



Australian Government



Workplace
Gender Equality
Agency

Employer Public Report

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Submitted By:

Suncorp Group Limited 66145290124; Suncorp Staff Pty Ltd 31010869726



Public Reports

WGEA publishes your Public Report, excluding any personal information, on the Data Explorer. WGEA uses its contents for other purposes in electronic or other formats.

What makes up your Public Report?

Your Public Report consists of 2 documents, which you can generate and download after preparing your submission for lodgement:

- Public Report – Questionnaire
- Public Report – Employee Data Tables

Before lodgement

The Public Report must be:

- given to your CEO or equivalent for review, approval and sign off before lodgement.
- shared in accordance with the Notification and Access requirements under the *Workplace Gender Equality Act 2012*.

Reporting contacts will be asked to declare in the WGEA Employer Portal that all relevant CEOs or equivalents have signed the Public Report.

For detailed information on the requirements to share the Public Report with your employees, members or shareholders, refer to the online Reporting Guide under [Notification and Access requirements](#).

Gender Equality Standards

If your organisation is a single entity employing 500 or more employees, you must have a policy or strategy in place against each of the 6 Gender Equality Indicators. More information can be found within the online Reporting Guide on [Gender Equality Standards](#).

Gender Equality Targets

If your organisation is an employer that directly employs 500 or more employees, you must select and commit to achieve 3 gender equality targets from a [menu](#) of 19 options. At the end of 3 years, you must meet or demonstrate improvement against each selected target. More information can be found on [Gender Equality Targets: Frequently Asked Questions](#).



Workplace overview

Policies and strategies

Employer policies or strategies on workplace gender equality and the composition of the workforce can be powerful levers for making progress and change. Policies or strategies are most effective when supported by evidence-informed action plans to address areas of imbalance and inequality. Similarly, targets are achievable, time-framed goals that create mechanisms for accountability and are effective when combined with dedicated actions to help achieve them.

1.1 Do you have formal policies and/or formal strategies in place that support gender equality in the workplace?

Yes

Policy; Strategy

1.1a Do the formal policies and/or formal strategies include any of the following?

Recruitment; Retention; Performance management processes; Promotions; Succession planning; Training and development; Talent identification/identification of high potentials; Key performance indicators for managers relating to gender equality; Other

Provide details: Flexible work practices, Employment benefits

1.2 Do you have a formal policy and/or formal strategy on diversity and inclusion in your organisation?

Yes

Policy; Strategy

1.2a Do the formal policies and/or formal strategies include any of the following?

Gender identity; Aboriginal and/or Torres Strait Islander background; Cultural and/or language background; Disability and/or accessibility; Age; Other

Provide details: Caring status, ethnicity, family responsibilities, intersex status, race, relationship status, religion, sexuality and socio-economic background, plus differences in backgrounds, perspectives, lived experience, communication styles and belief systems.

1.3 Does your organisation have any targets to address gender equality in your workplace?



Yes

Reduce the organisation-wide gender pay gap; Increase the number of women in management positions; Increase the number of women in key management personnel (KMP) roles; To have a gender balanced governing body (at least 40% men and 40% women)

1.4 If your organisation would like to provide additional information relating to your gender equality policies and strategies, please do so below.

Suncorp is committed to Gender Equality. Suncorp adopts the 40:40:20 approach, aligned with ASX Corporate Governance Principles, aiming for 40% women, 40% men, and 20% any. This framework drives gender balance across our organisation and underpins our targets for Women in Senior Leadership (WiSL). Achieving gender balance across leadership levels contributes to diversity of thought, experience and perspectives and therefore improved business results and customer outcomes. We review our pay band structures to ensure our remuneration is responsible and in line with the market expectations, these are published on Suncorp's intranet to encourage transparency. We are committed to equity in all roles on a like for like basis to make sure there is no gender bias throughout the remuneration review process. Where a pay gap is identified that cannot be satisfactorily explained, and cannot be closed through the standard merit budget, Suncorp uses a dedicated central funding pool to address these gaps on a prioritised basis. Our reward framework is regularly reviewed to ensure it remains fair, competitive, and in line with market expectations. We have committed to targets for each of the Functions within the business and have these targets represented in scorecard metrics, which directly impact Leadership incentive schemes. Suncorp fully supported WGEA releasing Gender Pay Gap data on 4 March 2026, including submitting our formal employer statement in the WGEA portal (Suncorp 2026 Gender Pay Gap Report) which detailed the ongoing commitment and work by our organisation to reduce our gender pay gap.

Workplace overview

Governing bodies

Gender balance on governing bodies or boards is good for business. It contributes to workplace gender equality outcomes and improved company performance more broadly. Measures to support gender balance on the governing body include analysing the gender representation of chairs and other members, considering gender in the selection of board members, and taking action to drive change through term limits, targets and policies.

1.5 Identify your organisation/s' governing body.

Organisation: Suncorp Group Limited

A. To your knowledge, is this governing body also reported in a different submission group for Gender Equality Reporting?

No

B. What is the name of your governing body?

Suncorp Group Limited



C. What type of governing body does this organisation have?

Board of Directors

D. How many members are in the governing body and who holds the predominant Chair position?

	Women	Men
Chair	0	1
Members (excluding chairs)	3	6

E. Do you have formal policies and/or formal strategies in place to support and achieve gender equality in this organisation's governing body?

Yes

Selected value: Policy

E.1 Do the formal policies and/or formal strategies include any of following?

Succession planning for the governing body; Gender diversity and inclusion

F. Does this organisation's governing body have limits on the terms of its Chair and/ or Members?

No

G. Has a target been set to increase the representation of women on this governing body?

Yes, a target has been set to increase the representation of women on this governing body

G.1 Percentage (%) of target: 40

G.2 Year of target to be reached: 2026-06-30

Other value: NA



.....

H. Do you have a formal policy and/or formal strategy on diversity and inclusion for this organisation's governing body?

Yes

Aboriginal and/or Torres Strait Islander identity; Cultural and/or language and/or race/ethnicity background; Disability and/or accessibility; Gender identity; Age; Other

Provide Details: Caring status, ethnicity, family responsibilities, intersex status, race, relationship status, religion, sexuality and socio economic background, plus differences in backgrounds, perspectives, lived experience, communication styles and belief systems.

Organisation: Suncorp Staff Pty Ltd

.....

A. To your knowledge, is this governing body also reported in a different submission group for Gender Equality Reporting?

No

.....

B. What is the name of your governing body?

Suncorp Staff Pty Ltd

.....

C. What type of governing body does this organisation have?

Board of Directors

.....

D. How many members are in the governing body and who holds the predominant Chair position?

	Women	Men
Chair	0	1
Members (excluding chairs)	2	0

.....

E. Do you have formal policies and/or formal strategies in place to support and achieve gender equality in this organisation's governing body?

Yes

Selected value: Policy

.....

E.1 Do the formal policies and/or formal strategies include any of following?

Succession planning for the governing body; Gender diversity and inclusion

.....

F. Does this organisation's governing body have limits on the terms of its Chair and/ or Members?



No

G. Has a target been set to increase the representation of women on this governing body?

No

Other value: NA

H. Do you have a formal policy and/or formal strategy on diversity and inclusion for this organisation's governing body?

Yes

Aboriginal and/or Torres Strait Islander identity; Cultural and/or language and/or race/ethnicity background; Disability and/or accessibility; Gender identity; Age; Other

Provide Details: Caring status, ethnicity, family responsibilities, intersex status, race, relationship status, religion, sexuality and socio economic background, plus differences in backgrounds, perspectives, lived experience, communication styles and belief systems.

1.6 If your organisation would like to provide additional information relating to governing bodies and gender equality in your workplace, do so below.



Action on gender equality

Gender pay gaps

The gender pay gap is the difference in average or median earnings between women and men. It is a measure of how we value the contribution of women and men in the workforce. The gender pay gap is not to be confused with women and men being paid the same for the same, or comparable, job – this is equal pay. Equal pay for equal work is a legal requirement in Australia. However, illegal instances of unequal pay can still be one of the many drivers of the gender pay gap. Closing the gender pay gap is important for Australia's economic future and reflects our aspiration to be an equal and fair society for all.

2.1 Do you have formal policies and/or formal strategies on equal remuneration (pay equity and the gender pay gap) between women and men?

Yes

Policy; Strategy

2.1a Do the formal policies and/or formal strategies include any of the following?

To achieve gender pay equity; To close the gender pay gap; Remuneration review processes without gender biases; Transparency about pay scales and salary bands; Managers being held accountable for gender pay equity outcomes; To implement and/or maintain a transparent and rigorous performance assessment process

2.2 Have you conducted analysis to determine if there are remuneration gaps between women and men?

Yes

2.2a What type of gender remuneration gap analysis has been undertaken?

Like-for-like pay gaps analysis which compares the same or similar roles of equal or comparable value to identify unequal pay; A by-level gap analysis which compares the difference between women's and men's average pay within the same employee category; Overall gender pay gap analysis to identify the difference between women's and men's average pay and gender composition across the whole organisation; A comprehensive gender pay gap analysis, looking at base salary and total remuneration, workforce composition, talent acquisition and employee movements

2.2b When was the most recent gender remuneration gap analysis undertaken?

Within the last 12 months

2.2c Did you take any actions as a result of your gender remuneration gap



analysis?

Yes

Created a pay equity strategy or gender equality action plan; Corrected instances of unequal pay; Identified cause/s of the gaps; Reviewed remuneration decision-making processes; Reported results of pay gap analysis to the governing body; Reported results of pay gap analysis to the executive; Reported results of pay gap analysis to all employees; Reviewed talent acquisition processes; Reviewed and implemented performance evaluation processes to ensure no gender bias; Developed a strategy to address workforce composition issues – e.g. attracting more underrepresented gender into specific higher-paying roles

2.3 If your organisation would like to provide additional information relating to employer action on pay equity and/or gender remuneration gaps in your workplace, please do so below.

Suncorp successfully achieved the target of reducing the Group-wide Gender Pay Gap (GPG) by five percentage points over five years at the end of the financial year [MS5.1]2025. This goal was achieved by implementing a comprehensive program to address the GPG, which includes:

- Setting targets in Group, Function, and executive scorecards that affect short-term incentive outcomes.
- Allocating a specific budget to address gender pay inequities.

- Communicating the importance of gender pay equity during the Annual Reward Review process.
- Providing senior leaders with visibility on the gender pay gap impacts during organisational changes to inform decision-making.
- Conducting extensive data analysis to identify areas where Suncorp can effectively address gender pay discrepancies (including recruitment, retention, promotion, and representation of women) and take appropriate action.

- Building organisational understanding and accountability for gender pay equity through targeted education with Senior Leaders, HR teams, and People Leaders, supported by workforce insights and gender pay gap analysis to inform decision-making.
- Maintaining a focus on delivering targeted development programs for women and building a pipeline of women leaders.

Action on gender equality

Employee consultation

Engaging employees through consultation on gender equality issues helps employers to understand the employee experience and to take meaningful action. Employers can use the information they learn through the consultation process to generate solutions that are practical and relevant to their organisation.

2.4 Have you consulted with employees on issues concerning gender equality in your workplace during the reporting period?

Yes



2.4a How did you consult employees about gender equality in the workplace?

Employee experience survey; Consultative committee or group

2.4b Who did you consult?

ALL staff; Human resources managers; Management; Employee representative group(s); Other

Other: Consultation occurred through regular 6-weekly employee engagement 'loop' surveys for all employees, with annual inclusion of voluntary Diversity & Inclusion questions. Employees can also provide anonymised qualitative feedback.

2.5 Do you have formal policies and/or formal strategies in place to ensure employees are consulted and have input on issues concerning gender equality in the workplace?

Yes

Strategy

2.6 If your organisation would like to provide additional information relating to employee consultation on gender equality in your workplace, please do so below.

Anonymous channel: Suncorp utilises a six-weekly engagement and feedback platform, The Loop, to support ongoing employee consultation. Employee sentiment is sought across a variety of topics at various times depending on operational requirements. However, there is a foundational set of questions consistently deployed to ensure employees have an anonymous channel to provide feedback related to Suncorp values. This includes targeted questions relating to gender equality, progression, flexibility, discrimination, and harassment. Suncorp also deploys an annual diversity and inclusion question set as part of The Loop to capture employee representation rates across key Diversity and Inclusion (D&I) demographics.

Targeted channels: As part of Suncorp's ongoing work to reduce the Gender Pay Gap (GPG), Functional and Line of Business senior leaders are provided access to self-service GPG dashboards to monitor and track progress within their areas. Leaders are supported by their HR Business Partners, who also have access to the data, enabling informed discussion and targeted actions aligned to the specific challenges within each function. The following initiatives are also in place to access feedback and consult on gender equality:

- Ongoing engagement with HR Business Partners to capture and escalate feedback from the teams they support.
- Monthly check-ins and quarterly round tables with Suncorp's 11 active Employee Resource Groups (ERGs), representing a range of diverse communities. ERGs are supported by the D&I team and senior executive sponsors. Suncorp's gender equality ERG, Women Connect, is supported by an ELT-level executive sponsor to enable advocacy and influence.
- Dedicated ERG-led events, such as Women Connect 'Fireside Chats', which provide deeper discussion on gender equality topics, with opportunities for questions and feedback submitted both prior to and during events.
- Workshops and presentations delivered across the Group, incorporating interactive feedback mechanisms such as Menti surveys or dedicated Q&A sessions, recognising different levels of maturity and focus across teams.
- Follow-up feedback surveys from key events, such as International Women's Day (IWD), including sessions featuring external speakers who bring intersectional perspectives to gender equality.



Flexible working arrangements

Flexible working

A flexible working arrangement is an agreement between an employer and an employee to change the standard working arrangement, often through a change to the hours, pattern or location of work. Flexible work is a key enabler of gender equality, helps accommodate an employee’s commitments out of work and has become increasingly important for employers in attracting and retaining diverse and talented employees.

3.1 Do you have a formal policy and/or formal strategy on flexible working arrangements?

Yes

Policy; Strategy

3.1a Do the formal policies and/or formal strategies include any of the following?

A business case for flexibility has been established and endorsed at the leadership level; Leaders are visible role models of flexible working; Flexible working is promoted throughout the organisation; Leaders are held accountable for increasing take up and approval of workplace flexibility; Training on flexible working and remote/hybrid teams is provided to managers; Training on flexible working and remote/hybrid teams is available to all employees; All employees are surveyed on whether they have sufficient flexibility; The organisation’s approach to flexibility is integrated into client conversations; The impact of flexibility is measured and evaluated (e.g. reduced absenteeism, increased employee engagement); Metrics on the use of, and the impact of, flexibility measures are reported to key management personnel; Metrics on the use of, and the impact of, flexibility measures are reported to the governing body; Flexible work arrangements are available to all employees, with a default bias towards approval (all roles flex approach); Reduced hours with full-time pay (e.g. Full time pay but work 4-day week or 9-day fortnight); Management positions are designed to be able to be done part-time; All team meetings are offered online

3.2 Do you offer any of the following flexible working options to MANAGERS and/or NON MANAGERS in your workplace?

Flexible working option	MANAGERS	NON-MANAGERS
Flexible hours of work (start and finish times)	Yes	Yes
Compressed working weeks	Yes	Yes
Time-in-lieu	Yes	Yes
Hybrid working (regular days worked from home and in office)	Yes	Yes
Working fully remote (no regular days worked in office)	Yes	Yes
Reduced hours or part-time work	Yes	Yes
Job sharing arrangements	Yes	Yes
Purchased leave	Yes	Yes
Unpaid leave	Yes	Yes



Flexible scheduling, rostering or switching of shifts	Yes	Yes
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3.3 If your organisation would like to provide additional information relating to flexible working and gender equality in your workplace, please do so below.

Suncorp has embedded a hybrid way of working that includes many locations and working styles. Employees are encouraged to work with their leader to find the right balance of working remotely and in-office. There is no ‘one size fits all approach’ at Suncorp when determining the right balance for working remotely and in-office work. Rather, Suncorp strives for a diverse and inclusive culture, that values every perspective and empowers people to work in a way that takes into account their personal circumstances, the needs of our customers and our teams. Suncorp’s commitment to flexibility and its recognition that flexibility offerings must be tailored to individuals has been embedded in the Suncorp Enterprise Agreement 2025 (Suncorp EA2025). The Suncorp EA2025 includes a ‘Flexibility’ clause, acknowledging that ‘flexibility comes in many forms, and will look different for everyone. Key consideration on any flexibility request will always include the needs of our customers, our teams and our people’. Offering hybrid working is a more inclusive practice for all employees, and we recognise that this is especially important for gender equality as women still do the majority of unpaid care work at home. The flexibility to work from home can help women (and men) manage childcare, eldercare or other family responsibilities without sacrificing their career progress. This can reduce the gender gap in career advancement, as women are often more likely to take career breaks or reduce working hours due to caregiving. By creating a work environment that offers flexible working (as detailed above), Suncorp has created an inclusive and diverse workplace where all employees are encouraged to bring their full self to work. In acknowledgement of the importance of flexibility and Suncorp’s commitment to work-life balance for its employees, Suncorp employees can access ‘Chase the Sun – Flexible leave’ under the Suncorp EA2025. Permanent full-time employees are entitled to 5 days of flexible leave per year (pro-rated for part-time employees), which allows employees to take leave for what is important to them (for example, for birthdays, community involvement, health and wellbeing etc.). Employees who are employed on maximum term contracts are also entitled to flexible leave after 12 months service.



Employee support for parents and carers

Paid parental leave

Parental leave policies are designed to support and protect working parents around the time of childbirth or adoption of a child and when children are young. Some employers offer universally available parental leave policies, offering equal parental leave for all parents, others offer with a distinction between 'primary' and 'secondary' carers. It's important that the policy is available to all parents, irrespective of gender, recognising the equally important role of all parents in caregiving. Gender equal policies help to de-gender the ideal worker and carer norms, which pervade the workplace and reduce opportunities for women to remain in, or re-enter the workforce.

4.1 Do you provide employer-funded paid parental leave in addition to any government-funded parental leave scheme?

Yes, we offer employer funded parental leave using the primary/secondary carer distinction

Do you provide employer-funded paid parental leave for:

Primary: Yes Secondary: Yes

4.1a Please indicate whether your employer-funded paid parental leave is available to:

Primary: All, regardless of gender

Secondary: All, regardless of gender

4.1b Please indicate whether your employer-funded paid parental carers leave covers:

Primary: Birth; Adoption; Surrogacy; Stillbirth; Fostering

Secondary: Birth; Adoption; Surrogacy; Fostering

4.1c How do you pay employer-funded paid parental leave?

Primary: Paying the employee's full salary

Secondary: Paying the employee's full salary

4.1d Are all employees that receive employer-funded paid parental leave entitled



to the same number of weeks?

Primary:

Yes

4.1d(i) How many weeks of employer-funded paid parental leave is available to eligible employees?

Entitlement: 20

Secondary:

Yes

4.1d(i) How many weeks of employer-funded paid parental leave is available to eligible employees?

Entitlement: 4

4.1e Who has access to this type of employer-funded paid parental leave?

Primary: Permanent employees

Secondary: Permanent employees

4.1f Do you require carers to work for the organisation for a certain amount of time (a minimum service period) before they can access employer-funded paid parental leave?

Primary: No minimum service period

Secondary: No minimum service period

4.1g Do you require carers to take employer-funded paid parental leave within a certain time after the birth, adoption, surrogacy and/or stillbirth?

Primary: Other

Please specify time frame in months: 5

Secondary: Anytime within 12 months



**4.1h Does your organisation have an opt out approach to parental leave?
(Employees who do not wish to take their full parental leave entitlement must discuss this with their manager)**

Primary: Yes

Secondary: Yes

4.1i Do you pay superannuation contributions to your employees while they are on parental leave?

Primary: Yes, on employer funded parental leave; Yes, on government funded parental leave; Yes, on unpaid funded parental leave

Secondary: Yes, on employer funded parental leave; Yes, on government funded parental leave; Yes, on unpaid funded parental leave

4.2 If your organisation would like to provide additional information relating to paid parental leave and gender equality in your workplace, please do so below.

Under the Suncorp EA2025, Suncorp pays superannuation contributions for a period of 12 months, including during a period of unpaid leave and while employees receive Government Paid Parental Leave. We continue to advocate and promote flexible work and hybrid working practices across all sites in the organisation and to all roles where practical. Offering a flexible work environment encourages participation in the workforce from diverse communities, particularly to those who are unable to find a balance in work and life responsibilities in a more traditional and non-flexible environments.

Employee support for parents and carers

Support for carers

Employers can contribute to workplace gender equality by providing support for employees with caring responsibilities. A carer refers to, but is not limited to, an employee's role as the parent (biological, step, adoptive or foster) or guardian of a child, or carer of a child, parent, spouse or domestic partner, close relative, or other dependent. Employer support for employees with caring responsibilities allows them to better accommodate their out-of-work responsibilities.

4.3 Do you have formal policies and/or formal strategies to support employees with family or caring responsibilities?



Yes
Policy

4.3a Do the formal policies and/or formal strategies include any of the following?

Gender inclusive language when referring to carers; Support for all carers (e.g. carers of children, elders, people with disability); Paid Parental leave; Flexible working arrangements and adjustments to work hours and/or location to support family or caring responsibilities; Job redesign to support family or caring responsibilities; Extended carers leave and/or compassionate leave; Other leave available to employees with family or caring responsibilities

Provide details: Long service leave, career break, flexible leave

4.4 Do you offer any of the following support mechanisms for employees with family or caring responsibilities?

Support mechanism	Answer
Breastfeeding facilities	Yes
Information packs for those with family and/or caring responsibilities	Yes
Referral services to support employees with family and/ or caring responsibilities	Yes
Coaching for employees returning to work from parental leave and/or extended carers leave and/or career breaks	Yes
Internal support networks for parents and/or carers	Yes
Targeted communication mechanisms (e.g. intranet forums)	Yes
Return to work bonus (only select if this bonus is not the balance of paid parental leave)	No
Support for employees with securing care (including school holiday care) by securing priority places at local care centres (could include for childcare, eldercare and/or adult day centres)	No
Referral services for care facilities (could include for childcare, eldercare and/or adult day centres)	No



Support mechanism	Answer
On-site childcare	No
Employer subsidised childcare	No
Parenting workshop	Yes
Keep-in-touch programs for carers on extended leave and/or parental leave	Yes
Access to counselling and external support for carers (e.g. EAP)	Yes

4.5 If your organisation would like to provide additional information relating to support for carers in your workplace, please do so below.

At Suncorp, we value our diverse workforce and know that our people are at their best when they feel included, respected, and supported, where they can learn from shared experiences, access external research, and grow a community of peers. Our Carer's intranet page provides a one stop-shop for Carers information, guidelines, and support options, including resources specifically for leaders of carers, people with disability and intergenerational teams. Suncorp is committed to supporting its employees with their needs as carers. Under the Suncorp EA2025, in addition to their entitlement of 10 days personal / carer's leave, employees have an increased entitlement to an additional 2 days leave / year (pro-rated for part-time employees) after two years continuous service. Suncorp is also recognised for its commitment to supporting employees with caring and family responsibilities. We are a certified Family Inclusive Workplace, recognised by Family Friendly Workplaces, a national initiative between Parents at Work and UNICEF Australia, based on the National Work + Family Standards. In addition, Suncorp has renewed its accreditation with Carers NSW through the Carers + Employers (C+E) program, which defines best-practice standards for supporting employees with caring responsibilities and formally recognises carer-friendly employers in Australia. These recognitions reflect our ongoing commitment to strengthening family-friendly and carer-supportive practices.



Harm prevention

Sexual harassment, harassment on the ground of sex or discrimination

Workplace sexual harassment and sex discrimination is a gender equality issue that predominantly impacts women. To increase women’s workforce participation and well-being, it is essential employers take action to prioritise and protect all employees from sexual harassment, harassment on the ground of sex or discrimination and ensure that every employee feels safe in the workplace.

5.1 Do you have formal policies and/or formal strategies on the prevention and response to sexual harassment, harassment on the ground of sex or discrimination?

Yes

Policy; Strategy

5.1a Do the formal policies and/or formal strategies include any of the following?

A grievance process; Definitions and examples of sexual harassment, harassment on the grounds of sex and discrimination and consequences of engaging in this behaviour; The legal responsibilities of the employer to eliminate, so far as possible, sexual harassment and how it is demonstrated in the organisation; Leadership accountabilities and responsibilities for prevention and response to sexual harassment ; Disclosure options (internal and external) and process to investigate and manage any sexual harassment; Processes relating to the use of non-disclosure or confidentiality agreements; Expected standard of behaviour is clearly outlined and included in recruitment and performance management processes; Guidelines for human resources or other designated responding staff on confidentiality and privacy; Sexual harassment risk management and how control measures will be monitored, implemented and reviewed; Process for development and review of the policy, including consultation with employees, unions or industry groups ; Protection from adverse action based on disclosure of sexual harassment and discrimination; A system for monitoring outcomes of sexual harassment and discrimination disclosure, including employment outcomes for those impacted by sexual harassment and the respondent; Requirements relating to the frequency and nature of reporting to the governing body and management on sexual harassment; Training for managers and non-managers on respectful workplace conduct and preventing and responding to sexual harassment

5.1b If yes, have the policies and/or strategies been reviewed and approved in the reporting period by the Governing Body and CEO (or equivalent)?

Answer	
By the Governing Body	Yes
By the CEO (or equivalent)	Yes

5.2 Do you provide training on the prevention of sexual harassment, harassment on the ground of sex or discrimination to managers, non-managers or the governing body?



Yes

Cohort	At induction	At promotion	Annually	Multiple times per year
All managers	Yes	No	Yes	No
All non-managers	Yes	No	Yes	No
The governing body	No		No	No

5.2a Does the training program delivered to the above groups include any of the following?

The respectful workplace conduct and behaviours expected of workers and leaders; Different forms of inappropriate workplace behaviour (e.g. sexual harassment, harassment on the grounds of sex and discrimination) and its impact; The drivers and contributing factors of sexual harassment; Bystander training; Options for reporting occurrences of sexual harassment as well as the risk of sexual harassment occurring; Information on worker rights, external authorities and relevant legislation relating to workplace sexual harassment; The diverse experiences of sexual harassment and the needs of different people such as women, Aboriginal and Torres Strait Islander people, LGBTIQ+ workers, culturally diverse workers and workers with a disability.; Trauma-informed management and response to disclosures; Self-care and vicarious trauma training for employees, witnesses and responding staff; Responding to employees who engage in harassment or associated behaviours

5.3 Does the governing body and/or CEO or equivalent explicitly communicate their expectations on safety, respectful and inclusive workplace conduct? If yes, when?

Members of the governing body

No

Chief Executive Officer or equivalent

Yes

; More often than annually

5.4 Do you have a risk management process in place to prevent and respond to sexual harassment, harassment on the ground of sex or discrimination?

Yes



5.4a Does your risk management process include any of the following?

Identification and assessment of the specific workplace and industry risks of sexual harassment; Control measures to eliminate or minimise the identified drivers and risks for sexual harassment so far as reasonably practicable; Regular review of the effectiveness of control measures to eliminate or minimise the risks of sexual harassment; Consultation on sexual harassment risks and mitigation with staff and other relevant stakeholders (e.g. people you share premises with); Reporting to leadership on workplace sexual harassment risks, prevention and response, incident management effectiveness and outcomes, trend analysis and actions; Identification, assessment and control measures in place to manage the risk of vicarious trauma to responding staff

5.4b What actions/responses have been put in place as part of your workplace sexual harassment risk management process?

Make workplace adjustments; Change or develop new control measures; Undertake and act on a culture audit of the relevant business or division; Train people managers in prevention of sexual harassment; Train identified contact officers; Train staff on mitigation and control measures; Implement other changes (provide details)

Provide Details: Suncorp has a formal Prevention and Response Plan in place that has been endorsed by the Board. Progress against the Plan is provided to the Executive Leadership Team and People & Remuneration Committee multiple times per year.

5.5 What supports are available to support employees involved in and affected by sexual harassment?

Trained, trauma-informed support staff/contact officers; Confidential external counselling (e.g. EAP); Information provided to all employees on external support services available; Union/worker representative support throughout the disclosure process and response; Reasonable adjustments to work conditions

5.6 What options does your organisation have for workers who wish to disclose or raise concerns about incidents relating to sexual harassment or similar misconduct?

Process for disclosure to human resources or other designated responding staff; Process for disclosure to confidential/ethics hotline or similar; Process for disclosure to union/worker representative; Process to disclose after their employment has concluded; Process to disclose anonymously; Special procedures for disclosures about organisational leaders and board members; Process for workers to identify and disclose potential risks of sexual harassment, without a specific incident occurring



5.7 Does your organisation collect data on sexual harassment in your workplace, if yes, what do you collect?

Yes

Number of formal disclosures or complaints made in a year; Number of informal disclosures or complaints made in a year; Gender of the complainant/aggrieved or victim; Gender of the accused or perpetrator; Outcomes of investigations; Other

Other: As part of its FY25 Prevention and Response Plan, Suncorp conducted externally facilitated, confidential employee listening sessions on discrimination, sexual harassment and positive duty. Surveys monitor employee perceptions.

5.8 Does your organisation report on sexual harassment to the governing body and executive (CEO & KMP) and how frequently?

Governing body

Yes

Multiple times per year

CEO or equivalent

Yes

Multiple times per year

Key Management Personnel (for Commonwealth public sector: Senior Executive Bands)

Yes

Multiple times per year

5.8a Do your reports on sexual harassment to governing body, KMP and CEO include any of the following?

Identified risks of workplace sexual harassment; Prevalence of workplace sexual harassment; Nature of workplace sexual harassment; Analysis of sexual harassment trends and reporter/respondent profiles; Organisational action to prevent and respond to sexual harassment; Outcome of reports of sexual harassment; Consequences for perpetrators of sexual harassment; Effectiveness of response to reports of sexual harassment; Performance against the seven standards outlined by the Australian Human Rights Commission for complying with the positive duty

5.9 If your organisation would like to provide additional information relating to measures to prevent and respond to sexual harassment, harassment on the ground of sex or discrimination, please do so below.

Suncorp implemented a formal prevention and response plan following an independent review against the Australian Human Rights Commission guidelines for complying with the positive duty approach to the Sex Discrimination Act, which was endorsed by the Full Board in March 2024. Since then, actions under the plan have been implemented, updated, and are now being



embedded into business as usual practices. Over the past year, the focus has been on strengthening business leader capability through targeted training and embedding an upstander culture, supported by Diversity and Inclusion initiatives and the new Safety & Wellbeing Plan. Together, these initiatives support growing cultural maturity and provide assurance over the effectiveness and sustainability of prevention and response practices.

Harm prevention

Family or domestic violence

5.10 Do you have a formal policy or formal strategy to support employees who are experiencing family or domestic violence?

Yes

Policy

5.11 Do you have the following support mechanisms in place to support employees who are experiencing family or domestic violence?

Type of support (select all that apply)	
Protection from any adverse action or discrimination based on the disclosure of family and domestic violence	Yes
Confidentiality of matters disclosed	Yes
Training for key personnel in supporting employees experiencing family and domestic violence	Yes
Flexible working arrangements	Yes
Workplace safety planning	Yes
Employee assistance program (including access to psychologist, chaplain or counsellor)	Yes
Procedures for referring employees experiencing family and domestic violence support services	Yes
Provision of financial support (e.g. advance bonus payment or advanced pay)	Yes
A family and domestic violence clause is in an enterprise agreement or workplace agreement	Yes
Access to medical services (e.g. doctor or nurse)	No
Mechanisms for employees experiencing family and domestic violence to request to move to a different workplace location	Yes
Emergency accommodation assistance	No

5.12 Do you have the following types of leave in place to support employees who are experiencing family or domestic violence?

Access to paid family and domestic violence leave?

Yes



Is it unlimited?

No

Do you offer paid family and domestic violence leave by negotiation or as needed?

Yes

How many days of paid family and domestic violence leave?

15

Access to unpaid family and domestic violence leave?

Yes

Is it unlimited?

Yes

5.13 If your organisation would like to provide additional information relating to family and domestic violence affecting your employees, please do so below.

Suncorp recognises that domestic and family violence (DFV) continues to be a significant issue in society, which impacts our employees directly and indirectly. All Australian and New Zealand employees experiencing DFV, or supporting someone experiencing DFV, can access 15 days paid DFV leave each year. This leave can be used for (but not limited to): medical appointments, treatment and counselling, obtaining legal advice or attending court, and arranging alternative accommodation. Suncorp also provides additional paid DFV leave beyond 15 days each year with leader approval. Suncorp also has a range of other options to support the safety and security of our people, access to unpaid leave as required, changing work arrangements based on the circumstances of each individual and developing detailed safety plans for our employees. This could include an alternative work location or changing working hours or work-based contact details for employees leaving DFV situations and needing that added security. Our DFV policy and guidelines provide information to employees about the support available to them if they are targets of or impacted by domestic violence offenders. It also provides information to leaders in supporting employees and in managing the work impact. It is a priority that Suncorp employees always have access to safe and supportive work environments. Leader resources on the Suncorp intranet cover topics such as how to identify signs of potential DFV abuse, how to have the conversation, leave and work arrangements, where they (and their employee) can access additional support, how to prepare a safety plan and a personal plan for the employee.

