

1. When is Suncorp's 2025 Annual General Meeting (AGM)?

The Suncorp Group Limited (Suncorp) 2025 AGM will be held on Thursday 25 September, at 10.00am AEST. The AGM will be held as a hybrid meeting, allowing shareholders to attend in-person or participate online.

2. How do I participate in-person at the AGM?

To attend the Suncorp AGM in person please make your way to the Ballroom, Sofitel Brisbane Central. Shareholder registration will be available from 9.00am AEST. Your safety is important, and we ask all attendees to be mindful of their fellow guests. If you feel unwell, please stay home and join the session virtually.

Please note, shareholders and visitors will be asked to produce a valid form of identification before being admitted to the AGM.



3. How do I participate in the online AGM?

The online format allows shareholders located across Australia and overseas to participate in the AGM, regardless of location. The AGM will be conducted via our share registry, MUFG Corporate Markets, virtual meeting platform.

You can participate in the online AGM by visiting meetings.openbriefing.com/suncorp25 and entering your details. By registering your details, you will be able to watch the AGM via your computer, tablet or mobile device. Please note that a desktop or laptop computer will provide the best viewing experience. Ensure your browser is compatible with the online AGM platform. If you are an eligible shareholder who would like to vote or ask a question during the AGM, you will also need to enter your Shareholder Number (Securityholder Reference Number (SRN), Holder Identification Number (HIN) or Employee Number) and post code or country details. *More detail on how to vote or ask a question during the AGM is included below.*

If you are a proxyholder, you will need a proxy number to obtain access to the online voting and question facilities. MUFG Corporate Markets will provide the proxy number via email no later than 24 hours prior to the AGM. Alternatively, proxyholders can call MUFG Corporate Markets on 1300 882 012 (within Australia) or +61 2 8767 1219 (outside Australia) no earlier than Wednesday 24 September to request confirmation of the proxy number.

Further instructions and information are available in the Notice of 2025 AGM and the Online AGM Guide, which are both available on the [Suncorp Group website](#).

4. When can I register to participate in the online AGM?

You can enter your details up to 30 minutes before the AGM (from 9.30am AEST, Thursday 25 September).

5. I can't participate in the AGM. Will I be able to watch it at a later date?

Yes. A recording of the AGM will be available on the [Suncorp Group website](#) after the AGM.

6. Who can I call for help registering or using the online AGM platform?

Please call MUFG Corporate Markets Virtual Meeting Support Line on 1800 990 363 (within Australia) or +61 1800 990 363 (outside Australia). Further information is also available in the Online AGM Guide available on the [Suncorp Group website](#).

7. Why don't I receive a printed copy of the Notice of AGM, Annual Report or voting form in the mail anymore?

We released the Notice of AGM and Annual Report on the [Suncorp Group website](#) and emailed this, together with personalised online voting links, to shareholders who had requested to receive their communications by email. This is now the default way for shareholders to receive the Annual Report and AGM documents, and we encourage all shareholders to receive these documents electronically – it is quick, environmentally friendly and secure.

Our Annual Report is also available on the [Suncorp Group website](#).

Printed copies of the Notice of AGM, Annual Report and voting forms were sent only to those shareholders who specifically elected to receive one.

To review or update your current communication preference, log into the [MUFG Investor Centre](#) using your portfolio log in details and select the 'Communications' tab at the top of the page.

If at any time you require an additional copy of a communication, or you need more information about options available to you, please contact MUFG Corporate Markets via email to suncorp@cm.mpms.mufg.com or by telephone on 1300 882 012 (within Australia) or +61 2 8767 1219 (outside Australia).

8. Why do I need to provide my shareholder or proxy details to vote or ask a question during the AGM?

Only eligible shareholders and proxyholders can vote and ask questions during the AGM. By providing this information, our share registry, MUFG Corporate Markets, can verify that you are an eligible shareholder or proxyholder. This is consistent with all previous AGMs.

9. I'm not a shareholder, can I still watch the online AGM?

Yes. The general public is welcome to watch the AGM, however only eligible shareholders and proxyholders are entitled to vote and ask questions during the AGM.

Voting

10. How do I vote in advance of the AGM? What is the deadline for voting in advance of the AGM?

You can vote or appoint a proxy online at au.investorcentre.mpms.mufg.com. You will need your Shareholder Number (SRN or HIN) and postcode for your shareholding (or country, if you are located outside Australia).

If you elected to receive the Notice of AGM by email, you can vote or appoint a proxy online using the personalised voting link(s) and instructions sent on 25 August. Your voting or proxy directions must be received by the share registry by no later than 10.00am AEST on Tuesday, 23 September to be valid.

Further information on how to vote is set out in the Notice of 2025 AGM available on the [Suncorp Group website](#).

11. How do I vote online during the AGM?

On Thursday, 25 September, from 9.30am AEST, visit the online AGM link at meetings.openbriefing.com/suncorp25 and follow the instructions in Question 3 to register and participate in the online AGM. Click on the 'Get a Voting Card' box. Enter your Shareholder Number (SRN or HIN) and postcode and/or country, then complete the Voting Card and submit your vote. Further information on how to vote is set out in the Notice of 2025 AGM and Online AGM Guide available on the [Suncorp Group website](#).

12. Can I vote while I attend the AGM in-person?

Yes, you or your proxy can attend the AGM and vote. If you are voting in person, you will need your Shareholder Number (SRN or HIN). If your proxy is voting in person on your behalf, please ensure that the proxy appointment is received by the share registry by no later than 10:00am Tuesday 23 September. When your appointed proxy arrives at the AGM, they should proceed to the registration desk and advise that they are attending as a proxyholder. The proxyholder will be requested to produce a valid form of identification before being admitted to the AGM. If the proxyholder is a corporate entity, the appropriate 'Certificate of Appointment of Corporate Representative' must be produced prior to admission. A form of the certificate may be obtained from the share registry or online at au.investorcentre.mpms.mufg.com.

Shareholders and proxyholders voting in person at the AGM are encouraged to do so using the Vote+ app on your mobile or tablet device. The Vote+ app is available for download prior to the AGM, from the Apple App Store or Google Play. MUFG Corporate

Markets representatives will be available at the AGM to assist shareholders and proxyholders with any questions they may have in relation to using the Vote+ app.

For those shareholders and proxyholders who prefer, paper voting cards will also be available at the AGM venue.

13. How do I download the Vote+ app?

The Vote+ app is available to download prior to the AGM, from the Apple App Store or Google Play. MUFG Corporate Markets representatives will be available at the AGM to assist shareholders and proxyholders with any questions they may have in relation to using the Vote+ app.

14. How do I vote using the Vote+ app?

Once you arrive at the Sofitel Brisbane, navigate to the registration desk to obtain your unique six-digit pin code from MUFG representatives to enter in the app. When prompted, enter in your full name, mobile and email address. Once registered, you can vote anytime during the meeting by completing the voting card and casting your vote. If you have additional holdings, choose 'Get Another Voting Card' and provide your HIN or SRN to access the additional holding.

15. What is my Shareholder Number (SRN or HIN)? Where do I find it?

Your Shareholder Number is a unique identification number which has been allocated to you. Depending on your holding, you may have a Securityholder Reference Number, Holder Identification Number or Employee "U" Number. You can find your Shareholder Number on your holding statement.

16. What do I do if I've lost my Shareholder Number?

Shareholder Numbers can only be sent by mail to the shareholder's registered address. They cannot be provided by email or phone.

To request confirmation of your Shareholder Number, please contact MUFG Corporate Markets by email to suncorp@cm.mpms.mufg.com or by telephone on 1300 882 012 (within Australia) or +61 2 8767 1219 (outside Australia). Please allow enough time for this to be posted to you in advance of the AGM.

17. I voted in advance of the AGM. Can I change my vote during the AGM?

Yes. You can follow the instructions set out in Questions 11 or 12 to vote during the AGM. Please note, the vote you submit during the AGM will cancel your previous vote or proxy instructions.

18. Can I still participate in the AGM if I have voted in advance?

Yes. We encourage all shareholders to participate in the AGM including those who have voted or asked a question in advance of the AGM.

Asking questions

19. Can I submit a question in advance of the AGM?

Yes. Shareholders are encouraged to submit their questions or comments in advance of the AGM, by emailing investor.relations@suncorp.com.au. Please ensure that your question or comment relates to an item of business, as set out in the Notice of AGM.

20. I submitted a question in advance of the AGM. Will the Chairman read my question out during the AGM?

During the course of the AGM, the Chairman will provide shareholders with a reasonable opportunity to ask relevant questions or make relevant comments as each item of business is considered, including questions and comments that have been submitted in advance of the AGM.

Where similar questions are received from different shareholders, the Chairman will provide a single response, in order to streamline the conduct of the AGM.

21. How do I ask a question during the online AGM?

On Thursday 25 September, from 9.30am AEST, please visit meetings.openbriefing.com/suncorp25 and follow the instructions in Question 3 to register and participate in the online AGM.

Click on the 'Ask a Question' box. When prompted, enter your Shareholder Number (SRN or HIN) and postcode and/or country, then complete the online form and submit your question.

If you wish to ask a question or make a comment orally rather than via the online AGM platform, a phone line for questions and comments will be available during the AGM. To utilise the questions and comments line, please call MUFG Corporate Markets on 1800 990 363 (inside Australia) or +61 1800 990 363 (outside Australia) by no later than Wednesday, 24 September to register your participation and obtain the required access code.

Further information on submitting questions is set out in the Notice of 2025 AGM which is available on the [Suncorp Group website](#).

22. Why do I need to provide my shareholder or proxy number to ask a question?

Only eligible shareholders and proxyholders are entitled to ask a question during the AGM. By providing your Shareholder Number, MUFG Corporate Markets can confirm you are an eligible shareholder or proxyholder. This is consistent with all previous AGMs.

23. Can I still participate in the online AGM if I have asked a question in advance?

Yes. We encourage all shareholders to participate in the AGM including those who have voted or asked a question in advance.

24. I am a shareholder and customer. I have a question about my insurance policy. Who can I contact?

If you have a customer-related question or comment, please contact our Customer Relations team using the contact details provided below. Customer-related questions that are received prior to, or during, the AGM will be referred to our Customer Relations team to respond and will not be addressed by the Chairman during the AGM.

25. I'm having trouble submitting my question online during the AGM. Who can I call for help?

Please contact the MUFG Corporate Markets Virtual Meeting Support Line on 1800 990 363 (within Australia) or +61 1800 990 363 (outside Australia).

Need help?

Shareholder enquiries

Please contact MUFG Corporate Markets via the details below if you have:

- General questions about your holding
- Require confirmation of your Shareholder Number (SRN/HIN) noting this will need to be mailed to you
- Questions about voting in advance of the AGM
- Questions about your communication preferences including receiving printed meeting documents

Email: suncorp@cm.mpms.mufg.com

Phone: 1300 882 012 (within Australia) or +61 2 8767 1219 (outside Australia)

To submit a question in advance of the AGM: Please email investor.relations@suncorp.com.au

Online AGM Platform Help

Please contact the MUFG Corporate Markets Virtual Meeting Support Line if you need assistance:

- registering to watch the online AGM
- voting or asking a question during the AGM
- with any other problems you are experiencing with the online platform

Phone: 1800 990 363 (within Australia) or +61 1800 990 363 (outside Australia)

Online: An Online AGM Guide is available on the [Suncorp Group website](#)

Customer Relations

If you have a customer query, please contact our Customer Relations team:

Email: idr@suncorp.com.au

Phone: 1300 264 053 (Monday to Friday 9.00am – 5.00pm AEST)

Mail: Suncorp Customer Relations – PO Box 14180, Melbourne City Mail Centre, Victoria 8001

For general product queries, please call: 13 11 55

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