN- 14 | MAR-14 | vs JUN- 14 | vs MAR-14 |
| | \$M | \$M | \$M | % | % |
| Collective provision | | | | | |
| Balance at the beginning of the period | 120 | 107 | 97 | 12.1 | 23.7 |
| Charge against contribution to profit | 2 | 13 | 10 | (84.6) | (80.0) |
| Balance at the end of the period | 122 | 120 | 107 | 1.7 | 14.0 |
| | | | | | |
| Specific provision | | | | | |
| Balance at the beginning of the period | 106 | 112 | 113 | (5.4) | (6.2) |
| Charge against impairment losses | 18 | 35 | 21 | (48.6) | (14.3) |
| Write-off of impaired assets | (19) | (37) | (18) | (48.6) | 5.6 |
| Unwind of interest | (3) | (4) | (4) | (25.0) | (25.0) |
| Balance at the end of the period | 102 | 106 | 112 | (3.8) | (8.9) |
| | | | | | |
| Total provision for impairment - Banking | | | | | |
| activities | 224 | 226 | 219 | (0.9) | 2.3 |
| | | | | | |
| Equity reserve for credit loss | | | | | |
| Balance at the beginning of the period | 151 | 116 | 125 | 30.2 | 20.8 |
| Transfer to retained earnings | (2) | 35 | (9) | (105.7) | (77.8) |
| Balance at the end of the period | 149 | 151 | 116 | (1.3) | 28.4 |
| Pre-tax equivalent coverage | 213 | 216 | 166 | (1.4) | 28.5 |
| Total provision for impairment and equity reserve | | | | | |
| for credit loss - Banking activities | 437 | 442 | 385 | (1.1) | 13.6 |
| | | | | | |
| | % | % | % | <u> </u> | |
| Provision for impairment expressed as a | | | | | |
| percentage of gross impaired assets are as follows: | | | | | |
| | 40.4 | 20.0 | 20.4 | | |
| Collective provision | 43.4 | 36.0 | 22.1 | | |
| Specific provision | 36.3 | 31.8 | 23.1 | | |
| Total provision | 79.7 | 67.9 | 45.2 | | |
| Equity reserve for credit loss coverage | 75.8 | 64.9 | 34.2 | | |
| Total provision and equity reserve for credit loss | 455.5 | 400.7 | 70.0 | | |

Total provision coverage increased to 156% of gross impaired assets. Provision coverage remains conservative and includes the additional drought overlay introduced in June 2014.

155.5

132.7

79.3

| Sep-14 | Past due Ioans \$M | Impaired assets \$M | Specific provision \$M | Collective provision \$M | Equity reserve for credit loss (pre-tax equivalent) \$M | Total provision coverage to gross non- performing loans % |
|------------------------|--------------------------|---------------------------|------------------------------|--------------------------------|---|---|
| Retail lending | 321 | 28 | 6 | 31 | 59 | 27.5 |
| Agribusiness lending | 41 | 163 | 58 | 49 | 78 | 90.7 |
| Commercial/SME lending | 61 | 48 | 17 | 38 | 71 | 115.6 |
| Corporate and property | - | 42 | 21 | 4 | 5 | 71.4 |
| Total | 423 | 281 | 102 | 122 | 213 | 62.1 |

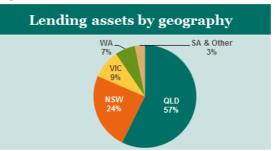
Appendix 1 - Suncorp Bank updated slide information

Suncorp Bank overview

Lending portfolio

- · Subdued lending growth a consequence of focus on diversification and quality
- Total lending down 0.9% to \$49.5 billion
- · Improved funding mix and moderation of funding costs
- Net Interest Margin at the top of the target range of 1.75% to 1.85%
- Impairment losses \$20 million, 16bps (annualised) of gross loans and advances





Suncorp Group Limited

Bank APS 330 for the quarter ended 30 September 2014



Funding & Capital Conservative balance sheet Asset growth supported by a conservative and well diversified capital and liability portfolio High quality, stable retail deposits fund 66% of lending assets Deposit to lending ratio Capital (CET1 ratio) 84% 8.70% 72% 69% 66% 66% 8.53% 60% 56% 8.22% 8.16% Regional 1 Regional 2 Major 1 Major 2 Major 3 Major 4 Mar-14 Jun-14 Sep-14 Source: Company reports for full year 2014. Regional bank data is reported group ratios and majors data retail and business division only **Suncorp Group Limited** One Company Bank APS 330 for the quarter ended 30 September 2014

Credit Quality

Impairment losses and gross loans

- Impairment losses are 16bps of gross loans and advances consistent with industry peers
- Gross impaired assets decreased 15.6% to \$281 million, driven by a decline in Agribusiness impaireds
- Gross non-performing loans decreased 8.8% to \$704 million





Suncorp Group Limited

Bank APS 330 for the quarter ended 30 September 2014

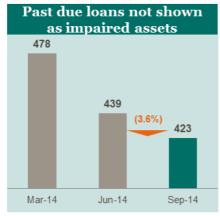
One Company Many Brands

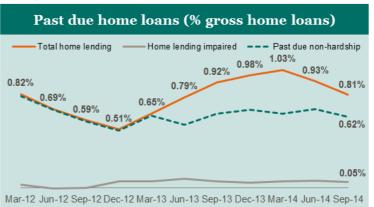


Credit Quality

Past due loans

- Total past due loans declined \$16 million or 3.6% to \$423 million
- Retail past due experience continues to improve, down \$45 million



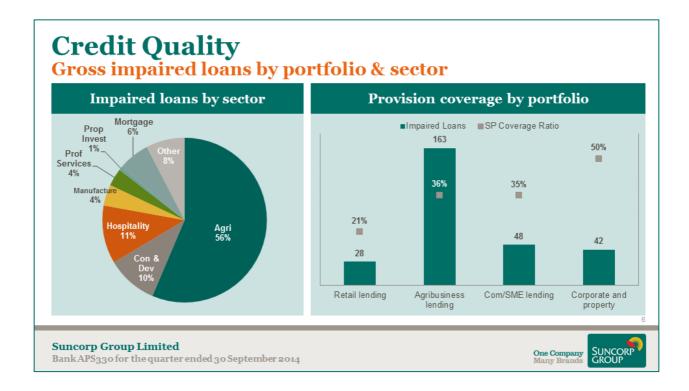


Suncorp Group Limited

 $Bank APS_{330} \, for \, the \, quarter \, ended \, 3o \, September \, \textbf{2014}$

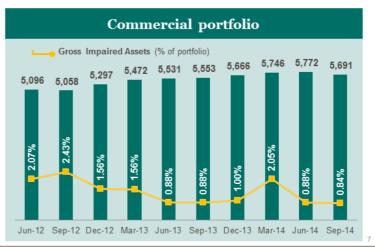
One Company Many Brands







- Commercial (SME) portfolio contracted 3.4% to \$5.6 billion
- Credit quality is within risk tolerances with impaired assets declining 5.9%
- The Bank continues to write lowrisk, well secured business lending within its target market
- Average loan size is circa \$500,000



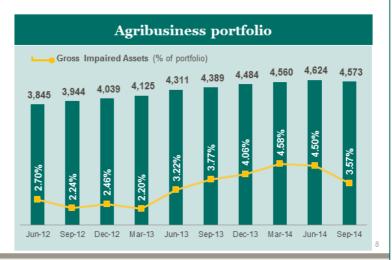
Suncorp Group Limited

Bank APS 330 for the quarter ended 30 September 2014



Credit Quality Agribusiness portfolio

- Agribusiness portfolio contracted 1.1% to \$4.6 billion
- Impaired assets declined 21.6%
- 64% of the Agribusiness portfolio is located in QLD and 28% NSW
- Drought conditions in Queensland and Northern NSW continue to impact real estate prices



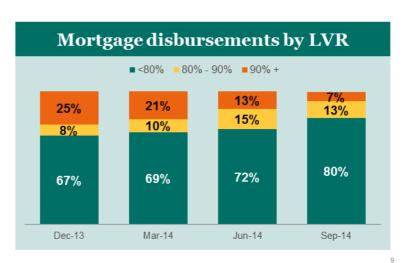
Suncorp Group Limited

Bank APS 330 for the quarter ended 30 September 2014



Housing loans Improved LVR mix

- Steady improvement in home lending portfolio quality
- LVR mix has shifted notably toward sub-80% lending
- 80% of disbursements in September quarter were at or below 80% LVR
- >90% LVR lending has reduced to 7% of total mortgage disbursements



Suncorp Group Limited

Bank APS 330 for the quarter ended 30 September 2014

Company SUNCORP GROUP

Suncorp Bank

Improved risk culture & Advanced Basel program

- · The Bank has focused considerably on building a sustainable risk culture across all aspects of operations through:
 - · Strategy and organisation design
 - · Building capabilities in people
 - Consistent process and systems
 - · Improved focus and oversight on data
 - · Clear accountability and reinforcement
- Program Ignite and Advanced Basel remain key strategic priorities for the Bank. Focus remains on investment and development of risk management, capital modelling and stress testing capabilities
- These programs are core enablers to optimise the business and better manage risks

Suncorp Group Limited
Bank APS 330 for the quarter ended 30 September 2014

Bank APS 330 for the quarter ended 30 September 2014





Suncorp Bank Leading customer satisfaction Suncorp personal customer satisfaction at 90% Suncorp Nearest Major -Regional 2 -Regional 1 90% 90% 88% 88% 86% 86% 84% 82% 81% 80% Sep-13 Jan-14 May-14 Sep-14 Source: Roy Morgan National Satisfaction data October 2014 **Suncorp Group Limited**

Outlook Medium term focus

Key targets

- NIM 1.75% to 1.85%
- Retail deposit to lending ratio 60% to 70%
- Disciplined cost management driving cost to income ratio towards 50%
- Sustainable lending growth of 1 to 1.3 times system

Australia's leading regional bank

- Basel II advanced accreditation
- New banking platform Project Ignite
- A+/A1 credit rating
- Excellent customer satisfaction

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Suncorp Group Limited

Bank APS 330 for the quarter ended 30 September 2014





Appendix 2 - APS 330 tables

TABLE 3: CAPITAL ADEQUACY

| | CARRYIN | G VALUE | AVG RISK WEIGHT | RISK-WEIGH | TED ASSETS |
|--|---------|---------|--------------------|------------|------------|
| | SEP-14 | JUN-14 | SEP-14 | SEP-14 | JUN-14 |
| | \$M | \$M | % | \$M | \$M |
| On-balance sheet credit risk-weighted assets | | | | | _ |
| Cash Items | 684 | 723 | 0 | 3 | 2 |
| Claims on Australian and foreign Governments | 2,261 | 1,733 | - | 0 | - |
| Claims on central banks, international banking agencies, | | | | | |
| regional development banks, ADIs and overseas banks | 4,710 | 4,162 | 21 | 984 | 891 |
| Claims on securitisation exposures | 1,153 | 1,208 | 20 | 231 | 242 |
| Claims secured against eligible residential mortgages | 36,522 | 36,494 | 40 | 14,450 | 14,553 |
| Past due claims | 624 | 673 | 96 | 601 | 631 |
| Other retail assets | 573 | 568 | 81 | 466 | 458 |
| Corporate | 8,752 | 8,961 | 100 | 8,734 | 8,942 |
| Other assets and claims | 159 | 186 | 98 | 156 | 184 |
| Total Banking assets ⁽¹⁾ | 55,438 | 54,708 | 46 | 25,625 | 25,903 |

⁽¹⁾ Total Banking assets differ from Banking segment assets due to the adoption of APRA classification of intangible assets, deferred tax, incorporation of trading book in the market risk capital charge and general reserve for credit losses for capital adequacy purposes.

| | NOTIONAL AMOUNT | CREDIT EQUIVALENT | AVG RISK WEIGHT | RISK-WEIGHTI | ED ASSETS |
|--|--------------------|----------------------|--------------------|--------------|-----------|
| | SEP-14 | SEP-14 | SEP-14 | SEP-14 | JUN-14 |
| _ | \$M | \$M | % | \$M | \$M |
| Off-balance sheet positions | | | | | |
| Guarantees entered into in the normal course of business | 302 | 299 | 70 | 210 | 208 |
| Commitments to provide loans and advances | 7,291 | 1,770 | 55 | 970 | 975 |
| Foreign exchange contracts | 6,199 | 282 | 26 | 73 | 56 |
| Interest rate contracts | 61,849 | 150 | 55 | 82 | 93 |
| Securitisation exposures | 3,006 | 38 | 87 | 33 | 36 |
| CVA capital charge | - | - | - | 141 | 128 |
| Total off-balance sheet positions | 78,646 | 2,539 | 59 | 1,509 | 1,496 |
| | | | | | |
| Market risk capital charge | | | | 221 | 333 |
| Operational risk capital charge | | | | 3,265 | 3,265 |
| Total on-balance sheet credit risk-weighted assets | | | | 25,625 | 25,903 |
| Total Assessed Risk | | | | 30,620 | 30,997 |
| Risk-weighted capital ratios | | | | % | % |
| Common Equity Tier 1 | | | | 8.70 | 8.53 |
| Tier 1 | | | | 10.18 | 9.99 |
| Tier 2 | | | | 3.20 | 3.15 |
| Total risk-weighted capital ratio | | | | 13.38 | 13.14 |

TABLE 4: CREDIT RISK

Table 4A: Credit risk by gross credit exposure - outstanding as at 30 September 2014

| | RECEIVABLES DUE FROM OTHER BANKS (4) | TRADING SECURITIES | INVESTMENT SECURITIES | LOANS, ADVANCES AND OTHER RECEIVABLES (3) | CREDIT COMMITMENTS (2) | DERIVATIVE INSTRUMENTS (2) | TOTAL CREDIT RISK | IM PAIRED ASSETS | PAST DUE NOT IMPAIRED > 90 DAYS | TOTAL NOT PAST DUE OR IM PAIRED | SPECIFIC PROVISIONS |
|-------------------------|--------------------------------------|-----------------------|--------------------------|---|------------------------------|----------------------------------|----------------------|---------------------|--|---------------------------------------|------------------------|
| | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Agribusiness | - | - | - | 4,245 | 200 | - | 4,445 | 155 | 25 | 4,265 | 48 |
| Construction & | | | | | | | | | | | |
| development | - | - | - | 668 | 168 | - | 836 | 29 | 5 | 802 | 11 |
| Financial services | 676 | 1,499 | 5,672 | 248 | 188 | 432 | 8,715 | - | - | 8,715 | - |
| Hospitality | - | - | - | 1,091 | 46 | - | 1,137 | 33 | 1 | 1,103 | 14 |
| Manufacturing | - | - | - | 398 | 29 | - | 427 | 12 | 15 | 400 | 10 |
| Professional services | - | - | - | 279 | 10 | - | 289 | 10 | 1 | 278 | 2 |
| Property investment | - | - | - | 1,405 | 78 | - | 1,483 | 2 | 15 | 1,466 | - |
| Real estate - Mortgage | - | - | | 35,935 | 1,226 | - | 37,161 | 18 | 313 | 36,830 | 4 |
| Personal | - | - | - | 413 | 11 | - | 424 | - | 8 | 416 | - |
| Government/public | | | | | | | | | | | |
| authorities | - | - | - | 1 | - | - | 1 | - | - | 1 | - |
| Other commercial & | | | | | | | | | | | |
| industrial | - | - | - | 2,099 | 113 | - | 2,212 | 22 | 40 | 2,150 | 13 |
| Total gross credit risk | 676 | 1,499 | 5,672 | 46,782 | 2,069 | 432 | 57,130 | 281 | 423 | 56,426 | 102 |
| Securitisation | | | 4.450 | 0.000 | 00 | 40 | 4.074 | | | 4.074 | |
| Exposures (1) | - | - | 1,153 | 2,883 | 28 | 10 | 4,074 | - | - | 4,074 | - |
| Total including | | | | | | | | | | | |
| Securitisation | 676 | 1,499 | 6,825 | 49,665 | 2,097 | 442 | 61,204 | 281 | 423 | 60,500 | 102 |
| Exposures | | | | | | | | | | | |
| Impairment provision | | | | | | | (224) | (102) | (31) | (91) | |
| TOTAL | | | | | | | 60,980 | 179 | 392 | 60,409 | |

⁽¹⁾ The securitisation exposures of \$2,883 million included under "Loans advances and other receivables" qualify for regulatory capital relief under APS 120 and therefore do not contribute to the Bank's Total gross credit risk. The remaining securitisation exposures carry credit risk commensurate with their respective asset classes in accordance with APS 120.

^{(2) &}quot;Credit commitments" and "Derivative instruments" represent the credit equivalent amount of the Bank's off-balance sheet exposures calculated in accordance with APS 112.

Total loans, advances and other receivables include receivables due from related parties.

⁽⁴⁾ Receivables due from other Banks include collateral deposits provided to derivative counterparties.

Table 4A: Credit risk by gross credit exposure - outstanding as at 30 June 2014

| | RECEIVABLES DUE FROM OTHER BANKS (4) | TRADING SECURITIES | INVESTMENT SECURITIES | LOANS, ADVANCES AND OTHER RECEIVABLES (3) | CREDIT COMMITMENTS (2) | DERIVATIVE INSTRUMENTS (2) | TOTAL CREDIT RISK | IM PAIRED ASSETS | PAST DUE NOT IM PAIRED > 90 DAYS | TOTAL NOT PAST DUE OR IM PAIRED | SPECIFIC PROVISIONS |
|-------------------------|---|-----------------------|--------------------------|---|------------------------------|----------------------------------|----------------------|---------------------|---|---------------------------------------|------------------------|
| | \$M | \$M | \$М | \$M | \$M | \$M | \$М | \$M | \$M | \$М | \$М |
| Agribusiness | - | - | - | 4,269 | 172 | - | 4,441 | 197 | 8 | 4,236 | 50 |
| Construction & | | | | | | | | | | | |
| development | - | - | - | 606 | 142 | - | 748 | 36 | 4 | 708 | 12 |
| Financial services | 927 | 1,593 | 5,292 | 341 | 187 | 358 | 8,698 | - | - | 8,698 | - |
| Hospitality | - | - | - | 1,002 | 60 | - | 1,062 | 29 | - | 1,033 | 11 |
| Manufacturing | - | - | - | 364 | 24 | - | 388 | 11 | 15 | 362 | 10 |
| Professional services | - | - | - | 258 | 10 | - | 268 | 5 | 2 | 261 | 2 |
| Property investment | - | - | - | 1,995 | 81 | - | 2,076 | 12 | 14 | 2,050 | 9 |
| Real estate - Mortgage | - | - | - | 35,844 | 1,237 | - | 37,081 | 22 | 358 | 36,701 | 4 |
| Personal | - | - | - | 431 | 10 | - | 441 | - | 8 | 433 | - |
| Government/public | | | | | | | | | | | |
| authorities | - | - | - | 1 | - | - | 1 | - | - | 1 | - |
| Other commercial & | | | | | | | | | | | |
| industrial | - | - | - | 1,939 | 109 | - | 2,048 | 21 | 30 | 1,997 | 8 |
| Total gross credit risk | 927 | 1,593 | 5,292 | 47,050 | 2,032 | 358 | 57,252 | 333 | 439 | 56,480 | 106 |
| Securitisation | | | 4 000 | 2.402 | 20 | 40 | 4.050 | | | 4.050 | |
| Exposures (1) | - | - | 1,208 | 3,103 | 30 | 12 | 4,353 | - | - | 4,353 | - |
| Total including | | | | | | | | | | | |
| Securitisation | 927 | 1,593 | 6,500 | 50,153 | 2,062 | 370 | 61,605 | 333 | 439 | 60,833 | 106 |
| Exposures | | | | | | | | | | | |
| Impairment provision | | | | | | | (226) | (106) | (34) | (86) | |
| TOTAL | | | | | | • | 61,379 | 227 | 405 | 60,747 | |

⁽¹⁾ The securitisation exposures of \$3,103 million included under "Loans advances and other receivables" qualify for regulatory capital relief under APS 120 and therefore do not contribute to the Bank's Total gross credit risk. The remaining securitisation exposures carry credit risk commensurate with their respective asset classes in accordance with APS 120.

^{(2) &}quot;Credit commitments" and "Derivative instruments" represent the credit equivalent amount of the Bank's off-balance sheet exposures calculated in accordance with APS 112.

Total loans, advances and other receivables include receivables due from related parties.

⁽⁴⁾ Receivables due from other Banks include collateral deposits provided to derivative counterparties.

Table 4A: Credit risk by gross credit exposure – average gross exposure over period 1 July to 30 September 2014

| | RECEIVABLES DUE FROM OTHER BANKS (4) | TRADING SECURITIES | INVESTMENT SECURITIES | LOANS, ADVANCES AND OTHER RECEIVABLES (3) | COMMITMENTS (2) | DERIVATIVE INSTRUMENTS (2) | TOTAL CREDIT RISK | IM PAIRED ASSETS | PAST DUE NOT IMPAIRED > 90 DAYS | TOTAL NOT PAST DUE OR IM PAIRED | SPECIFIC PROVISIONS |
|-------------------------|--------------------------------------|-----------------------|--------------------------|---|--------------------|----------------------------------|----------------------|---------------------|--|---------------------------------------|------------------------|
| | \$M | \$M | \$M | \$M | \$M | \$М | \$M | \$M | \$М | \$М | \$M |
| Agribusiness | - | - | - | 4,257 | 186 | - | 4,443 | 176 | 17 | 4,250 | 48 |
| Construction & | | | | | | | | | | | |
| development | - | - | - | 637 | 155 | - | 792 | 33 | 5 | 754 | 11 |
| Financial services | 802 | 1,546 | 5,482 | 294 | 187 | 395 | 8,706 | - | - | 8,706 | - |
| Hospitality | - | - | - | 1,047 | 53 | - | 1,100 | 31 | 1 | 1,068 | 13 |
| Manufacturing | - | - | - | 381 | 27 | - | 408 | 12 | 15 | 381 | 10 |
| Professional services | - | - | - | 269 | 10 | - | 279 | 8 | 2 | 269 | 2 |
| Property investment | - | - | - | 1,700 | 80 | - | 1,780 | 7 | 15 | 1,758 | 5 |
| Real estate - Mortgage | - | - | - | 35,890 | 1,232 | - | 37,122 | 20 | 336 | 36,766 | 4 |
| Personal | - | - | - | 422 | 11 | - | 433 | - | 8 | 425 | - |
| Government/public | | | | | | | | | | | |
| authorities | - | - | - | 1 | - | - | 1 | - | - | 1 | - |
| Other commercial & | | | | | | | | | | | |
| industrial | - | - | - | 2,019 | 111 | - | 2,130 | 22 | 35 | 2,073 | 11 |
| Total gross credit risk | 802 | 1,546 | 5,482 | 46,917 | 2,052 | 395 | 57,194 | 309 | 434 | 56,451 | 104 |
| Securitisation | | | 1,181 | 2,993 | 29 | 11 | 4,214 | | | 4 24 4 | |
| Exposures (1) | - | - | 1,101 | 2,993 | 29 | 11 | 4,214 | - | - | 4,214 | - |
| Total including | | | | | | | | | | | |
| Securitisation | 802 | 1,546 | 6,663 | 49,910 | 2,081 | 406 | 61,408 | 309 | 434 | 60,665 | 104 |
| Exposures | | | | | | | | | | | |
| Impairment provision | | | | | | | (226) | (104) | (33) | (89) | |
| TOTAL | | | | | | | 61,182 | 205 | 401 | 60,576 | |

⁽¹⁾ The securitisation exposures of \$2,993 million included under "Loans advances and other receivables" qualify for regulatory capital relief under APS 120 and therefore do not contribute to the Bank's Total gross credit risk. The remaining securitisation exposures carry credit risk commensurate with their respective asset classes in accordance with APS 120.

^{(2) &}quot;Credit commitments" and "Derivative instruments" represent the credit equivalent amount of the Bank's off-balance sheet exposures calculated in accordance with APS 112.

Total loans, advances and other receivables include receivables due from related parties.

⁽⁴⁾ Receivables due from other Banks include collateral deposits provided to derivative counterparties

Table 4A: Credit risk by gross credit exposure – average gross exposure over period 1 April to 30 June 2014

| | RECEIVABLES DUE FROM OTHER BANKS (4) | TRADING SECURITIES | INVESTMENT SECURITIES | LOANS, ADVANCES AND OTHER RECEIVABLES (3) | CREDIT COMMITMENTS (2) | DERIVATIVE INSTRUMENTS (2) | TOTAL CREDIT RISK | IM PAIRED ASSETS | PAST DUE NOT IM PAIRED > 90 DAYS | TOTAL NOT PAST DUE OR IM PAIRED | SPECIFIC PROVISIONS |
|-------------------------|---|-----------------------|--------------------------|---|------------------------------|----------------------------------|----------------------|---------------------|---|---------------------------------------|------------------------|
| | \$M | \$M | \$М | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Agribusiness | - | - | - | 4,228 | 175 | - | 4,403 | 199 | 9 | 4,195 | 46 |
| Construction & | | | | | | | | | | | |
| development | - | - | - | 625 | 147 | - | 772 | 47 | 10 | 715 | 13 |
| Financial services | 868 | 1,603 | 5,204 | 330 | 187 | 328 | 8,520 | - | - | 8,520 | - |
| Hospitality | - | - | - | 996 | 52 | - | 1,048 | 32 | - | 1,016 | 12 |
| Manufacturing | - | - | - | 378 | 21 | - | 399 | 20 | 15 | 364 | 9 |
| Professional services | - | - | - | 260 | 11 | - | 271 | 6 | 2 | 263 | 2 |
| Property investment | - | - | - | 2,007 | 84 | - | 2,091 | 42 | 14 | 2,035 | 10 |
| Real estate - Mortgage | - | - | - | 35,578 | 1,267 | - | 36,845 | 25 | 376 | 36,444 | 5 |
| Personal | - | - | - | 439 | 11 | - | 450 | - | 9 | 441 | _ |
| Government/public | | | | | | | | | | | |
| authorities | - | - | - | 1 | - | - | 1 | - | - | 1 | - |
| Other commercial & | | | | | | | | | | | |
| industrial | - | - | - | 1,959 | 117 | - | 2,076 | 41 | 26 | 2,009 | 11 |
| Total gross credit risk | 868 | 1,603 | 5,204 | 46,801 | 2,072 | 328 | 56,876 | 412 | 461 | 56,003 | 108 |
| Securitisation | | | 1 260 | 2 224 | 22 | 10 | 4 5 4 5 | | | 4 5 4 5 | |
| Exposures (1) | - | - | 1,269 | 3,231 | 32 | 13 | 4,545 | - | - | 4,545 | - |
| Total including | | | | | | | | | | | |
| Securitisation | 868 | 1,603 | 6,473 | 50,032 | 2,104 | 341 | 61,421 | 412 | 461 | 60,548 | 108 |
| Exposures | | | | | | | | | | | |
| Impairment provision | | | | | | | (223) | (109) | (39) | (75) | |
| TOTAL | | | | | | | 61,198 | 303 | 422 | 60,473 | |

The securitisation exposures of \$3,231 million included under "Loans advances and other receivables" qualify for regulatory capital relief under APS 120 and therefore do not contribute to the Bank's Total gross credit risk. The remaining securitisation exposures carry credit risk commensurate with their respective asset classes in accordance with APS 120.

^{(2) &}quot;Credit commitments" and "Derivative instruments" represent the credit equivalent amount of the Bank's off-balance sheet exposures calculated in accordance with APS 112.

⁽³⁾ Total loans, advances and other receivables include receivables due from related parties.

⁽⁴⁾ Receivables due from other Banks include collateral deposits provided to derivative counterparties.



Table 4B: Credit risk by portfolio – 30 September 2014

| | | | | | | CHARGES | |
|---|----------|----------|----------|------------|-------------------|-------------------|-----------|
| | | | | | | FOR | LOSSES ON |
| | GROSS | | | PAST DUE | | SPECIFIC | DISPOSAL |
| | CREDIT | AVERAGE | | NOT | | PROVISIONS | OFLOANS |
| | RISK | GROSS | IMPAIRED | IMPAIRED > | SPECIFIC | & WRITE | AND |
| | EXPOSURE | EXPOSURE | ASSETS | 90 DAYS | PROVISIONS | OFFS | ADVANCES |
| | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Claims secured against eligible residential | | | | | | | |
| mortgages | 37,161 | 37,122 | 18 | 313 | 4 | 1 | - |
| Other retail | 424 | 433 | - | 8 | - | 2 | - |
| Financial services | 8,715 | 8,706 | - | - | - | - | - |
| Government and public authorities | 1 | 1 | - | - | - | - | - |
| Corporate and other claims | 10,829 | 10,932 | 263 | 102 | 98 | 15 | - |
| Total | 57,130 | 57,194 | 281 | 423 | 102 | 18 | - |

Table 4B: Credit risk by portfolio - 30 June 2014

| | | | | | | CHARGES | |
|---|----------|----------|----------|------------|-------------------|-------------------|-----------|
| | | | | | | FOR | LOSSES ON |
| | GROSS | | | PAST DUE | | SPECIFIC | DISPOSAL |
| | CREDIT | AVERAGE | | NOT | | PROVISIONS | OFLOANS |
| | RISK | GROSS | IMPAIRED | IMPAIRED > | SPECIFIC | & WRITE | AND |
| | EXPOSURE | EXPOSURE | ASSETS | 90 DAYS | PROVISIONS | OFFS | ADVANCES |
| | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Claims secured against eligible residential | | | | | | | |
| mortgages | 37,081 | 36,845 | 22 | 358 | 4 | 1 | - |
| Other retail | 441 | 450 | - | 8 | - | 2 | - |
| Financial services | 8,698 | 8,520 | - | - | - | - | - |
| Government and public authorities | 1 | 1 | - | - | - | - | - |
| Corporate and other claims | 11,031 | 11,060 | 311 | 73 | 102 | 33 | - |
| Total | 57,252 | 56,876 | 333 | 439 | 106 | 36 | - |

Table 4C: General reserves for credit losses

| | SEP-14 | JUN-14 |
|---|--------|--------|
| | \$M | \$M |
| Collective provision for impairment | 122 | 120 |
| Ineligible Collective Provisions on Past Due not Impaired | (31) | (34) |
| Eligible Collective Provisions | 91 | 86 |
| Equity Reserve for credit losses | 149 | 151 |
| General Reserve for Credit losses | 240 | 237 |

TABLE 5: SECURITISATION EXPOSURES

Table 5A: Summary of securitisation activity for the period

| | EXPOSURES | SECURITISED | RECOGNISED GAIN | OR (LOSS) ON SALE |
|---|-----------|-------------|-----------------|-------------------|
| | SEP-14 | JUN-14 | SEP-14 | JUN-14 |
| | \$M | \$M | \$M | \$M |
| Residential mortgages | | - | - | - |
| Total exposures securitised during the period | - | - | - | - |

Table 5B(i): Aggregate of on-balance sheet securitisation exposures by exposure type

| | EXPOSURE | EXPOSURE |
|---|----------|----------|
| | SEP-14 | JUN-14 |
| Exposure type | \$M | \$М |
| Debt securities | 1,153 | 1,208 |
| Total on-balance sheet securitisation exposures | 1,153 | 1,208 |

Table 5B(ii): Aggregate of off-balance sheet securitisation exposures by exposure type

| | PRINCIPAL OR | PRINCIPAL OR |
|--|--------------|--------------|
| | NOTIONAL | NOTIONAL |
| | EXPOSURE | EXPOSURE |
| | SEP-14 | JUN-14 |
| Exposure type | \$M | \$M |
| Liquidity facilities | 56 | 60 |
| Derivative exposures | 2,950 | 3,180 |
| Total off-balance sheet securitisation exposures | 3,006 | 3,240 |



Appendix 3 – Definitions

| Capital adequacy ratio | Capital base divided by total assessed risk, as defined by APRA | |
|---|--|--|
| Common Equity Tier 1 | Common Equity Tier 1 includes ordinary shareholder equity and retained profits less tier 1 and tier 2 regulatory deductions | |
| Common equity tier 1 ratio | Common Equity tier 1 divided by total assessed risk | |
| Deposit to loan ratio | Total retail deposits divided by total loans and advances, excluding other receivables | |
| Equity reserve for credit losses | The equity reserve for credit losses represents the difference between the collective provisions for impairment and the estimate of credit losses across the credit cycle based on guidance provided by APRA | |
| Gross non-performing loans | Gross impaired assets plus past due loans | |
| Impairment losses to gross loans and advances | Impairment losses on loans and advances divided by gross banking loans, advances and other receivables | |
| Impairment losses to risk weighted assets | Impairment losses on loans and advances divided by risk weighted assets | |
| Past due | Loans outstanding for more than 90 days | |
| Risk weighted assets | Total of the carrying value of each asset class multiplied by their assigned risk weighting, as defined by APRA | |
| Total assessed risk | Risk weighted assets, off balance sheet positions and market risk capital charge and operational risk charge, as defined by APRA | |
| | | |