ASX Announcement

FY26 Results

for year ended 30 June 2026

Delivering strong margins, enhanced earnings resilience and disciplined capital returns for shareholders

Suncorp Group today said it would pay its shareholders a 10 cent per share fully franked special dividend and buy back up to a further $250 million of its shares. The capital return is underpinned by a strong result with margins at the top end of the target range and underlying earnings increasing by 4.5%.

Suncorp reported NPAT of $1,027 million, cash earnings of $1,042 million and determined a fully franked final ordinary dividend of 52 cents per share.

Suncorp CEO Steve Johnston said the result was achieved during a year when the Group exceeded its $1,770 million natural hazard allowance by $254 million and paid out more than $10 billion in claims.

"This result demonstrates that a well-run insurance company can deliver for both customers and shareholders."

Mr Johnston said Suncorp had responded to 32 separate weather events across Australia and New Zealand this year, including 18 declared natural hazard events over $10 million each, and managed more than 120,000 natural hazard claims.

"Going forward, Suncorp will have significant financial protection from a multi-year aggregate reinsurance cover which came into effect on 30 June. The aggregate cover is an important component for Suncorp post the bank sale, significantly reducing natural hazard risk and earnings volatility," he said.

"Having simplified Suncorp, we set about investing in our Trans-Tasman insurance businesses. This included a multi-year investment in core platforms, data systems and Artificial Intelligence capabilities.

Mr Johnston said Suncorp's strategic focus would now turn to leveraging these investments to improve our products and operations, especially the way we manage claims.

"As we bring these new systems online, we will be well placed to reshape how insurance products are manufactured and sold in both Australia and New Zealand."

Mr Johnston said Suncorp is well positioned to deliver for shareholders and customers given the strength of its foundations and enhanced resilience, despite ongoing geopolitical uncertainty and elevated inflationary pressures.

"We have simplified materially over the past decade, our supply chains and reinsurance arrangements are broad and deep; we have been making the necessary investments to achieve a market leading position and our low-risk investment portfolios are expected to benefit from the current higher yields and provide an organic hedge to inflation."

Profit

Net profit after tax	Cash earnings
$1,027m	**$1,042m**
FY25: $1,823m	FY25: $1,452m

The result reflected increased natural hazard experience and investment income below the prior corresponding period, partly offset by higher prior year reserve releases. Net profit after tax (NPAT) in the prior corresponding period included the gain on sale of Suncorp Bank and New Zealand Life.

Underlying earnings

Underlying insurance trading result	Underlying insurance trading ratio
$1,636m	**11.8%**
FY25: $1,566m	FY25: 11.9%

Underlying earnings increased 4.5%[i], reflecting the earn-through of premium growth and expense management.

The underlying insurance trading ratio (UITR) remained towards the upper end of the 10-12% target range, reflecting the continued earn-through of pricing initiatives in the Consumer and Personal Injury portfolios. The New Zealand margin was in line with the prior year benefiting from benign working claims, notwithstanding the softer market environment.

Dividends and buy-back

52 cps	10 cps	$250m
Final dividend	Special dividend	Buy-back

Fully franked ordinary dividends for FY26 of 69 cents per share, representing a payout ratio of 70.5% of cash earnings.

A fully franked special dividend of 10 cents per share will be paid alongside the final dividend.

Suncorp intends to undertake a further on-market share buy-back of its ordinary shares of up to $250 million during FY27 following the $400 million buy-back completed in FY26.

Gross written premium

$15,407m

FY25: $15,009m

Gross written premium (GWP) increased 2.7%, driven by the structural tailwind in pricing in Consumer and growth in the Commercial and Personal Injury portfolios. New Zealand had positive growth in the direct consumer AA insurance business, offset by softer commercial market conditions and a weaker economic backdrop.

Net investment returns

$553m

FY25: $766m[ii]

The underlying yield on the Australian investment portfolio increased to 5.1%, reflecting higher bond yields and sustained higher inflation. This was offset by rising risk-free rates resulting in mark-to-market losses in both insurance funds and shareholders' funds and net investment income being below the prior year.

Net incurred claims

$10,244m

FY25: $9,251m

Net incurred claims reflected higher natural hazard costs and ongoing claims inflation in Australia, driven by construction and labour pressures. These impacts were partly offset by prior year reserve releases across the Commercial and Personal Injury portfolios.

Working claims in the New Zealand portfolio benefitted from relatively benign inflationary pressures.

Total expense ratio

18.1%

FY25: 18.6%

The total expense ratio improved to 18.1%, driven mostly by disciplined cost management and revenue growth.

Total operating expenses increased 3.4%, primarily from continued investment in business growth initiatives including the Digital Insurer program and investment in Artificial Intelligence, as well as higher marketing expenses.

Natural hazards

$2,024m

FY25: $1,355m

Natural hazards costs were $254 million above the allowance for FY26. Suncorp responded to 18 separate weather events above $10 million each and managed more than 120,000 natural hazard claims.

The FY27 natural hazard allowance has increased to $1.8 billion, excluding claims handling expenses and profit commission. The FY27 reinsurance program including the aggregate reinsurance cover will effectively limit downside in FY27 natural hazard experience to $50 million in 90% of scenarios.

Capital

$518m **CET1 above mid-point of target range**

Dec 25: $700m

Suncorp's capital settings remain strong, with Common Equity Tier 1 (CET1) $518 million above the mid-point of the target range, post the final dividend. Excess capital released through the placement of the aggregate reinsurance cover and receipt of the deferred New Zealand Life proceeds will be returned to shareholders via a fully franked special dividend of 10 cents per share and an on-market buy-back of up to $250 million in FY27.

The **pro forma CET1 reduces to $162 million** after taking into account the return of capital to shareholders.

FY27 outlook

Growth: GWP growth expected to be between 3% and 5% reflecting pricing for ongoing inflationary pressures in the Consumer and Personal Injury portfolios, partially offset by ongoing softness in the commercial market. This assumes an FY27 average AUD/NZD FX Rate of 0.85.

Underlying ITR: Expected to be in the top half of the 10% to 12% range including the impact of the premium for the aggregate cover.

Prior year reserves: Releases in Personal Injury (CTP and Workers' Compensation) are expected to be around 0.4% of Group net insurance revenue.

Expenses: The total expense ratio, comprising operating expenses and commissions, is expected to be broadly in line with FY26.

Strategic targets: Delivering a growing business with a sustainable return on equity expected to be above the through-the-cycle cost of equity.

Capital management: Disciplined approach to active capital management, with a payout ratio around the mid-point of the 60% - 80% range of cash earnings. An on-market share buy-back of up to $250 million in total is targeted to be completed by the end of FY27. Suncorp remains committed to returning capital in excess of the needs of the business to shareholders.

Divisional results

Consumer Insurance

Underlying insurance trading result

$763m (FY25: $673m)

UITR increased to 9.9% (from 9.6%), supported by improved loss and expense ratios driven by the earn-through of premium.

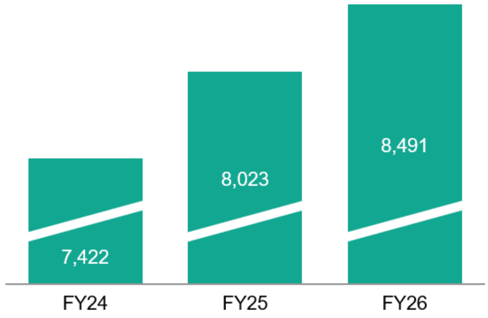
GWP of $8,491m increased 5.8%, driven by Average Written Premium (AWP) and unit growth in both the Home and Motor portfolios. The Home portfolio composition continued to improve with a higher proportion of low-risk homes.

On a reported basis, the Consumer insurance trading result was 48.6% below the prior period, primarily impacted by natural hazard experience and lower investment returns.

Net incurred claims increased 17.8%, reflecting increased natural hazard experience as well as higher working claims from ongoing claims inflation.

Gross written premium

$8,491m



Commercial & Personal Injury Insurance

Underlying insurance trading result

$451m (FY25: $400m)

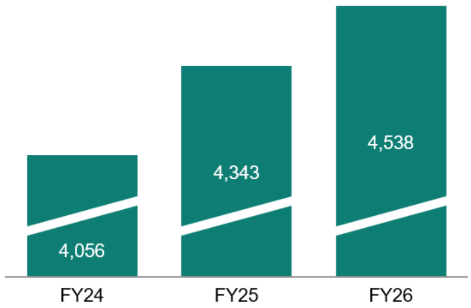
UITR increased to 11.0% (from 10.3%), reflecting improved loss ratios across the Personal Injury portfolios and lower expense ratios.

GWP of $4,538m increased 4.5%. In Personal Injury, CTP benefited from pricing increases in New South Wales and Queensland, while Workers' Compensation growth was driven by new business and strong retention. Commercial delivered strong growth in Fleet, partly offset by the impact of the cycle on Property and Professional and Financial Lines.

On a reported basis, the C&PI insurance trading result increased 26.5% driven by strong prior year reserve releases of $177m and lower natural hazard costs, partly offset by lower investment income.

Gross written premium

$4,538m



Suncorp New Zealand

Underlying insurance trading result

NZ$471m (FY25: NZ$466m)

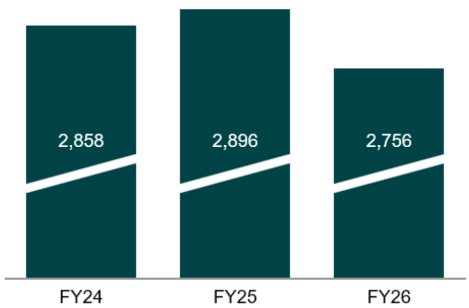
UITR moderately increased to 19.5% for the full year, although moderated towards target levels in the second half to 17.6%. The lower margin in the second half reflects the commercial cycle and pricing response as inflation moderated in consumer lines.

GWP decreased 4.8% reflecting the soft market cycle in commercial and the exit of a consumer book of business in the intermediated channel. The direct consumer AA business grew 3.2%, with unit growth in the Home and Motor portfolios.

On a reported basis, the New Zealand insurance trading result was 16.7% below the prior period impacted by elevated natural hazard costs, lower investment income and softer written premium resulting from a softer commercial market cycle and economic conditions.

Gross written premium

NZ$2,756m[iii]



Delivering for customers

$10.14 billion
Total claims paid

NPS +11.7[iv]
Consumer Australia Net Promoter Score

Improving customer experience

Digital uptake continues to grow
74.2% of sales made online[v]

63.9% of service transactions online[v]

AAMI Driver Rewards delivers change at scale
More than doubled the monthly active drivers using the technology through the AAMI App this year.

VeroVantage launches in New Zealand
New broker portal delivers a streamlined experience for placing new business and managing renewals.

Vero Specialty Lines expanded in Australia
New and relevant products added for commercial and broker partners, including tailored professional indemnity cover for design-led industries and simplified residential strata product.

Industry-leading event response

On-the-ground support for impacted communities
More than 1,900 customers in 45 communities supported through our Mobile Hubs and community forums.

Motor claims major hail repair
Capacity to assess ~500 cars a day, through the hail repair drive-through centre.

Proactive communications
~646,000 SMS customer communications, alongside targeted media activity.

Trans-Tasman Disaster Management
Australian assessors and claims team supporting New Zealand events, as part of our Trans-Tasman Disaster Management Plan.

Delivering with Artificial Intelligence

Customer engagement
Customers had 3.3 million conversations with AI chatbots[v].

Operational efficiency
Launched 20+ GenAI initiatives across customer service, claims, underwriting and fraud management.

Everyday AI
More than 3,900 personal productivity agents were built by our people.

Authorised for lodgement with the ASX by the Suncorp Group Board.

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[i] All changes refer to the prior corresponding period unless otherwise stated.
[ii] Net investment income is investment income on insurance funds and shareholders' funds net of discount unwind and rate adjustments on claims liabilities.
[iii] The AUD equivalent of New Zealand GWP is A$2,378 million.
[iv] RFI Global – Atlas. As at June 2026 based on a 6-month rolling average amongst an aggregate of Suncorp Group Australian consumer insurance customers.
[v] Includes Home, Motor and CTP products for AAMI, Suncorp, GIO, Apia, Shannons, CIL, Bingle (excludes TSI).