

Business COVID-19 Relief Package

We're helping business owners navigate COVID-19 with a range of support measures across our banking and insurance brands.

We're offering our insurance customers a suite of support measures



Refunding unused portions of cancelled policy premiums, with no admin or cancellation fees.



Maintaining cover on unoccupied business premises due to COVID-19 with no changes to premiums and terms and conditions.



Reducing payment times for suppliers and contractors involved in our servicing claims to no more than 15 days.



We're offering our bank customers impacted by COVID-19 with less than \$10 million annual turnover (including commercial landlords) a suite of new financial support measures



We're reducing the interest rate across existing Business Essentials variable loans.



We're removing all business account transaction, online international transfer and account keeping fees on our business deposit accounts.



We're lowering the Small Business Overdraft and Small Business Line of Credit interest rates by 0.30% p.a.



We're deferring repayments for 6 months on SME loans.