Suncorp Group - Climate Change 2023



C0. Introduction

C_{0.1}

(C0.1) Give a general description and introduction to your organization.

We provide insurance and banking products and services to retail and business customers across Australia and New Zealand. Suncorp Group comprises three core businesses:

Insurance (Australia)

Provides consumer, commercial and personal injury products to the Australian market. Suncorp

Group is one of Australia's largest general insurers by GWP and the country's largest compulsory third party insurer.

Suncorp New Zealand

Delivers financial services to New Zealanders through Suncorp's go-to-market general and life

insurance brands. Made up of: Vero Insurance, Asteron Life and AA Insurance, AA Money and AA Life joint ventures with the New Zealand Automobile Association (NZAA)

Suncorp Bank

Focused on lending, deposit gathering and transaction account services to personal, small and medium enterprise (SME), commercial and agribusiness customers.

On 18 July 2022, Suncorp Group announced it has signed a share sale and purchase agreement with Australia and New Zealand Banking Group Limited (ANZ) to sell its banking business. Suncorp's insurance operations in both Australia and New Zealand will not form part of the Transaction and the Group's head office will continue to be in Queensland. The Bank will continue to operate under the Suncorp Bank brand pursuant to a licensing agreement between ANZ and the Group for a period of 5 years post completion. The transaction is subject to a range of regulatory and government approvals. The targeted timeframe for completion is the second half of the calendar year 2023. Until this time, Suncorp Group will continue to own and run Suncorp Bank.

C0.2

(C0.2) State the start and end date of the year for which you are reporting data and indicate whether you will be providing emissions data for past reporting years.

Reporting year

Start date

July 1 2021

End date

June 30 2022

Indicate if you are providing emissions data for past reporting years

Select the number of past reporting years you will be providing Scope 1 emissions data for

Select the number of past reporting years you will be providing Scope 2 emissions data for

Select the number of past reporting years you will be providing Scope 3 emissions data for

C0.3

(C0.3) Select the countries/areas in which you operate.

Australia

New Zealand

 $(\hbox{C0.4}) \ \hbox{Select the currency used for all financial information disclosed throughout your response.}$

AUD

C0.5

(C0.5) Select the option that describes the reporting boundary for which climate-related impacts on your business are being reported. Note that this option should align with your chosen approach for consolidating your GHG inventory.

Operational control

C-FS0.7

(C-FS0.7) Which activities does your organization undertake, and which industry sectors does your organization lend to, invest in, and/or insure?

| | Does your organization undertake this activity? | Insurance types underwritten | Industry sectors your organization lends to, invests in, and/or insures |
|--|---|------------------------------|---|
| Banking (Bank) | Yes | <not applicable=""></not> | Agricultural chemicals |
| | | | Agricultural products wholesale |
| | | | Animal processing |
| | | | Animal products wholesale |
| | | | Apparel design & manufacturing |
| | | | Aquaculture |
| | | | Cattle farming |
| | | | Cotton farming |
| | | | Dairy & egg products |
| | | | Electronic components manufacturing |
| | | | Fabric metal components manufacturing |
| | | | Fast food |
| | | | Finished wood products |
| | | | Fruit farming |
| | | | Grain & corn farming |
| | | | Inorganic base chemicals |
| | | | Logging |
| | | | Metal smelting, refining & forming |
| | | | Metallic mineral mining |
| | | | Other crop farming |
| | | | Paper products |
| | | | Pharmaceuticals |
| | | | Poultry & hog farming |
| | | | Print publishing |
| | | | Rice farming |
| | | | Sugarcane farming |
| | | | Supermarkets, food & drugstores |
| | | | Textiles |
| | | | Vegetable farming |
| | | | Wood & paper materials |
| | | | Wood & paper products wholesale |
| Investing (Asset manager) | Yes | <not applicable=""></not> | Exposed to all broad market sectors |
| Investing (Asset owner) | Yes | <not applicable=""></not> | Exposed to all broad market sectors |
| Insurance underwriting (Insurance company) | Yes | General (non-life) | Exposed to all broad market sectors |

C0.8

(C0.8) Does your organization have an ISIN code or another unique identifier (e.g., Ticker, CUSIP, etc.)?

| Indicate whether you are able to provide a unique identifier for your organization | Provide your unique identifier |
|--|--------------------------------|
| Yes, an ISIN code | AU000000SUN6 |
| Yes, an ISIN code | US86723Y2090 |
| Yes, a CUSIP number | 86723Y209 |
| Yes, a Ticker symbol | SUN |
| Yes, a Ticker symbol | SNMCY |

C1. Governance

C1.1

(C1.1) Is there board-level oversight of climate-related issues within your organization?

Yes

(C1.1a) Identify the position(s) (do not include any names) of the individual(s) on the board with responsibility for climate-related issues.

| Position of individual or | Responsibilities for climate-related issues |
|---------------------------|---|
| committee | |
| Board-level committee | Governance of climate change is the responsibility of the Suncorp Group Limited and Suncorp New Zealand Boards, which oversee the response to climate change risks and opportunities through Board Risk and Audit Committees. Key strategic and financial risks, including climate change, are identified during the annual business planning process and a response is considered at least on a quarterly basis through reporting to Board Committees. |
| | The Board Risk Committee has oversight of the Group's management of climate-related risks including climate change scenario analysis. The Risk Committee holds accountability for ensuring climate considerations are accurately represented and integrated into our business strategy, our risk management frameworks, and our own operations according to the Board's risk appetite. |
| | The Board Audit Committee has oversight and review of the Executive Leadership Team's periodic climate-related corporate reporting, including TCFD. The Audit Committee is accountable for overseeing how Suncorp Group's Climate Change Action Plan and progress is communicated to investors, regulators, and other stakeholders |

C1.1b

(C1.1b) Provide further details on the board's oversight of climate-related issues.

| Frequency with which climate- related issues are a scheduled agenda item | Governance mechanisms into which climate- related issues are integrated | Scope of board- level oversight | Please explain |
|--|--|--|--|
| Scheduled – some meetings | Reviewing and guiding annual budgets Reviewing and guiding strategy Overseeing and guiding strategy overseeing and guiding the development of a transition plan Overseeing and guiding scenario analysis Overseeing the setting of corporate targets Monitoring progress towards corporate targets Reviewing and guiding the risk management process Other, please specify (Reviewing and approving climate-related disclosures) | Climate-related risks and opportunities to our own operations Climate-related risks and opportunities to our banking activities Climate-related risks and opportunities to our investment activities Climate-related risks and opportunities to our investment activities Climate-related risks and opportunities to our insurance underwriting activities | In FY21, the Board updated the Group's Risk Appetite Statement to include climate change risk. The statement requires the business to consider climate change in decisions around direct investments, financing and providing insurance as well as encouraging us to advocate for action on climate change and a net-zero emissions economy. This statement has been cascaded and forms part of risk appetite statements for Banking, Insurance (Australia) and Suncorp New Zealand. Suncorp Group Limited and Suncorp New Zealand Boards, which oversee the Group's response to climate change risks and opportunities through Board Risk Committees. Key strategic and financial risks, including climate change, are identified during the annual business planning process and a response is considered at least on a quarterly basis through reporting to Board Committees. Climate-related topics presented to Executive Leadership Team and the SGL Board for decision or review in FY22 included: — the Group's revised Climate Change Action Plan: August 2021 — Natural Hazard Resilience Strategy and Advocacy Plan: August 2021 — revised Scope 1 and 2 net-zero GHG emission target from 2050 to 2030: March and April 2022 — calibration of the Group's natural hazard modelling: May 2022 (ALCO) — update on risk selection and review of the Group's flood modelling performance: May 2022 — the Group's Climate Change Scenario Analysis Roadmap and recommendations: April 2022 (ELT only) — climate outlook presentation by the Bureau of Meteorology: October 2021 and March 2022 |

C1.1d

(C1.1d) Does your organization have at least one board member with competence on climate-related issues?

| | 1 ' ' | | competence on climate-related | Explain why your organization does not have at least one board member with competence on climate-related issues and any plans to address board-level competence in the future |
|----------|--------------|---------------------------|-------------------------------|---|
| Row 1 | Not assessed | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |

C1.2

(C1.2) Provide the highest management-level position(s) or committee(s) with responsibility for climate-related issues.

Position or committee

Sustainability committee

Climate-related responsibilities of this position

Monitoring progress against climate-related corporate targets

Managing climate-related risks and opportunities

Coverage of responsibilities

Risks and opportunities related to our banking

Risks and opportunities related to our investing activities

Risks and opportunities related to our insurance underwriting activities

Risks and opportunities related to our own operations

Reporting line

Other, please specify (Reports into the Executive Leadership Team)

Frequency of reporting to the board on climate-related issues via this reporting line

As important matters arise

Please explain

Sustainability & Diversity (S&D) Committee reports into Executive Leadership Team (ELT). The S&D Charter outlines the responsibilities of the Board, ELT and the committee in relation to Climate. This includes approval of relevant plans such as Climate Change Action Plan, progress of initiatives in relation to climate and endorsing metrics and targets.

C1.3

(C1.3) Do you provide incentives for the management of climate-related issues, including the attainment of targets?

| | Provide incentives for the management of climate-related issues | Comment |
|-------|---|---------|
| Row 1 | No, not currently but we plan to introduce them in the next two years | |

C-FS1.4

(C-FS1.4) Does your organization offer its employees an employment-based retirement scheme that incorporates ESG criteria, including climate change?

| | Employment- based retirement scheme that incorporates ESG criteria, including climate change | | Provide reasons for not incorporating ESG criteria into your organization's employment-based retirement scheme and your plans for the future |
|----------|--|--|--|
| Rov 1 | v Yes, as the default investment option for all plans offered | Note: Suncorp announced the sale of Suncorp's Wealth Business Suncorp Portfolio Services Limited (SPSL) on 28 April 2021 which was successfully completed on 31 March 2022. During FY22, Suncorp offered superannuation, including default and member selection options to its employees through Suncorp Portfolio Services Limited (SPSL) via the Suncorp Employee Superannuation Plan. Effective 31 March 2022, SPSL Limited (the Trustee), trustee for the SPSL Master Trust (the Fund), became wholly owned by LGIAsuper Trustee as trustee for LGIAsuper (LGIAsuper) and is not part of the Suncorp Group. The Trustee used the 'Suncorp' brand under licence. Suncorp branded investment options invested in Suncorp Funds Pty Ltd (SFPL) unit trusts, which were covered by the Suncorp Responsible Investment (RI) Policy. The RI Policy required ESG issues to be integrated into all investment practices including consideration of climate change risks and opportunities. SPSL as an investor in the Suncorp Group Trusts participated in underlying stock exclusions and shadow carbon pricing (as integrated into the underlying investment manager mandates with SFPL). Further, Suncorp Group Trusts applied the Fossil Fuel Standard including stock exclusions and shadow carbon pricing. Suncorp's SPSL's diversified multi-manager superannuation offerings were accredited by the Responsible Investment Association of Australasia (RIAA). | <not applicable=""></not> |

C2. Risks and opportunities

C2.1

(C2.1) Does your organization have a process for identifying, assessing, and responding to climate-related risks and opportunities? Yes

C2.1a

(C2.1a) How does your organization define short-, medium- and long-term time horizons?

| | From | То | Comment |
|------------|---------|---------|--|
| | (years) | (years) | |
| Short-term | 1 | 5 | Impacts up to 3 years are covered by business planning cycles. Impacts up to 5 years are covered by risk management. |
| Medium- | 5 | 20 | Impacts evident between 5 and 20 years are covered by risk management. |
| term | | | |
| Long-term | 20 | 40 | Impacts evident beyond 20 years are covered by risk management. In a climate change context, scenario analysis was conducted in FY20 and Fy21 covering up to 2060. |

C2.1b

(C2.1b) How does your organization define substantive financial or strategic impact on your business?

Strategic and financial impacts are assessed using the RISK EVENT IMPACT RATING and the STRATEGIC DISRUPTION RISK IMPACT RATING scales used in conjunction with the RISK EVENT LIKELIHOOD RATING and the STRATEGIC DISRUPTION RISK VELOCITY RATING scales. These assessments are based on scenarios that represent a variety of potential future impacts.

IMPACT RATINGS define strategic and operational risk impacts, including climate change - Low, Medium, High, Serious and Extreme. Overall impact is classified using quantitative and qualitative criteria aligned to the level of impact, including financial impact as well as business outcomes, business model, customer, reputation/market, regulatory/contractual and people impacts. Overall impact can include one or many impact types.

Quantitative impacts due to climate change may include direct impact to Suncorp's revenue or expenditure, customer renewal rates, share price decline (due to reputation or market impact). Suncorp also considers qualitative impact such as business sustainability or viability, litigation or regulatory changes, and staff satisfaction. The financial or strategic impact is considered substantive when the impact rating is serious or extreme.

To determine VELOCITY RATINGS, Suncorp uses a rating scale reflecting the speed of risk onset in years (i.e. how quickly the risk is likely to eventuate and impact Suncorp). This includes Very Fast, Fast, Moderate, Slow, and Very Slow.

C2.2

(C2.2) Describe your process(es) for identifying, assessing and responding to climate-related risks and opportunities.

Value chain stage(s) covered

Direct operations

Upstream

Risk management process

Integrated into multi-disciplinary company-wide risk management process

Frequency of assessment

More than once a year

Time horizon(s) covered

Short-term

Medium-term

Long-term

Description of process

IDENTIFYING AND ASSESSING

Operational and Risk committees set the direction for climate change activities, and oversight of climate-related risks. As explained in C2.1b, strategic impacts are assessed annually using the Suncorp Enterprise impact rating and velocity rating scales. These assessments are based on scenarios that represent a variety of potential future impacts. They are used to assess risk controls and appropriateness of management action.

IMPACT RATINGS define strategic and operational risks, including climate change - Low, Medium, High, Serious and Extreme. Overall impact is classified using one or more quantitative and qualitative criteria aligned to the level of impact (e.g. business outcomes, customer, reputation/market, regulatory/contractual, people and financial impact). The financial or strategic impact is considered substantive when the impact rating is serious or extreme.

To determine VELOCITY RATINGS, Suncorp uses a rating scale reflecting the speed of risk onset in years (i.e. how quickly the risk is likely to eventuate and impact Suncorp). This includes Very Fast, Fast, Moderate, Slow, and Very Slow.

Climate change scenario analysis is oversighted by Suncorp's committees that deal with management of financial risks and stress testing. Oversight of broader programs of work that seek to address climate change related operational matters are dealt with through non-financial risk committees.

In FY22, climate change risk was included in Suncorp's Group Risk Appetite Statement. The statement requires the business to consider climate change in decision around direct investments, financing and providing insurance.

PHYSICAL RISKS

The physical risk analysis conducted in FY20 and FY21 quantified the impact of physical risks for subsequent property damage of each separate weather hazard, expressed both in change to the present-day Average Annual Loss (AAL) and change to the hazard rate (a percentage multiplier value applied to the total insured value that generates the AAL). Suncorp selected AAL as a risk measure in order to understand any pricing impacts.

Suncorp adopted the United Nations' Intergovernmental Panel on Climate Change (IPCC) Representative Concentration Pathways (RCP) scenarios used in global climate modelling. The scenarios used for the assessment were RCP 4.5, reflecting a moderate emissions pathway with emissions peaking mid-century and an increase in average global temperature of approximately 2°C, and RCP 8.5 where emissions continue to increase rapidly through the early and mid-parts of the century with an increase in average global temperature in excess of 4°C.

Owing to the increasing nature of physical risks over time, Suncorp selected the time periods 2030 and 2060 for the physical risk assessments. 2060 was selected as it aligns with previous internal research, enabling more relevant comparisons for strategic and pricing purposes. It also provides greater divergence for comparison between the concentration pathways, allowing for a better understanding of the consequences of inaction.

In FY21, Suncorp built on prior year assessments of residential physical risk climate change scenario analysis to assess impacts on SME and Commercial Property, and motor insurance portfolios (including commercial property collateral for business banking). Physical risk analysis was also conducted on the climate change impacts for water related perils on the New Zealand business's residential property portfolio.

TRANSITION RISKS

In FY20 and FY21 we conducted a year-on-year comparison analysis of the impact of transitioning to a net-zero emissions economy under 1.5°C and 2°C scenarios from the Decarbonisation Futures scenario data for our Insurance Australia commercial and liability insurance portfolios, Insurance Australia investment assets and Bank business lending portfolios. These focused on changes to different industries and sectors that are anticipated to be impacted by the economy transitioning towards net-zero emissions. To support the transition risk assessment, ClimateWorks Australia was selected as a partner owing to their experience in modelling technical and economic pathways to reach net-zero emissions by 2050.

| The timeframe applied to consider these changes was 2030 to 2040 to reflect the timeframe in which a transition must occur to limit warming to 1.5–2.0% |
|---|
|---|

C2.2a

(C2.2a) Which risk types are considered in your organization's climate-related risk assessments?

| | | Please explain |
|---------------------|---------------------------------|---|
| | & inclusion | |
| Current regulation | Relevant, always included | Risks relating to THE FAILURE TO MEET CURRENT GOVERNMENT OR REGULATORY EXPECTATIONS are managed via Suncorp's risk management policies and frameworks, as well as risk, compliance and business teams. |
| Emerging regulation | Relevant, always included | Risks relating to POTENTIAL AND CHANGING GOVERNMENT OR REGULATORY EXPECTATIONS are managed via Suncorp's risk management policies and frameworks. Suncorp puts in place actions to meet new or changed regulations. Suncorp proactively engages with governments and regulators on issues that may adversely affect customer outcomes. |
| Technology | Relevant, always included | Suncorp monitors risks related to customers changed behaviour and new expectations, risks that competitors introduce new business models that better meet customer needs, risks that participants in the new 'data economy' use data more effectively than Suncorp and that changes in car ownership and manufacture impact Suncorp's revenue from traditional product lines. Suncorp Bank considers the risks associated with technology, data and privacy when engaging with Suppliers, Customers and third parties to ensure that the Bank and Stakeholders are protected in line with risk management policies and frameworks. |
| Legal | Relevant, always included | Risks relating to THE FAILURE TO MEET LEGAL AND REGULATORY REQUIREMENTS are managed via Suncorp's risk management policies and frameworks, as well as legal, risk and compliance teams. |
| Market | Relevant, always included | Shifts in customer expectations, technology, mobility, data and competitors are managed as part of our risk framework. Suncorp monitors risks related to customers changed behaviour and new expectations, risks that competitors introduce new business models and using data more effectively to better meet customer needs, and changes in car ownership and manufacture impacting the insurance market. |
| Reputation | Relevant, always included | Reputation risk is managed by Group Corporate Affairs, including government, media, public policy, digital assets and internal communications. Suncorp's reputation on climate change is managed through the Climate Change Action Plan and is considered in all strategic decision-making relating to climate change. Examples of reputational issues we consider are: - Increased media attention on climate-related commitments and metrics such as support for fossil fuels - Shifting customer sentiment and expectations of Suncorp to reduce emissions in line with the Paris Agreement, as well as to support customers to improve their climate resilience - Comparison of Suncorp's climate commitments with industry peers |
| Acute physical | Relevant, always included | Acute physical risks were explicitly considered in Suncorp's physical risk scenario analysis in FY20 and FY21. Suncorp's Enterprise Risk Management Framework governs the identification, management, control and monitoring of risks, including risks presented by climate change. Suncorp's Insurance Risk Standard focuses on insurance product design, pricing, underwriting, claims management and reinsurance within the Insurance business. |
| | | Bank Credit Risk Management Policy focuses on governing, assessing and approving credit risk exposures. Bank credit risks are managed within the parameters of the Risk Appetite Statement and monitored by the Bank Risk Committees on an ongoing basis. Suncorp Bank considers climate risks when originating credit facilities for retail and business applications. Property valuations are required for a new loan application and this valuation identifies exposure to potential risks such as flooding. Suncorp Bank relies on the contractual obligation placed on the mortgagor to maintain appropriate insurance cover to protect the underlying collateral value from risk, include those stemming from climate change. |
| Chronic physical | Relevant, always included | Chronic physical risks were explicitly considered in Suncorp's physical risk scenario analysis in FY20 and FY21. Suncorp's Enterprise Risk Management Framework governs the identification, management, control and monitoring of risks, including risks presented by climate change. Suncorp's Insurance Risk Standard focuses on insurance product design, pricing, underwriting, claims management and reinsurance within the Insurance business. |

C-FS2.2b

(C-FS2.2b) Do you assess your portfolio's exposure to climate-related risks and opportunities?

| | We assess the portfolio's exposure | Explain why your portfolio's exposure is not assessed and your plans to address this in the future |
|--|------------------------------------|--|
| Banking (Bank) | Yes | <not applicable=""></not> |
| Investing (Asset manager) | Yes | <not applicable=""></not> |
| Investing (Asset owner) | Yes | <not applicable=""></not> |
| Insurance underwriting (Insurance company) | Yes | <not applicable=""></not> |

C-FS2.2c

$\hbox{(C-FS2.2c) Describe how you assess your portfolio's exposure to climate-related risks and opportunities.}\\$

| Type of risk | Proportion | Type of | Time | Tools and | Provide the rationale for implementing this process to assess your portfolio's exposure to climate-related risks and |
|--------------|--------------|------------|------------|-----------|--|
| management | of portfolio | assessment | horizon(s) | methods | opportunities |
| process | covered by | | covered | used | |
| | risk | | | | |
| | management | | | | |
| | process | | | | |

| | Type of risk management process | Proportion of portfolio covered by | Type of assessment | Time horizon(s) covered | Tools and methods used | Provide the rationale for implementing this process to assess your portfolio's exposure to climate-related risks and opportunities | |
|---------------------------------|---|------------------------------------|------------------------------------|--|--|--|--|
| | | risk management process | | | | | |
| Banking (Bank) | A specific climate- related risk management process | 100 | Qualitative and quantitative | Short-term Medium- term Long-term | Scenario analysis Stress tests | PORTFOLIO COVERAGE DEFINITION Physical risk – Majority of the portfolio (i.e. applied to residential mortgage and SME portfolio which comprises ~80% of our total loan book). Transition risk – All of the portfolio (i.e. we assume transition risk is relevant to business lending portfolio only and tested all that | |
| | | | | | | portfolio). | |
| | | | | | DESCRIPTION OF TOOLS USED TO ASSESS PORTFOLIO EXPOSURE Physical risk analysis focused on Australian properties in our portfolios at a postcode level. The physical risk analysis quar the potential implications for subsequent property damage of each separate weather hazard, expressed both in change to present-day Average Annual Loss (AAL) and change to the hazard rate (a percentage multiplier value applied to the total insured value that generates the AAL). Suncorp has adopted the United Nations' Intergovernmental Panel on Climate Cha (IPCC) Representative Concentration Pathways (RCP) scenarios used in global climate modelling. The scenarios we used the assessment are RCP 4.5, reflecting a moderate emissions pathway with emissions peaking mid-century and an increase average global temperature of approximately 2°C, and RCP 8.5 where emissions continue to increase rapidly through the and mid-parts of the century with an increase in average global temperature in excess of 4°C. Owing to the increasing nature physical risks over time, Suncorp selected the time periods 2030 and 2060 for the physical risk assessments. 2060 was selected as it aligns with previous internal research, enabling more relevant comparisons for strategic and pricing purposes also provides greater divergence for comparison between the concentration pathways, allowing for a better understanding the consequences of inaction. Using postcodes, we mapped our residential mortgage collateral to those areas predicted to have a significant increase in aggregate natural peril rates. In addition, we mapped our residential mortgage collateral to postcodes known to be at risk of expansive soil or coastal erosion neither of which is covered by standard insurance policie. For transition risk, over the short to medium term, Suncorp has identified climate change transition risks and opportunities I using modelled changes in economic activity against a business-as-usual scenario (reflecting no policy changes from toda; 70 industries in Australia. We have conduct | | |
| | | | | | | insurance portfolios, Insurance Australia investment assets and Bank business lending portfolios. Consumer insurance and compulsory third-party portfolios for Insurance Australia, and residential lending portfolios have not been included in the analysis. To read about the Decarbonisation Futures, please visit: climateworksaustralia.org/wp-content/uploads/2020/04/Decarbonisation-Futures-March-2020-briefing-slide-pack.pdf | |
| | | | | | | The timeframe applied to consider these changes was 2030 to 2040 to reflect the timeframe in which a transition must occur to limit warming to 1.5–2°C. | |
| | | | | | | In FY22 we engaged a strategic partner to build our understanding by undertaking physical risk assessment at the individual property level for both residential and commercial lending portfolios at 2030, 2050 and 2100 under RCP 2.6/4.5/8.5 We continued to build our understanding of both physical and transition risk or our agribusiness portfolio (at the lot level for physical risk, and by industry sub-sector for transition risk) by engaging a partner to commence a targeted pilot. Outcomes for both engagements delivered in H1 FY23. 100% of collaterals were in scope, 97.3% coverage, variance represents % that could not be geospatially mapped due to data quality. | |
| Investing (Asset manager) | A specific climate- related risk management process | 100 | Qualitative and quantitative | Short-term Medium- term Long-term | Risk models Scenario analysis Stress tests Internal tools/methods External | Note: In FY22, Suncorp served as the investment manager for SPSL Limited, trustee for the SPSL Master Trust (the Fund). Suncorp announced the sale of Suncorp's Wealth Business Suncorp Portfolio Services Limited (SPSL) on 28 April 2021 which was successfully completed on 31 March 2022. After the sale, SPSL Limited became wholly owned by LGIAsuper Trustee as trustee for LGIAsuper (LGIAsuper) and is not part of the Suncorp Group. PORTFOLIO COVERAGE DEFINITION This applies to all assets that asset managers, appointed by Suncorp, invested in on our behalf. | |
| | | | | | consultants | DESCRIPTION OF TOOLS USED TO ASSESS PORTFOLIO EXPOSURE Suncorp Portfolio Services Limited "SPSL" as Trustee of the Suncorp Master Trust invested in both Suncorp managed and third-party managed investment vehicles. The process for assessment of climate related risks and opportunities in Suncorp Trusts (SFPL) is detailed below (see Investing - Asset Owner) and applies to the significant majority of monies managed on behalf of clients. | |
| | | | | | | SPSL engaged Morningstar to provide a range of investment services including in relation to the asset allocation and targeted investment management services for the Suncorp branded investment options. Morningstar undertook responsible investment stock exclusions on the request of SPSL on an ongoing basis, which were also aligned with climate change related provisions in the Suncorp Responsible Investment Policy. | |
| Investing (Asset owner) | Integrated into multi-disciplinary | 100 | Qualitative and quantitative | Medium- term | Scenario analysis | PORTFOLIO COVERAGE DEFINITION This applies to all assets that Suncorp directly invests in. | |
| | company- wide risk management process | | | Long-term | Stress tests Internal tools/methods External consultants | DESCRIPTION OF TOOLS USED TO ASSESS PORTFOLIO EXPOSURE In terms of transition risk and opportunities, Suncorp uses Sustainalytics data to assess the exposure to a variety of climate change transition risk and opportunity metrics. These include: • Carbon risk rating • Carbon intensity (tCO2/US\$ million revenue) • Fossil Fuels Exposure (percentage) • Carbon Solutions (percentage). Suncorp calculated its exposure to low carbon assets based on a broad Global Investor Coalition on Climate Change group definition, which includes green bonds, renewable energy infrastructure and energy efficient real estate. Suncorp includes the shadow carbon price (SCP) in all its mandates for investment managers. The SCP is being applied in varying degrees by the investment managers. The impact of the SCP, which is part of a range of considerations on carbon cost and in addition stock exclusions, has been applied by our investment managers in their portfolio construction process. As at 1 July 2022 the SCP is set at US\$45 and is reset annually in line with a less than 2-degree Celsius glidepath based on original work done by ClimateWorks Australia and also International Energy Agency (IEA) projections of the carbon price consistent with achieving the glidepath. | |

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| | Type of risk management process | Proportion of portfolio covered by risk management process | Type of assessment | | Tools and methods used | Provide the rationale for implementing this process to assess your portfolio's exposure to climate-related risks and opportunities |
|--|---|---|------------------------------|------|--|--|
| Insurance underwriting (Insurance company) | Integrated into multi-disciplinary company-wide risk management process | 70 | Qualitative and quantitative | term | Portfolio temperature alignment Risk models Scenario analysis Stress tests Internal tools/methods External consultants | The group has utilised a broad selection of tools to assess climate-related risks that are embedded throughout the business. This includes scenario analysis conducted on commercial and personal insurance portfolios, and investment portfolios, as well as research activities that attempt to understand the climate dynamics behind natural hazards and how these may change in a warming world. The assessment and management of climate-related risks are embedded in our business through: • Strategic plans including our Group Strategic and Business Plans, Enterprise Risk Management Framework, Climate Change Action Plan and our Environmental Performance Plan • Financial planning including our Group Strategic and Business Plans, Enterprise Risk Management Framework, Climate Change Action Plan and our Environmental Performance Plan • Financial planning including integration of climate change into risk modelling and pricing, reinsurance and Natural Hazard Aggregate Protection • Policy and Guidelines including our Insurance Risk Standard, Responsible Banking & Insurance Policy, Responsible Investment Policy, Sensitive Sector Standards and Insurance Risk Appetite Statement We have conducted scenario analysis on the physical risks of climate change and how these may impact business operations, pricing and income over the medium to long term on our residential and commercial property insurance; how an economic transition to a net-zero emissions economy of financial markets, consumer markets and the economy may impact our commercial and liability insurance portfolios as well as investment assets for Insurance Australia, in the short to medium term; and an assessment of physical and transition/technology change on our motor insurance portfolios. Additionally, our Insurance Natural Perils Pricing teams conduct ongoing research into the consequences of a changing climate on the frequency and intensity of natural hazards. Any change to the risk that occurs due to climate change or other factors can be addressed dynamically throu |

C-FS2.2d

(C-FS2.2d) Does your organization consider climate-related information about your clients/investees as part of your due diligence and/or risk assessment process?

| | We consider climate-related information | Explain why you do not consider climate-related information and your plans to address this in the future |
|--|---|--|
| Banking (Bank) | Yes | <not applicable=""></not> |
| Investing (Asset manager) | Yes | <not applicable=""></not> |
| Investing (Asset owner) | Yes | <not applicable=""></not> |
| Insurance underwriting (Insurance company) | Yes | <not applicable=""></not> |

C-FS2.2e

(C-FS2.2e) Indicate the climate-related information your organization considers about clients/investees as part of your due diligence and/or risk assessment process, and how this influences decision-making.

Portfolio

Banking (Bank)

Type of climate-related information considered

Other, please specify (Physical and risk data)

Process through which information is obtained

Directly from the client/investee

From an intermediary or business partner

Industry sector(s) covered by due diligence and/or risk assessment process

Energy

Materials

Capital Goods

Commercial & Professional Services

Transportation

Automobiles & Components

Consumer Durables & Apparel

Consumer Services

Retailing

Food & Staples Retailing

Food, Beverage & Tobacco

Household & Personal Products

Health Care Equipment & Services Pharmaceuticals, Biotechnology & Life Sciences

Software & Services

Technology Hardware & Equipment

Semiconductors & Semiconductor Equipment

CDP Page 9 of 80 Telecommunication Services Media & Entertainment Utilities Real Estate

State how this climate-related information influences your decision-making

The Strategic Risk Standard assigns accountabilities for assessment of all Strategic Risks, including climate change, to the Strategy team and this is undertaken as part of the business planning process.

- The additional information at a customer level allows us to better understand our level of exposure both today and out in time across the Bank's balance sheet.

Portfolio

Investing (Asset owner)

Type of climate-related information considered

Emissions data

Other, please specify (Carbon risk, fossil fuel exposure)

Process through which information is obtained

From an intermediary or business partner

Data provider

Public data sources

Industry sector(s) covered by due diligence and/or risk assessment process

Energy

Materials

Capital Goods

Commercial & Professional Services

Transportation

Automobiles & Components

Consumer Durables & Apparel

Consumer Services

Retailing

Food & Staples Retailing

Food, Beverage & Tobacco

Household & Personal Products

Health Care Equipment & Services

Pharmaceuticals, Biotechnology & Life Sciences

Software & Services

Technology Hardware & Equipment

Semiconductors & Semiconductor Equipment

Telecommunication Services

Media & Entertainment

Utilities

Real Estate

State how this climate-related information influences your decision-making

Suncorp obtains holdings data from incumbent managers via our appointed custodian NAB Asset Servicing (NAS) or directly from candidate managers as part of our due diligence process. We obtain GHG emission related data of investee companies via our partnership with Sustainalytics as our data provider and use that data to assess portfolio climate-related risks. We collect additional data from our appointed external investment managers, who are required to incorporate assessment of environmental risks and opportunities in their assessment of investment opportunities.

Our manager due diligence process includes an evaluation of the ability of a manager to identify and assess climate change risks and opportunities and to factor that assessment into security selection and portfolio construction decisions. Our Manager Due Diligence questionnaire incorporates several questions in relation to climate risk assessment. In addition, we consider the manager's PRI Transparency Report in our manager selection process.

Portfolio

Investing (Asset manager)

Type of climate-related information considered

Emissions data

Other, please specify (Carbon risk, fossil fuel exposure)

Process through which information is obtained

From an intermediary or business partner

Data provider

Public data sources

Industry sector(s) covered by due diligence and/or risk assessment process

Energy

Materials

Capital Goods

Commercial & Professional Services

Transportation

Automobiles & Components

Consumer Durables & Apparel

Consumer Services

Retailing

Food & Staples Retailing

Food, Beverage & Tobacco

Household & Personal Products

Health Care Equipment & Services

Pharmaceuticals, Biotechnology & Life Sciences

Software & Services

Technology Hardware & Equipment
Semiconductors & Semiconductor Equipment
Telecommunication Services
Media & Entertainment
Utilities
Real Estate

State how this climate-related information influences your decision-making

SPSL invested in both Suncorp managed and third-party managed investment vehicles. The information requested from appointed managers of the Suncorp Trusts (SFPL) is detailed in the Investing - Asset Owner row and applies to the significant majority of monies managed on behalf of clients.

SPSL engaged Morningstar to provide a range of investment services including in relation to the asset allocation and targeted investment management services for the Suncorp branded investment options. Morningstar undertook responsible investment stock exclusions on the request of SPSL on an ongoing basis, which were also aligned with climate change related provisions in the Suncorp Responsible Investment Policy.

Portfolio

Insurance underwriting (Insurance company)

Type of climate-related information considered

Other, please specify (Estimated damage caused by extreme weather)

Process through which information is obtained

Directly from the client/investee
From an intermediary or business partner
Data provider

Public data sources

Industry sector(s) covered by due diligence and/or risk assessment process

Energy

Materials

Capital Goods

Commercial & Professional Services

Transportation

Automobiles & Components

Consumer Durables & Apparel

Consumer Services

Retailing

Food & Staples Retailing

Food, Beverage & Tobacco

Household & Personal Products

Health Care Equipment & Services

Pharmaceuticals, Biotechnology & Life Sciences

Software & Services

Technology Hardware & Equipment

Semiconductors & Semiconductor Equipment

Telecommunication Services

Media & Entertainment

Utilities

Real Estate

State how this climate-related information influences your decision-making

Insurance premiums charged today are a function of the probability that a customer is affected by a natural hazard, the features of their property and the estimated damage done by the hazard – resilience to extreme weather is therefore an important consideration and is factored into the calculation of insurance premiums when engaging with customers. Insurance prices set by Suncorp are for a short period into the future. Any change to the risk that occurs due to climate change or other factors can be addressed dynamically through a range of mechanisms including underwriting practices and premiums that adjust for risk.

We request sectoral information from customers and brokers as part of business acceptance processes. In line with the Responsible Banking & Insurance Policy, we do not underwrite new fossil fuel mining or power generation. We also incorporate climate change considerations in our Enterprise Risk Management Framework.

C2.3

(C2.3) Have you identified any inherent climate-related risks with the potential to have a substantive financial or strategic impact on your business? Yes

C2.3a

(C2.3a) Provide details of risks identified with the potential to have a substantive financial or strategic impact on your business.

Identifier

Risk 1

Where in the value chain does the risk driver occur?

Insurance underwriting portfolio

Risk type & Primary climate-related risk driver

Market Changing customer behavior

Primary potential financial impact

Decreased revenues due to reduced demand for products and services

Climate risk type mapped to traditional financial services industry risk classification

Strategic risk

Company-specific description

This risk focuses on decreases in Suncorp's commercial insurance revenue due to reduced demand for our products and services driven by the climate change transition. This is measured through the changes to our commercial insurance portfolio composition and Gross Written Premium (GWP). GWP is a measure used to assess changes in insurance premium revenue. Quantifying transition impacts on GWP is important to Suncorp as it enables Suncorp to consider strategic adjustments in overall exposure to industries across multiple products and portfolios, recognising that industries may grow or decline under changing economic conditions.

For example, ClimateWorks project demand for fossil fuels and emissions intensive industries such as steel blast furnace production to contract by more than 15% under a 1.5 degree scenario. While Suncorp's exposure to fossil fuels is low, current GWP (revenue) from these industries will need to be offset by growth in other industries such as renewable electricity generation and rare metal mining where demand for goods and services from those industries is projected to grow by more than 50% under the same scenario.

Time horizon

Medium-term

Likelihood

More likely than not

Magnitude of impact

Low

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

31000000

Potential financial impact figure - minimum (currency)

<Not Applicable>

Potential financial impact figure - maximum (currency)

<Not Applicable>

Explanation of financial impact figure

APPROACH, ASSUMPTIONS AND CALCULATION OF FINANCIAL IMPACT FIGURE

The approach employed to calculate the approximate potential financial impact figure was to aggregate GWP in Suncorp's Australian commercial insurance portfolio by industry sector and apply percentage change in demand for goods and services in a 1.5C transition scenario. This is conducted in partnership with ClimateWorks Australia.

Different economic activity-based scenarios were utilised: A BAU (no policy change) baseline scenario; a 2C scenario focused on an orderly transition; and a 1.5C scenario incorporating a more rapid transition to a net-zero economy. The potential financial impact figure is based on the 1.5C scenario at 2030. Risk appetite and other factors are assumed constant

To determine aggregate change in activity, ClimateWorks modelled changes for 70 sub-industries. Activity modelled varied depending on the sub-industry, e.g. tons of grain produced, kilowatts of electricity, kilometre tons of road transport, etc. In many instances, activity was measured by expected revenues. Change in government policy was proxied by a price on carbon emissions with more aggressive polices implying higher prices on carbon emissions. Actions by individuals and businesses were incorporated into scenarios through various measures such as an increase in behind-the-meter renewable energy, changes in diet, tons of plastic recycled and an increased uptake in electric vehicles.

Relative to a business as usual scenario, less than 4% of Suncorp's commercial insurance portfolio is exposed to industries where economic activity would increase under a 1.5°C scenario by 2030. Most of the portfolio is exposed to industries that would be neutral under this scenario (expected change in activity -5% to 0%). Approximately 3.5% of the current portfolio is exposed to industries expected to experience a moderate decline in activity (-5%to -15%), while under 4% is exposed to industries expected to experience a large decline (-15% to-100%) in activity relative to business as usual.

For example, the textiles, clothing and footwear sector activity is projected to contract by 3%. Suncorp's total GWP in this sector is approximately \$5.6M. The expected impact of decline in this sector is therefore -3%*\$5.6M = -\$168,000. We repeated this for all 70 sub-industries and sum all the impacts to arrive at the final revenue impact figure. The net change was a contraction in revenue by 2030 of \$31 million under 1.5C scenario.

Cost of response to risk

100000

Description of response and explanation of cost calculation

To manage the risk of exposure to industries exposed to decline in demand for products and services due to a rapid transition, Suncorp has updated underwriting guidelines and published commitments to no longer underwrite new fossil fuel extraction and electricity generation projects and has committed to have no exposure by 2025. This included the updated of Suncorp's Fossil Fuel Standard, which is now reflected in underwriting guidelines and business approvals.

Suncorp also assessed the level of diversification in commercial insurance portfolios – it was determined that portfolio exposures overall are well diversified and broadly unaffected by a transition to a net-zero economy – approximately 88% of the commercial insurance portfolio is exposed to industry largely unaffected by the transition under a 1.5 degree scenario. The composition of Suncorp's exposure reflects Suncorp's risk appetite and risk selection processes. Suncorp is able to manage changes in the economy and growth and decline of industries through portfolio management and risk appetite review. Changes in policy and market conditions will be analysed over coming years to assess any potential material changes in impacts to Suncorp commercial insurance portfolios due to the transition to a net zero emissions economy.

Cost of response to risk is based on annual consulting fees of \$100,000 to support analysis and oversight. Other costs of response (e.g. staff salaries, office costs, consumables etc) are captured within existing operational budgets.

Comment

In line with other similar economic modelling exercises involving sub-industries, the potential financial impact figures are considered low confidence due to the high degree of policy uncertainty and global and local economic factors.

Identifier

Where in the value chain does the risk driver occur?

Direct operations

Risk type & Primary climate-related risk driver

Acute physical Cyclone, hurricane, typhoon

Primary potential financial impact

Increased insurance claims liability

Climate risk type mapped to traditional financial services industry risk classification

Strategic risk

Company-specific description

Average Annual Loss (AAL) change due to climate change physical risk in Insurance Australia residential and commercial portfolios.

Average Annual Loss is a metric used by Suncorp to provide the mean value of the loss exceedance probability distribution – i.e. the expected loss per year, averaged over many years. This gives us an indication of losses that we may incur as a result of natural perils.

Average Annual Loss change due to climate change physical risk in Suncorp New Zealand residential insurance portfolios.

Average Annual Loss (AAL) is a metric used by Suncorp to provide the mean value of a loss exceedance probability distribution – i.e. the expected loss per year, averaged over many years. This gives us an indication of losses that we may incur as a result of natural perils.

Time horizon

Medium-term

Likelihood

More likely than not

Magnitude of impact

Medium-low

Are you able to provide a potential financial impact figure?

Yes, an estimated range

Potential financial impact figure (currency)

<Not Applicable>

Potential financial impact figure - minimum (currency)

35000000

Potential financial impact figure - maximum (currency)

79000000

Explanation of financial impact figure

APPROACH AND CALCULATION OF POTENTIAL FINANCIAL IMPACT FIGURE

The approach employed to calculate potential financial impact was to aggregate modelled changes in AAL across all natural hazards for Insurance Australia's portfolios at 2030. The financial impact figure includes climate change scenario analyses conducted in FY20 (residential property insurance portfolio) and FY21 (corporate/commercial property insurance portfolio).

We conducted in-depth analysis of climate model projections based on the latest science. Sources included Australia's peak scientific agencies (CSIRO and Bureau of Meteorology). The analysis used projections relating to a 'mid-range' pathway (RCP4.5) and 'high-range' pathway (RCP8.5).

The minimum potential impact (\$35m) is based on the bottom of the lower range of additional impact on AAL under the RCP4.5 scenario. The maximum potential impact (\$79m) is based on the top of the upper range of additional impact on AAL under the RCP8.5 emissions scenario.

After understanding projected change in weather peril behaviour (for example, cyclones moving further south in the State of QLD), we then quantified potential implications for property damage for each weather peril and impacts on hazard rates (for example – hazard rates for southern QLD increased in both scenarios as the majority homes in the region are not built to be resilient to cyclonic wind speeds of >232km/hr). Hazard rates are a percentage multiplier value applied to the total insured value that generates AAL.

In both RCP4.5 and RCP8.5 scenarios, changes to frequency and severity of weather events drive change in AAL for the residential portfolio at 2030 by less than 10% overall. For the SME and Commercial portfolio, flood and cyclone continue to be the most impactful perils in terms of AAL.

Specifically, the increases in AAL are due to more extreme cyclones (including poleward migration), rainfall, thunderstorms (all regions), hail (temperate climates), sea level rise and bushfire.

ASSUMPTIONS

The change AAL is based on current portfolio composition, built environment resilience, underwriting risk appetite, and the RCP4.5 and RCP8.5 scenarios chosen to represent medium and high impact. Changes to population, the built environment and Suncorp's potential responses (such as reinsurance recoveries) are not factored.

Cost of response to risk

100000

Description of response and explanation of cost calculation

Climate change scenario analyses conducted in FY20 and FY21 project medium to low impacts to average annual loss due to climate change based on today's population and built environment.

A change in AAL of less than 10% is considered to lie within normal variability of current hazard assumptions and able to be managed via existing controls and pricing instruments. Cost of response to risk is based on annual consulting fees to support analysis and oversight, so that Suncorp can appropriately account for the climate-

related hazards into our pricing and controls. Other costs of response (e.g. staff salaries, office costs, consumables etc) are captured within existing BAU operational budgets.

Suncorp is also responding by increasing advocacy for a resilient built environment. Suncorp's climate change scenario analysis found that improving the resilience of buildings would likely have a material impact on reducing annual average loss (AAL). Targeted advocacy for a more resilient built environment, as well as products and pricing that reward resilience action will continue to be key strategic priorities.

At a community level, we found lower socioeconomic communities are over-represented in locations at high-risk from natural hazards. While Suncorp's exposure to these locations is low, these communities will face rising insurance costs and insurance affordability pressure. Without product, stakeholder or government intervention to build resilience, this could lead to under-insurance and an increasing protection gap in the community. While resilience improvements can moderate the impacts of climate change, resilience will be insufficient to completely negate these impacts. A more resilient built environment, lower global warming pathway, and positive economic conditions are key drivers to achieve reduced claims costs, affordable premiums, acceptable earnings volatility and reinsurance costs, and to reduce the risk of regulatory intervention.

Cost of response to risk is based on annual consulting fees of \$100,000 to support analysis and oversight. Other costs of response (e.g. staff salaries, office costs, consumables etc) are captured within existing operational budgets.

Commen

Separate climate change analyses were conducted for Suncorp's Australian and New Zealand insurance entities (hence different impact figures and scope from those provided in Risk 3 which is focused on the New Zealand business). The analysis was separated as the risk profile, inputs and assumptions used for two geographies differs materially, including global and local climate models and scientific assumptions. Natural perils modelling and pricing is also conducted separately by each business. For example, cyclone risk is a material factor in determining Average Annual Loss in Australia, whereas it is not considered material for the New Zealand business due to the country's longitudinal proximity. In spatial terms, the distance from Auckland in New Zealand to Perth on Australia's West Coast is more than 5,300km.

Identifier

Risk 3

Where in the value chain does the risk driver occur?

Direct operations

Acute physica

Risk type & Primary climate-related risk driver

Cyclone, hurricane, typhoon

Primary potential financial impact

Increased insurance claims liability

Climate risk type mapped to traditional financial services industry risk classification

Strategic risk

Company-specific description

Average Annual Loss change due to climate change physical risk in Suncorp New Zealand residential insurance portfolios.

Average Annual Loss (AAL) is a metric used by Suncorp to provide the mean value of a loss exceedance probability distribution – i.e. the expected loss per year, averaged over many years. This gives us an indication of losses that we may incur as a result of natural perils.

Time horizon

Medium-term

Likelihood

More likely than not

Magnitude of impact

Medium-low

Are you able to provide a potential financial impact figure?

Yes, an estimated range

Potential financial impact figure (currency)

<Not Applicable>

Potential financial impact figure – minimum (currency)

5000000

Potential financial impact figure – maximum (currency)

16000000

Explanation of financial impact figure

APPROACH AND CALCULATION OF POTENTIAL FINANCIAL IMPACT

The approach employed to calculate the potential financial impact figure was to aggregate modelled changes in AAL across all natural hazards for Suncorp New Zealand's residential property insurance portfolios at 2030.

We conducted in-depth analysis of climate model projections based on latest science from a range of sources including New Zealand's peak scientific agency (National Institute of Water and Atmospheric Research). The analysis used projections relating to a 'mid-range' pathway (RCP4.5) and 'high-range' pathway (RCP8.5).

Impacts are based on the upper and lower range of projected impacts across emissions scenarios. The minimum potential impact figure (\$5m) is based on the bottom of the lower range of additional impact on AAL under RCP4.5. The maximum potential impact figure (\$16m) is based on the top of the upper range of additional impact on AAL under RCP8.5.

After understanding the projected change in the behaviour of each weather peril (for example – properties within 1km of the NZ coastline and less than 5m above sea level likely to be impacted by storm surge), we then quantified the potential implications for subsequent property damage for each separate weather peril and impact on hazard rates (for example – impact on hazard rates should the mean sea level rise by 0.1m). Hazard rates are a percentage multiplier value applied to the total insured value that generates the AAL.

To arrive at the potential impact on Average Annual Loss we applied a percentage change to present-day 'hazard rates' at postcode level. The change in AAL was calculated for the median, as well as statistically upper and lower ranges for the RCP4.5 and RCP 8.5 emissions scenarios.

In both RCP4.5 and RCP8.5, changes to synoptic storm and riverine flood incidence and severity drives change in Average Annual Loss for the residential portfolio at 2030 by less than 10% overall. Specifically, the increases in AAL reflect greater extreme rainfall, flash flooding due to storm events, surface water flooding and sea level rise.

ASSUMPTIONS

The change AAL is based on current customer portfolio mix, resilience of the built environment, underwriting risk appetite, and the RCP4.5 and RCP8.5 scenarios chosen to represent the medium and high impact. Changes to population, the built environment and Suncorp's potential responses (such as reinsurance recoveries) are not factored into this metric.

Cost of response to risk

100000

Description of response and explanation of cost calculation

Climate change scenario analyses conducted in FY20 and FY21 project medium to low impacts to average annual loss due to climate change based on today's population and built environment.

A change in AAL of less than 10% is considered to lie within normal variability of current hazard assumptions and able to be managed via existing controls and pricing instruments. Cost of response to risk is based on annual consulting fees to support analysis and oversight, so that Suncorp can appropriately account for the climate-related hazards into our pricing and controls. Other costs of response (e.g. staff salaries, office costs, consumables etc) are captured within existing operational budgets.

Suncorp is also responding by increasing advocacy for a resilient built environment. Suncorp's climate change scenario The analysis also found that improving the resilience of buildings would likely have a material impact on reducing annual average loss (AAL). Targeted advocacy for a more resilient built environment, as well as products and pricing that reward resilience action will continue to be key strategic priorities. While Suncorp's exposure to these locations is low, these communities will face rising insurance costs and insurance affordability pressure. Without product, stakeholder or government intervention to build resilience, this could lead to under-insurance and an increasing protection gap in the community. While resilience improvements can moderate the impacts of climate change, resilience will be insufficient to completely negate these impacts. A more resilient built environment, lower global warming pathway, and positive economic conditions are key drivers to achieve reduced claims costs, affordable premiums, acceptable earnings volatility and reinsurance costs, and to reduce the risk of regulatory intervention.

Cost of response to risk is based on annual consulting fees of \$100,000 to support analysis and oversight. Other costs of response (e.g. staff salaries, office costs, consumables etc) are captured within existing operational budgets.

Commen

Separate climate change analyses were conducted for Suncorp's Australian and New Zealand insurance entities (hence different impact figures and scope from those provided in Risk 2 which is focused on the New Zealand business). The analysis was separated for the two countries because the risk profile, inputs and assumptions used for two geographies differs materially, including global and local climate models and scientific assumptions. Natural perils modelling and pricing is also conducted separately by each business. For example, cyclone risk is a material factor in determining Average Annual Loss in Australia, whereas it is not considered material for the New Zealand business due to the country's longitudinal proximity. In spatial terms, the distance from Auckland in New Zealand to Perth on Australia's West Coast is more than 5,300km.

C2.4

(C2.4) Have you identified any climate-related opportunities with the potential to have a substantive financial or strategic impact on your business? Yes

C2.4a

(C2.4a) Provide details of opportunities identified with the potential to have a substantive financial or strategic impact on your business.

Identifier

Opp1

Where in the value chain does the opportunity occur?

Banking portfolio

Opportunity type

Products and services

Primary climate-related opportunity driver

Shift in consumer preferences

Primary potential financial impact

Increased revenues resulting from increased demand for products and services

Company-specific description

Suncorp continues to explore products across consumer deposit and lending portfolios that drive customer retention, reduce negative impacts and enhance positive impacts. The Bank maintained compliance with the Responsible Banking and Insurance Policy and Sensitive Sector Standard by not financing coal, oil or gas. The Home Lending portfolio launched the Solar Home Bonus 23 September 2021 and the Green Upgrades Equity Home Loan 30 June 2022. The Solar Home Bonus included a loyalty offering for existing Suncorp banking customers who met eligibility criteria relating to solar installations in their home (\$500 cashback, in market to 31 December 2021), and a new-to-bank offer which rewarded customers for purchasing or refinancing a home which met the same eligibility criteria (\$3,000 cashback, in market until 31 December 2022). The Green Upgrades Equity Home Loan supports home lending customers transition to a low-carbon future through offering lower-rate finance for energy and water efficiency upgrades to their homes.

Time horizon

Short-term

Likelihood

Virtually certain

Magnitude of impact

Low

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

7200000

Potential financial impact figure – minimum (currency)

(140t / Ippiloable)

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

METRIC AND APPROACH

Suncorp assessed the potential revenue saved per annum through retention benefit of solar home bonus existing customers.

CALCULATION OF POTENTIAL FINANCIAL IMPACT FIGURE AND ASSUMPTIONS

Increased revenue p,a (average home loan settlement of solar home bonus (SHB) – average home loan settlement of non SHB x assumed blended customer rate p.a) Minus cost p.a (total customer loans that received the bonus x cash bonus value, amortised over 5 years)

Financial impact p.a = increased revenue - cost

The FY22 average home loan settlement amount for all lending was \$505k versus the average settlement for the solar home bonus of \$643k (for applications 23 September 2021 to 4 August 2022). The ~\$138k higher loan settlement for these 1,146 loans is worth \$158.2m in higher loan balances.

Approximately 1,146 new customer loans worth \sim \$617m received the solar home bonus of \$3k (\$3.4m in bonuses paid, amortised over 5 years = \sim \$0.7m). This balance at an assumed blended customer rate of \sim 4.5% is worth \$7.9m in interest income revenue per annum.

Existing customers

Over 2,535 existing customers who received the \$500 cashback (\$1.3m paid) over the course of 23 September 2021 to 31 December 2021 had home loans with Suncorp Bank totalling approximately \$7.1m. The external refinance 'run-off' rate of this cohort of customers was 4.4%, versus an external refinance rate of 8.2% for the total portfolio of home loans (at June 2022). No material revenue impact.

Cost to realize opportunity

0

Strategy to realize opportunity and explanation of cost calculation

Product innovation is factored into both operational budgets as well as strategic investments, where opportunities arise, so there are no additional costs to realise this opportunity.

Targeted product development which quantifies scope 3 impacts and other customer environmental benefits is a focus for product and strategy teams over the next three years.

Comment

More broadly, Suncorp's Climate Change Action Plan includes a commitment to explore the development of new products and services which help customers and staff reduce their carbon intensity, including the opportunity outlined above in targeting energy efficient borrowers. This is aligned to Suncorp's Responsible Banking & Insurance Policy and its commitments under the UN Principles for Responsible Banking.

C3.1

(C3.1) Does your organization's strategy include a climate transition plan that aligns with a 1.5°C world?

Row 1

Climate transition plan

No, but our strategy has been influenced by climate-related risks and opportunities, and we are developing a climate transition plan within two years

Publicly available climate transition plan

<Not Applicable>

Mechanism by which feedback is collected from shareholders on your climate transition plan

<Not Applicable>

Description of feedback mechanism

<Not Applicable>

Frequency of feedback collection

<Not Applicable>

Attach any relevant documents which detail your climate transition plan (optional)

<Not Applicable>

Explain why your organization does not have a climate transition plan that aligns with a 1.5°C world and any plans to develop one in the future

As a financial institution, we recognise Scope 3 emissions make up the majority of our GHG footprint and financed emissions is one of the most difficult to measure due to a lack of data or methodology. In FY22, Suncorp committed to measuring our Scope 3 emissions where data and methodologies allow. This baseline will be used to inform the group's net-zero transition plan. We're working with our industry peers through the Insurance Council of Australia and the Australian Banking Association to facilitate an industry response to data and methodological challenges.

Explain why climate-related risks and opportunities have not influenced your strategy

<Not Applicable>

C3.2

(C3.2) Does your organization use climate-related scenario analysis to inform its strategy?

| | | • | Explain why your organization does not use climate-related scenario analysis to inform its strategy and any plans to use it in the future | |
|-----|-----------------------------------|---|---|--|
| Row | Yes, qualitative and quantitative | <not applicable=""></not> | <not applicable=""></not> | |
| 1 | | | | |

C3.2a

(C3.2a) Provide details of your organization's use of climate-related scenario analysis.

| Climate-related | Scenario | Temperature | Parameters, assumptions, analytical choices |
|-----------------|----------|--------------|---|
| scenario | analysis | alignment of | |
| | coverage | scenario | |

| Climate-related | | Scenario | | Parameters, assumptions, analytical choices |
|------------------|---|-----------|--|--|
| scenario | o analysis alignment of coverage scenario | | alignment of scenario | |
| Physical climate | RCP 4.5 | Portfolio | <not< td=""><td>In FY21, we expanded our analysis of physical risks for Insurance (Australia) and Bank beyond residential properties, which were considered in FY20.</td></not<> | In FY21, we expanded our analysis of physical risks for Insurance (Australia) and Bank beyond residential properties, which were considered in FY20. |
| scenarios | | | Applicable> | To support the physical risk assessment, we partnered with Aon Australia based on their existing knowledge of Suncorp's insurance business and their natural hazards modelling capability. |
| | | | | PHYSICAL RISK |
| | | | | Businesses and portfolios selected included business lending and agribusiness in Suncorp Bank; home insurance in Suncorp New Zealand; commercial and home insurance in Insurance Australia; and the Australian investment portfolio. |
| | | | | Scenarios selected were IPCC RCP4.5 and RCP8.5. RCP scenarios were selected as they provide greater insights into the physical influences of climate change than assessing physical impacts from a specific change in temperature. |
| | | | | Physical risk timeframes of 2030 and 2060 were selected. The selection of 2060 as opposed to 2050 (which aligns with Paris commitments) aligned with research previously provided to the insurance pricing team, enabling more relevant comparisons. It also provides greater divergence for comparison between the concentration pathways. |
| | | | | Assessment of potential changes to Average Annual Loss (AAL) was the risk measure chosen in Insurance in order to understand any pricing impacts. For Bank, the risk is assessed as the Exposure At Default (EAD) of properties secured by collateral at risk. |
| | | | | The risks assessed were cyclone, riverine flood, fluvial flood, east coast low, storm, hail and bushfire. (Noting Suncorp New Zealand assessed water related perils only). |
| | | | | PHYSICAL and TRANSITION RISK – Motor Claims Insurance Portfolio (Australia) |
| | | | | We examined the intersection of physical, transition and technology change of the next decade to 2030. |
| | | | | We used IPCC scenario RCP8.5 along with vehicle, policy and market studies including the Australian Dept Industry (Australia's emissions projections 2020 – 2030), Austroads (Future Vehicles 2030) and ABS (Motor Vehicle Census 2020). |
| | | | | For physical risk we looked at the impact of changes to precipitation rates on collision risk, and the impacts of other natural hazards on non-collision risk. |
| | | | | The risk was assessed on the basis of the potential changes to Average Annual Loss (AAL) – the expected loss per year, averaged over many years – across risk perils of rainfall, cyclone, riverine flood, fluvial flood, east coast low, storm, hail and bushfire. |
| Physical climate | RCP 8.5 | Portfolio | <not Applicable></not | In FY21, we expanded our analysis of physical risks for Insurance (Australia) and Bank beyond residential properties, which were considered in FY20. |
| scenarios | | | | To support the physical risk assessment, we partnered with Aon Australia based on their existing knowledge of Suncorp's insurance business and their natural hazards modelling capability. |
| | | | | PHYSICAL RISK |
| | | | | Businesses and portfolios selected included business lending and agribusiness in Suncorp Bank; home insurance in Suncorp New Zealand; commercial and home insurance in Insurance Australia; and the Australian investment portfolio. |
| | | | | Scenarios selected were IPCC RCP4.5 and RCP8.5. RCP scenarios were selected as they provide greater insights into the physical influences of climate change than assessing physical impacts from a specific change in temperature. |
| | | | | Physical risk timeframes of 2030 and 2060 were selected. The selection of 2060 as opposed to 2050 (which aligns with Paris commitments) aligned with research previously provided to the insurance pricing team, enabling more relevant comparisons. It also provides greater divergence for comparison between the concentration pathways. |
| | | | | Assessment of potential changes to Average Annual Loss (AAL) was the risk measure chosen in Insurance in order to understand any pricing impacts. For Bank, the risk is assessed as the Exposure At Default (EAD) of properties secured by collateral at risk. |
| | | | | The risks assessed were cyclone, riverine flood, fluvial flood, east coast low, storm, hail and bushfire. (Noting Suncorp New Zealand assessed water related perils only). |
| | | | | PHYSICAL and TRANSITION RISK – Motor Claims Insurance Portfolio (Australia) |
| | | | | We examined the intersection of physical, transition and technology change of the next decade to 2030. |
| | | | | We used IPCC scenario RCP8.5 along with vehicle, policy and market studies including the Australian Dept Industry (Australia's emissions projections 2020 – 2030), Austroads (Future Vehicles 2030) and ABS (Motor Vehicle Census 2020). |
| | | | | For physical risk we looked at the impact of changes to precipitation rates on collision risk, and the impacts of other natural hazards on non-collision risk. |
| | | | | The risk was assessed on the basis of the potential changes to Average Annual Loss (AAL) – the expected loss per year, averaged over many years – across risk perils of rainfall, cyclone, riverine flood, fluvial flood, east coast low, storm, hail and bushfire. |
| 11 1 | espoke ansition cenario | Portfolio | 1.5ºC | We refreshed our FY20 transition risk analysis of commercial insurance, business banking and investment exposures and the impact of climate-related transition and technology change on motor insurance portfolios. |
| | | | | TRANSITION RISK |
| | | | | Businesses and portfolios selected included business lending and agribusiness in Suncorp Bank; commercial insurance in Insurance Australia; and the Australian investment portfolio. |
| | | | | Scenarios selected were Deep Decarbonisation Project 1.5°C all-in stretch scenario incorporating a more rapid transition to a net-zero economy and a 2°C scenario focused on an orderly transition from the current state. A BAU (no policy) baseline scenario was also utilised. Through the ClimateWorks partnership, these scenarios were selected over the IEA scenarios which did not specifically model Australian outcomes. Consideration was also given to assessing the impacts of a disorderly transition towards a 2°C sconomic outcome, however a disorderly transition had little variation to the BAU baseline at the 2030 time period. |
| | | | | The time periods selected were 2030 and 2040 to reflect the period in which transition must occur to limit warming to 1.5°C - 2°C. A full analysis was conducted in FY20 with a year-on-year assessment conducted in FY21. The risk metric used was the proportion of Gross Written Premium (GWP), Investments and Business lending exposed across 70 sub-industries classified as Sustainable (>15% increase in business activity), Neutral (-5% to 15% change) and Challenged (<-5% decrease) due to the transition of energy, technology, customer sentiment and other macroeconomic developments. |
| | | | | PHYSICAL and TRANSITION RISK – Motor Claims Insurance Portfolio (Australia) |
| | | | | We examined the intersection of physical, transition and technology change of the next decade to 2030. We used IPCC scenario RCP8.5 along with vehicle, policy and market studies including the Australian Dept Industry (Australia's emissions projections 2020 – 2030), Austroads (Future Vehicles 2030) and ABS (Motor Vehicle Census 2020). For transition and technology risk we looked at collision risk and claims costs impacts of increased penetration of electric and hybrid vehicles and accident avoidance technology ('vehicle resilience'). The risk was assessed on the basis of the potential changes to Average Annual Loss (AAL) – the expected loss per para paraged over many ways. |
| | | | | year, averaged over many years – across risk perils of rainfall, cyclone, riverine flood, fluvial flood, east coast low, storm, hail and bushfire. |

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| Climate-related scenario | alignment of | Parameters, assumptions, analytical choices |
|--|------------------|---|
| Transition Bespoke scenarios transition scenario | | We refreshed our FY20 transition risk analysis of commercial insurance, business banking and investment exposures and the impact of climate-related transition and technology change on motor insurance portfolios. TRANSITION RISK Businesses and portfolios selected included business lending and agribusiness in Suncorp Bank; commercial insurance in Insurance Australia; and the Australian investment portfolio. Scenarios selected were Deep Decarbonisation Project 1.5°C all-in stretch scenario incorporating a more rapid transition to a net-zero economy and a 2°C scenario focused on an orderly transition from the current state. A BAU (no policy) baseline scenario was also utilised. Through the ClimateWorks partnership, these scenarios were selected over the IEA scenarios which did not specifically model Australian outcomes. Consideration was also given to assessing the impacts of a disorderly transition towards a 2°C economic outcome, however a disorderly transition had little variation to the BAU baseline at the 2030 time period. The time periods selected were 2030 and 2040 to reflect the period in which transition must occur to limit warming to 1.5°C - 2°C. A full analysis was conducted in FY20 |
| | | with a year-on-year assessment conducted in FY21. The risk metric used was the proportion of Gross Written Premium (GWP), Investments and Business lending exposed across 70 sub-industries classified as Sustainable (>15% increase in business activity), Neutral (-5% to 15% change) and Challenged (<-5% decrease) due to the transition of energy, technology, customer sentiment and other macroeconomic developments. PHYSICAL and TRANSITION RISK – Motor Claims Insurance Portfolio (Australia) We examined the intersection of physical, transition and technology change of the next decade to 2030. We used IPCC scenario RCP8.5 along with vehicle, policy and market studies including the Australian Dept Industry (Australia's emissions projections 2020 – 2030), Austroads (Future Vehicles 2030) and ABS (Motor Vehicle Census 2020). For transition and technology risk we looked at collision risk and claims costs impacts of increased penetration of electric and hybrid vehicles and accident avoidance technology ('vehicle resilience'). The risk was assessed on the basis of the potential changes to Average Annual Loss (AAL) – the expected loss per year, averaged over many years – across risk perils of rainfall, cyclone, riverine flood, fluvial flood, east coast low, storm, hail and bushfire. |

C3.2b

(C3.2b) Provide details of the focal questions your organization seeks to address by using climate-related scenario analysis, and summarize the results with respect to these questions.

Row 1

Focal questions

Suncorp undertakes climate change scenario analysis to better understand climate change impacts and implications under internationally recognised, defined climate scenario pathways.

In FY21, climate change scenario analysis focussed on:

- 1. What are the physical risks for Insurance (Australia) and Bank in SME & commercial property and motor portfolios for Insurance (Australia) and commercial property collateral for business banking. Residential portfolios were assessed in FY20.?
- 2. What were the year-on-year changes to underwriting, lending and investment portfolio exposures to transition risk to different industries and sectors that are anticipated to be impacted by an economy transition towards net-zero emissions?
- 3. What is the impact of climate-related physical, transition and technology change on motor insurance portfolios?

Results of the climate-related scenario analysis with respect to the focal questions

Question 1

Bank Lending FY20 & FY21 - Over the short to medium the Bank's exposure to climate change risk was assessed low.

Insurance Australia FY20 & FY21 (SME, commercial property, residential) – Over the medium term (the next 10 years) the increase in the combined, all-hazards AAL (Average Annual Loss) to the existing built environment due to climate change is expected to be less than 10% which may be within the variability of existing natural hazard assumptions. Suncorp's SME and Commercial property exposure to changes in climate-related risks is low.

Question 2

Commercial Insurance (Insurance Australia) FY20 & FY21 – Commercial portfolios have low exposure to industries impacted by a transition towards a net-zero emissions economy. The FY21 analysis showed approximately 7% of commercial insurance portfolios would be exposed to a decline of greater than 5% in economic activity under a 1.5°C scenario at 2030, which represents no material change from FY20.

Bank Lending FY20 & FY21 – Most of the Bank's commercial lending portfolio is exposed to industries where the impact of transition is neutral under a 1.5°C scenario at 2030. Approximately 19% of the current commercial lending portfolio would be exposed to a moderate decline in economic activity. A moderate decline is defined as a change in activity relative to a BAU scenario of between 5% and 15%. The Bank's agribusiness lending portfolio has exposure to sheep and cattle businesses which are expected to experience a moderate declined in economic activity in the transition to both 1.5°C - 2°C scenarios to 2030 and beyond.

Investments FY20 & FY21 – Most investment assets are not expected to be impacted by transition risk under a 1.5°C scenario at 2030. The exposure to industries that are expected to be challenged under a 1.5°C scenario as at 2030 is estimated at 0.52%.

Question 3

Motor Insurance FY21 – Analysis showed the combined physical, transition and technology impacts of climate change on the motor portfolio to be immaterial. Under an 8.5 emissions scenario, the number of 'wet days' is projected to decrease by 2030 due to climate change. However this is project to drive only a negligible reduction in collision risk and results claims costs. Advances in crash avoidance technology are project to reduce weather-related and driver-related collision rates beyond 2030. Expanded electrification of the Australian vehicle fleet to support emissions reduction will require a repair industry skills uplift to support vehicle repair at scale.

C3.3

(C3.3) Describe where and how climate-related risks and opportunities have influenced your strategy.

| | Have climate-related risks and opportunities influenced your strategy in this area? | Description of influence |
|---|--|---|
| Products and services | Yes | Our strategy to respond to climate-related risks and opportunities covers short, medium, and long term horizons. Climate-related risks and opportunities influence our development, modification and distribution of products and services through: - Classifying climate change as a strategic risk and including it in our Risk Appetite Statement - consideration of physical risks in property valuation in new loan applications. - Integration of long-term rainfall patterns and volatility in assessment of agribusiness lending. |
| Supply chain and/or value chain | nain nd/or Climate-related risks and opportunities influence our value chain through: - Development and implementation of internal policies and practices to manage the potential impact of a transition to a net zero emissio | |
| Investment in R&D | Yes | Risk and modelling capability For over a decade we have invested significant capital into research projects to better understand the risks at the customer address-level for all natural perils. This has allowed Suncorp to have one of the most sophisticated models for risk selection across Australia; i.e. our rates give a realistic reflection of the risk our customers are exposed to for flood, cyclone, bushfire, etc. These projects include both private consultancies, government research agencies, tertiary intuitions. An example of this is our current engagement with the Bureau of Meteorology that looks to improve our knowledge and understanding of severe hail environments in the present day and how hail risk will change in a warming world. This is an expansive 4 year project that will have the joint benefit of improving how view of hail risk and providing enhanced warning capability on hailstorm for the general public. Another example is our join participation with other industry partners on a severe wind hazard assessment (SWHA) for south-east QLD, with the aim of quantifying the impact of a tropical cyclone occurring in this region. The study assesses the level of resilience inherent in the region's building stock and how this translates to potential losses for the industry. Additionally, the study explores potential measures that would increase resilience to avert a major catastrophe. |
| Operations | Yes | Suncorp sites are selected for lease in accordance with a Green Leasing Guide. Other operational procedures are outlined in the Resource Efficiency Guide. Operations including contracted services have sustainability oversight through the Facilities Management workforce. Moving forward, this work will be informed by additional inputs such as Scope 3 emissions data and further consultancy work being conducted following a site climate risk assessment. Site climate risk assessments were analysed to identify Suncorp sites predicted to face more than one category of natural disaster in the future. 18 sites were prioritised for future analysis. The next phase of the project will involve physical site resilience assessments to determine: • which sites we retain leases with; • which sites we retain leases with; • which sites could benefit from building upgrades (such as changes to the building envelope and surrounding vegetation); and • which sites might benefit from management strategies which dovetail with continuity planning. Other adaptation solutions may include a change to policies and procedures, staff training, planning for energy conservation and back-up systems and changes to preventive maintenance regimes. |

C3.4

$(C3.4)\ Describe\ where\ and\ how\ climate-related\ risks\ and\ opportunities\ have\ influenced\ your\ financial\ planning.$

| | Financial planning elements that have been influenced | Description of influence |
|-----|--|--|
| Row | Revenues | Revenue & Direct/Indirect Costs |
| 1 | Direct costs Indirect costs Capital allocation Access to capital | The cost and variability of natural hazards is a driver of insurance premiums and a contributor to the affordability of insurance. Our natural hazards risk and reinsurance cover is reviewed annually considering the natural hazards loss experience observed to date and likely future trends, reinsurance market conditions and our risk appetite. The calibration of the model is set considering a range of factors including observed natural hazard experience, which implicitly captures the impact of climate change to the extent that it has impacted recent claims history. These observed trends in natural hazard costs are also extrapolated into future years. Customer premiums reflect the expected natural hazards exposure retained by Suncorp as well as the cost of reinsurance. We strive to keep insurance premiums affordable by leveraging our reinsurance purchasing power and risk diversification across the portfolio. Capital Requirements & Allocation |
| | | Our modelling team builds, maintains and updates sophisticated models for all relevant natural catastrophe risks such as tropical cyclones, floods and bushfires. The models are based on current scientific knowledge and are reviewed and updated regularly. The updates respond to new scientific findings and advances in computing and modelling capabilities. The models are used to determine the economic capital required to support the risks and the allocation of this capital to business lines. Access to capital - Reinsurance |
| | | Elements of the reinsurance program provide protection for natural hazards events that are low in probability but high in severity. Other elements of the reinsurance program reduce the impact of medium-sized events impacting earnings volatility. For the past five years, our earnings volatility protection has provided material protection against the frequency of medium-sized events. With the increases in frequency experienced to date we anticipate that earnings volatility protection will be harder to secure at economic prices. We further anticipate retaining more of the risks currently ceded to reinsurers and increasing the allocation of capital to property business lines. This will mean that more of Suncorp's profits and capital will be directly exposed to the risk of climate change rather than indirectly through increases in reinsurer margins. |

C3.5

(C3.5) In your organization's financial accounting, do you identify spending/revenue that is aligned with your organization's climate transition?

| | Identification of spending/revenue that is aligned with your organization's climate transition | Indicate the level at which you identify the alignment of your spending/revenue with a sustainable finance taxonomy |
|----------|--|---|
| Row 1 | No, but we plan to in the next two years | <not applicable=""></not> |

C-FS3.6

(C-FS3.6) Does the policy framework for your portfolio activities include climate-related requirements for clients/investees, and/or exclusion policies?

| | Explain why the policy framework for your portfolio activities do not include climate-related requirements for clients/investees, and/or exclusion policies |
|--|---|
| Yes, our framework includes both policies with climate-related client/investee requirements and climate-related exclusion policies | <not applicable=""></not> |

C-FS3.6a

(C-FS3.6a) Provide details of the policies which include climate-related requirements that clients/investees need to meet.

Portfolio

Insurance underwriting (Insurance company)

Type of policy

Risk policy

Policy related to other products and services

Insurance underwriting policy

Portfolio coverage of policy

100

Policy availability

Publicly available

Attach documents relevant to your policy

https://www.suncorpgroup.com.au/corporate-responsibility/sustainable-growth/responsible-banking-insurance-investing and the sunce of the sunce of

Responsible-Banking-Insurance-Policy-Review-FINAL-website.pdf

Criteria required of clients/investees

Other, please specify (Does not constitute new thermal coal mining extraction or coal electricity generation or new oil and gas projects or significant expansion of oil and gas assets or new or additional oil and gas exploration)

Value chain stages of client/investee covered by criteria

Direct operations only

Timeframe for compliance with policy criteria

Complying with criteria is a pre-requisite for business

Industry sectors covered by the policy

Energy

Materials

Capital Goods

Commercial & Professional Services

Transportation

Automobiles & Components

Consumer Durables & Apparel

Consumer Services

Retailing

Food & Staples Retailing

Food, Beverage & Tobacco

Household & Personal Products Health Care Equipment & Services

Pharmaceuticals, Biotechnology & Life Sciences

Software & Services

Technology Hardware & Equipment

Semiconductors & Semiconductor Equipment

Telecommunication Services

Media & Entertainment

Utilities

Real Estate

Exceptions to policy based on

<Not Applicable>

Explain how criteria required, criteria coverage and/or exceptions have been determined

'All of portfolio' is selected as these policies cover Suncorp's entire commercial and consumer underwriting.

Climate-related issues are integrated into several policies used in Suncorp's insurance businesses, including:

- Enterprise Risk Management Framework
- Insurance Risk Appetite Statement
- Insurance Risk Standard

- · Responsible Investment Policy
- · Responsible Banking & Insurance Policy
- Fossil Fuels Sensitive Sector Standard

The Responsible Banking & Insurance Policy requires Suncorp to regularly assess product and portfolio ESG risks and opportunities. Suncorp's Enterprise Risk Management Framework governs the identification, management, control and monitoring of risks, including risks presented by climate change. This is addressed in more detail in Suncorp's Insurance Risk Standard, which focuses on insurance product design, pricing, underwriting, claims management and reinsurance within the Insurance business.

Portfolio

Banking (Bank)

Type of policy

Risk policy

Policy related to other products and services

Portfolio coverage of policy

100

Policy availability

Publicly available

Attach documents relevant to your policy

https://www.suncorpgroup.com.au/uploads/Responsible-Banking-and-Insurance-policy.pdf

Responsible-Banking-Insurance-Policy-Review-FINAL-website.pdf

Criteria required of clients/investees

Other, please specify (Does not constitute new thermal coal mining extraction or coal electricity generation or new oil and gas projects or significant expansion of oil and gas assets or new or additional oil and gas exploration)

Value chain stages of client/investee covered by criteria

Direct operations only

Timeframe for compliance with policy criteria

Complying with criteria is a pre-requisite for business

Industry sectors covered by the policy

Energy

Materials

Capital Goods

Commercial & Professional Services

Transportation

Automobiles & Components

Consumer Durables & Apparel

Consumer Services

Retailing

Food & Staples Retailing

Food, Beverage & Tobacco

Household & Personal Products

Health Care Equipment & Services

Pharmaceuticals, Biotechnology & Life Sciences

Software & Services

Technology Hardware & Equipment

Semiconductors & Semiconductor Equipment

Telecommunication Services

Media & Entertainment

Utilities

Real Estate

Exceptions to policy based on

<Not Applicable>

Explain how criteria required, criteria coverage and/or exceptions have been determined

Retail and Business Lending Credit Policy and Assessments

Suncorp's Bank Credit Risk Management Policy focuses on governing, assessing and approving credit risk exposures. Bank credit risks are managed within the parameters of the Risk Appetite Statement and monitored by the Risk Committees on an ongoing basis.

Suncorp Bank does not specifically integrate climate change considerations into residential lending risk assessments; however, a property valuation is required for a new loan application and this valuation identifies exposure to potential risks such as flooding. Suncorp Bank relies on property owners maintaining appropriate insurance cover to protect the underlying collateral value from risk, include those stemming from climate change.

Long-term average rainfall patterns and volatility are key risk characteristics used in the assessment of agribusiness lending.

Responsible Banking and Insurance Policy

Our Responsible Banking & Insurance Policy establishes Suncorp's approach to the management of environmental, social and governance (ESG) risks and opportunities across Suncorp's banking and wealth, and insurance businesses. It seeks to align Suncorp's institutional conduct and business practices with positive customer, environmental and social outcomes now and into the future.

'All of the portfolio' is selected as these policies cover Suncorp's entire lending portfolios.

Credit policy, risk policy and product management policies include consideration of physical risks.

Climate-related issues are integrated into several policies by Suncorp Bank, including:

• Enterprise Risk Management Framework

- · Responsible Banking & Insurance Policy
- · Fossil Fuels Sensitive Sector Standard

The Responsible Banking & Insurance Policy requires a regular assessment of ESG Risks to be prepared, inclusive of climate change risk. Suncorp's Bank Credit Risk Management Policy focuses on governing, assessing and approving credit risk exposures. Bank credit risks are managed within the parameters of the Risk Appetite Statement and monitored by the Bank Risk Committees on an ongoing basis. Suncorp Bank does not explicitly integrate climate change considerations into residential lending risk assessments; however, a property valuation is required for a new loan application and this valuation identifies exposure to potential risks such as flooding.

Portfolio

Investing (Asset owner)

Type of policy

Sustainable/Responsible Investment Policy

Portfolio coverage of policy

98

Policy availability

Publicly available

Attach documents relevant to your policy

https://www.suncorpgroup.com.au/uploads/Responsible-Investment-Policy.pdf

Responsible-Investment-Policy.pdf

Criteria required of clients/investees

Other, please specify (Investment Managers to comply with Stock Exclusions and not invest in the stocks named.)

Value chain stages of client/investee covered by criteria

Direct operations only

Timeframe for compliance with policy criteria

Complying with criteria is a pre-requisite for business

Industry sectors covered by the policy

Energy

Materials

Capital Goods

Commercial & Professional Services

Transportation

Automobiles & Components

Consumer Durables & Apparel

Consumer Services

Retailing

Food & Staples Retailing

Food, Beverage & Tobacco

Household & Personal Products

Health Care Equipment & Services

Pharmaceuticals, Biotechnology & Life Sciences

Software & Services

Technology Hardware & Equipment

Semiconductors & Semiconductor Equipment

Telecommunication Services

Media & Entertainment

Utilities

Real Estate

Exceptions to policy based on

Other, please specify (A small percentage (~2%) of our investments in pooled products have ESG considerations but do not have specific agreements with reference to the Responsible Investment Policy requirements.)

Explain how criteria required, criteria coverage and/or exceptions have been determined

Suncorp's Sensitive Sector Standard: Fossil Fuels states

Thermal coal exclusion

Suncorp will not directly invest in or underwrite new thermal coal mining extraction projects, or new thermal coal electricity generation.

Suncorp will phase out of any underwriting and direct investment in thermal coal by 2025. This includes mining companies principally involved in the extraction of thermal coal, as well as electricity generation companies whose business is clearly inconsistent with the transition to a net-zero emissions economy by 2050. In FY22, the stocks that were excluded were based on Suncorp's exclusions list which is reviewed annually. For thermal coal, all stocks classified as coal mining as well as key coal generation stocks are excluded, additionally a threshold of greater than 30% revenue from coal extraction & generation was introduced in May 2022.

Oil and gas exclusion

Suncorp will phase out of its investment exposures to oil and gas by:

- immediately excluding the top 10% by kg CO2 per barrel of oil equivalent
- the top 25% by 2025
- the top 50% by 2030
- phase out of all oil and gas exploration and production by 2040.

For our investment portfolios, we exclude the highest emitting companies through an active exclusion list that is updated annually. We currently measure oil and gas (exploration and production) companies' Scope 1 and 2 absolute emissions with our exclusion list expanded to support progress towards our target. Scope 1 and 2 emissions are currently used as this ensures reliability and availability across entities in the Suncorp benchmarks. In FY23, we will review our metrics in line with our commitment to phase out our exposure to oil and gas (exploration and production) by 2040.

Exemptions to exclusions

Suncorp will provide insurance to personal and small-to-medium businesses, and statutory or compulsory insurance such as workers' compensation and compulsory third-party insurance. Suncorp will underwrite and invest in companies whose business is clearly consistent with the transition to a net-zero carbon emissions economy by 2050. Suncorp recognises many companies are working constructively to be part of the transition to a net-zero carbon emissions economy. This includes electricity companies which are committed to transition away from coal-fired electricity generation and are materially investing in renewable and low-carbon energy generation and infrastructure.

Portfolio

Investing (Asset manager)

Type of policy

Sustainable/Responsible Investment Policy

Portfolio coverage of policy

100

Policy availability

Publicly available

Attach documents relevant to your policy

https://www.suncorpgroup.com.au/uploads/Responsible-Investment-Policy.pdf

Responsible-Investment-Policy.pdf

Criteria required of clients/investees

Other, please specify (Investment Managers to comply with Stock Exclusions and not invest in the stocks named.)

Value chain stages of client/investee covered by criteria

Direct operations only

Timeframe for compliance with policy criteria

Complying with criteria is a pre-requisite for business

Industry sectors covered by the policy

Energy

Materials

Capital Goods

Commercial & Professional Services

Transportation

Automobiles & Components

Consumer Durables & Apparel

Consumer Services

Retailing

Food & Staples Retailing

Food, Beverage & Tobacco

Household & Personal Products

Health Care Equipment & Services

Pharmaceuticals, Biotechnology & Life Sciences

Software & Services

Technology Hardware & Equipment

Semiconductors & Semiconductor Equipment

Telecommunication Services

Media & Entertainment

Utilities

Real Estate

Exceptions to policy based on

<Not Applicable>

Explain how criteria required, criteria coverage and/or exceptions have been determined

Thermal coal exclusion

Suncorp will not directly invest in or underwrite new thermal coal mining extraction projects, or new thermal coal electricity generation.

Suncorp will phase out of any underwriting and direct investment in thermal coal by 2025. This includes mining companies principally involved in the extraction of thermal coal, as well as electricity generation companies whose business is clearly inconsistent with the transition to a net-zero emissions economy by 2050.

In FY22, the stocks that were excluded were based on Suncorp's exclusions list which is reviewed annually. For thermal coal, all stocks classified as coal mining as well as key coal generation stocks are excluded, additionally a threshold of greater than 30% revenue from coal extraction & generation was introduced in May 2022.

Oil and gas exclusion

Suncorp will phase out of its investment exposures to oil and gas by:

- immediately excluding the top 10% by kg CO2 per barrel of oil equivalent
- the top 25% by 2025
- the top 50% by 2030
- phase out of all oil and gas exploration and production by 2040.

For our investment portfolios, we exclude the highest emitting companies through an active exclusion list that is updated annually. We currently measure oil and gas (exploration and production) companies' Scope 1 and 2 absolute emissions with our exclusion list expanded to support progress towards our target. Scope 1 and 2 emissions are currently used as this ensures reliability and availability across entities in the Suncorp benchmarks. In FY23, we will review our metrics in line with our commitment to phase out our exposure to oil and gas (exploration and production) by 2040.

Exemptions to exclusions

Suncorp will provide insurance to personal and small-to-medium businesses, and statutory or compulsory insurance such as workers' compensation and compulsory third-party insurance. Suncorp will underwrite invest in companies whose business is clearly consistent with the transition to a net-zero carbon emissions economy by 2050. Suncorp recognises many companies are working constructively to be part of the transition to a net-zero carbon emissions economy. This includes electricity companies which are committed to transition away from coal-fired electricity generation and are materially investing in renewable and low-carbon energy generation and infrastructure.

(C-FS3.6b) Provide details of your exclusion policies related to industries and/or activities exposed or contributing to climate-related risks.

Portfolio

Banking (Bank)

Insurance underwriting (Insurance company)

Type of exclusion policy

Thermal coal

All oil & gas

Year of exclusion implementation

2021

Timeframe for complete phase-out

By 2025

Application

New business/investment for new projects

New business/investment for existing projects

Existing business/investment for existing projects

Country/Area/Region the exclusion policy applies to

Americas

Asia, Australasia, Middle East and Africa

Europe

Oceania

Description

Thermal coal exclusion

Suncorp will not directly invest in or underwrite new thermal coal mining extraction projects, or new thermal coal electricity generation. Suncorp Bank will not knowingly directly finance companies involved in thermal coal mining extraction projects, or thermal coal electricity generation.

Suncorp will phase out of any underwriting and direct investment in thermal coal by 2025. This includes mining companies principally involved in the extraction of thermal coal, as well as electricity generation companies whose business is clearly inconsistent with the transition to a net-zero emissions economy by 2050. For Insurance Australia, 'principally' is defined as where more than 10% of the company's revenue is derived from the extraction of thermal coal.

Suncorp will finance, underwrite and invest in companies whose business is clearly consistent with the transition to a net-zero carbon emissions economy by 2050. Suncorp recognises many companies are working constructively to be part of the

transition to a net-zero carbon emissions economy. This includes electricity companies which are committed to transition away from coal-fired electricity generation and are materially investing in renewable and low-carbon energy generation and infrastructure.

Oil and gas exclusion

Suncorp will not directly underwrite new or additional oil or gas exploration or production. We will continue to avoid any company involved in tar sands, or oil and gas exploration or production inside the arctic circle or the Great Australian Bight. Suncorp will phase out of any financing or underwriting of oil and gas by 2025.

Suncorp Bank will not knowingly directly finance companies involved in oil and gas projects or the expansion of existing oil and gas assets. Suncorp Bank will exclude any company involved in tar sands, or oil and gas exploration or production inside the arctic circle or the Great Australian Bight.

Exemptions to exclusions

Suncorp will provide insurance to personal and small-to-medium businesses, and statutory or compulsory insurance such as workers' compensation and compulsory third-party insurance. Suncorp will underwrite, lend to and invest in companies whose business is clearly consistent with the transition to a net-zero carbon emissions economy by 2050.

Portfolio

Investing (Asset owner)

Type of exclusion policy

Thermal coal

Year of exclusion implementation

2021

Timeframe for complete phase-out

By 2025

Application

New business/investment for new projects

New business/investment for existing projects

Existing business/investment for existing projects

Country/Area/Region the exclusion policy applies to

Americas

Asia, Australasia, Middle East and Africa

Europe

Oceania

Description

Suncorp's Sensitive Sector Standard: Fossil Fuels states

Thermal coal exclusion

Suncorp will not directly invest in or underwrite new thermal coal mining extraction projects, or new thermal coal electricity generation.

Suncorp will phase out of any underwriting and direct investment in thermal coal by 2025. This includes mining companies principally involved in the extraction of thermal

coal, as well as electricity generation companies whose business is clearly inconsistent with the transition to a net-zero emissions economy by 2050.

In FY22, the stocks that were excluded were based on Suncorp's exclusions list which is reviewed annually. For thermal coal, all stocks classified as coal mining as well as key coal generation stocks are excluded, additionally a threshold of greater than 30% revenue from coal extraction & generation was introduced in May 2022.

Exemptions to exclusions

Suncorp will underwrite, lend to and invest in companies whose business is clearly consistent with the transition to a net-zero carbon emissions economy by 2050. Suncorp recognises many companies are working constructively to be part of the transition to a net-zero carbon emissions economy. This includes electricity companies which are committed to transition away from coal-fired electricity generation and are materially investing in renewable and low-carbon energy generation and infrastructure.

Portfolio

Investing (Asset owner)

Type of exclusion policy

All oil & gas

Year of exclusion implementation

2021

Timeframe for complete phase-out

By 2040

Application

New business/investment for new projects New business/investment for existing projects Existing business/investment for existing projects

Country/Area/Region the exclusion policy applies to

Americas

Asia, Australasia, Middle East and Africa

Europe

Oceania

Description

Suncorp's Sensitive Sector Standard: Fossil Fuels states

Oil and gas exclusion

Suncorp will phase out of its investment exposures to oil and gas by:

- immediately excluding the top 10% by kg CO2 per barrel of oil equivalent
- the top 25% by 2025
- the top 50% by 2030
- phase out of all oil and gas exploration and production by 2040.

For our investment portfolios, we exclude the highest emitting companies through an active exclusion list that is updated annually. We currently measure oil and gas (exploration and production) companies' Scope 1 and 2 absolute emissions with our exclusion list expanded to support progress towards our target. Scope 1 and 2 emissions are currently used as this ensures reliability and availability across entities in the Suncorp benchmarks. In FY23, we will review our metrics in line with our commitment to phase out our exposure to oil and gas (exploration and production) by 2040.

Exemptions to exclusions

Suncorp will underwrite, lend to and invest in companies whose business is clearly consistent with the transition to a net-zero carbon emissions economy by 2050. Suncorp recognises many companies are working constructively to be part of the transition to a net-zero carbon emissions economy. This includes electricity companies which are committed to transition away from coal-fired electricity generation and are materially investing in renewable and low-carbon energy generation and infrastructure.

C-FS3.7

(C-FS3.7) Does your organization include climate-related requirements in your selection process and engagement with external asset managers?

| | | in selection process and engagement with external asset | Explain why climate-related requirements are not included in selection process and engagement with external asset managers and your plans for the future |
|----------|-----|---|--|
| Rov 1 | Yes | <not applicable=""></not> | <not applicable=""></not> |

C-FS3.7a

(C-FS3.7a) Provide details of the climate-related requirements included in your selection process and engagement with external asset managers.

Coverage

All assets managed externally

Mechanisms used to include climate-related requirements in external asset manager selection

Include climate-related requirements in investment mandates

Include climate-related requirements in requests for proposals

Preference for investment managers with an offering of funds resilient to climate change

Review investment manager's climate performance (e.g., active ownership, proxy voting records, under-weighting in high impact activities)

Review investment manager's climate-related policies

Use of external data on investment managers regarding climate risk management

Describe how you monitor and engage with asset managers to ensure investment activities are consistent with your climate strategy

Suncorp's Investing (Asset Owner) and Investing (Asset Manager) external asset manager selection process activities were managed independently. Suncorp's Investing (Asset Owner) external investment manager due diligence process includes the requirement for the manager to complete extensive proprietary investment and operational due diligence questionnaires as well as multiple face to face meetings with key front and back-office personnel. We consider a range of manager policies in our due diligence process including climate related policies. Consideration is given to the manager's UNPRI Transparency Report where available, noting 99% of Suncorp assets currently managed externally are managed by UNPRI signatories.

The Investing (Asset Owner) external manager evaluation criteria includes an assessment of the ability of the manager to integrate environmental, social and governance (ESG) factors into their security selection, portfolio management and risk management processes. In this regard climate change is viewed as a key environmental factor. For share portfolios managed under Investing (Asset Owner) activities, Suncorp conducts holdings-based analysis of indicative portfolios using third party software which assesses portfolios on a range fundamental, technical and ESG metrics. Climate change is a key component in the evaluation of the "E" score. Proprietary holding-based analysis of fixed interest portfolios is conducted inclusive of exposure to carbon intensive sectors and fossil fuels.

Example clauses in mandates:

ESG Restrictions

• The Manager will not hold securities issued by any issuer listed on SCS's exclusion list ("Exclusion List") as advised in writing by SCS to the Manager from time to time. Such an Exclusion List will form part of this Mandate Instructions. (Note: this requirement involves not investing in particular fossil fuel stocks and sectors consistent with Suncorp Responsible Investment policy).

Shadow Carbon Price

- To manage the risk of stranded assets associated with the transition to a low carbon economy, the manager will seek to avoid investments whose value would be materially and permanently impaired by either the introduction of a universal price on carbon emissions or other costs associated with carbon emissions.
- The Shadow Carbon Price is set with an effective date of 1 July 2022 at USD45. The Shadow Carbon Price will be reviewed annually and SCS will advise the Manager of changes in the Shadow Carbon Price.

C-FS3.8

(C-FS3.8) Does your organization include covenants in financing agreements to reflect and enforce your climate-related policies?

| | covenants in financing agreements | Primary reason for not including climate-related covenants in financing agreements | Explain why your organization does not include climate-related covenants in financing agreements and your plans for the future |
|-----|-----------------------------------|--|---|
| Row | No, but we plan to include | Important but not an immediate | During FY22 prioritisation was given to measuring the Scope 1-3 Controlled Operations and Scope 3 Financed Emissions Baseline, and engaging |
| 1 | climate-related covenants | priority | external consultants to assess physical risk at the property level for residential and commercial lending portfolios, and limited pilot for |
| | in the next two years | | Agribusiness physical and transition. This work made significant process and the outcomes delivered in H1 FY23. |

C4. Targets and performance

C4.1

(C4.1) Did you have an emissions target that was active in the reporting year?

Absolute target

C4.1a

(C4.1a) Provide details of your absolute emissions target(s) and progress made against those targets.

Target reference number

Abs 1

Is this a science-based target?

Yes, we consider this a science-based target, but we have not committed to seek validation of this target by the Science Based Targets initiative within the next two years

Target ambition

Well-below 2°C aligned

Year target was set

2022

Target coverage

Company-wide

Scope(s)

Scope 1

Scope 2

Scope 2 accounting method

Market-based

Scope 3 category(ies)

<Not Applicable>

Base year

2020

Base year Scope 1 emissions covered by target (metric tons CO2e)

2137

Base year Scope 2 emissions covered by target (metric tons CO2e)

21503

Base year Scope 3, Category 1: Purchased goods and services emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 2: Capital goods emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 4: Upstream transportation and distribution emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 5: Waste generated in operations emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 6: Business travel emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 7: Employee commuting emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 8: Upstream leased assets emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 9: Downstream transportation and distribution emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 10: Processing of sold products emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 11: Use of sold products emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 12: End-of-life treatment of sold products emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 13: Downstream leased assets emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 14: Franchises emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 15: Investments emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Other (upstream) emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Other (downstream) emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year total Scope 3 emissions covered by target (metric tons CO2e)

<Not Applicable>

Total base year emissions covered by target in all selected Scopes (metric tons CO2e)

23640

Base year Scope 1 emissions covered by target as % of total base year emissions in Scope 1

100

Base year Scope 2 emissions covered by target as % of total base year emissions in Scope 2

100

Base year Scope 3, Category 1: Purchased goods and services emissions covered by target as % of total base year emissions in Scope 3, Category 1:

Purchased goods and services (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 2: Capital goods emissions covered by target as % of total base year emissions in Scope 3, Category 2: Capital goods (metric

tons CO2e)

CDF

<Not Applicable>

Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target as % of total base year emissions in Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 4: Upstream transportation and distribution covered by target as % of total base year emissions in Scope 3, Category 4: Upstream transportation and distribution (metric tons CO2e)

Not Applicables

Base year Scope 3, Category 5: Waste generated in operations emissions covered by target as % of total base year emissions in Scope 3, Category 5: Waste generated in operations (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 6: Business travel emissions covered by target as % of total base year emissions in Scope 3, Category 6: Business travel (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 7: Employee commuting covered by target as % of total base year emissions in Scope 3, Category 7: Employee commuting (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 8: Upstream leased assets emissions covered by target as % of total base year emissions in Scope 3, Category 8: Upstream leased assets (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 9: Downstream transportation and distribution emissions covered by target as % of total base year emissions in Scope 3, Category 9: Downstream transportation and distribution (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 10: Processing of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 10: Processing of sold products (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 11: Use of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 11: Use of sold products (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 12: End-of-life treatment of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 12: End-of-life treatment of sold products (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 13: Downstream leased assets emissions covered by target as % of total base year emissions in Scope 3, Category 13: Downstream leased assets (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 14: Franchises emissions covered by target as % of total base year emissions in Scope 3, Category 14: Franchises (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 15: Investments emissions covered by target as % of total base year emissions in Scope 3, Category 15: Investments (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Other (upstream) emissions covered by target as % of total base year emissions in Scope 3, Other (upstream) (metric tons CO2e) <Not Applicable>

Base year Scope 3, Other (downstream) emissions covered by target as % of total base year emissions in Scope 3, Other (downstream) (metric tons CO2e) <Not Applicable>

Base year total Scope 3 emissions covered by target as % of total base year emissions in Scope 3 (in all Scope 3 categories) <Not Applicable>

Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes 100

Target year

2030

Targeted reduction from base year (%)

100

Total emissions in target year covered by target in all selected Scopes (metric tons CO2e) [auto-calculated]

0

Scope 1 emissions in reporting year covered by target (metric tons CO2e)

1542.75

Scope 2 emissions in reporting year covered by target (metric tons CO2e)

5022.65

Scope 3, Category 1: Purchased goods and services emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 2: Capital goods emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 4: Upstream transportation and distribution emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 5: Waste generated in operations emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable>

Scope 3, Category 6: Business travel emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable>

Scope 3, Category 7: Employee commuting emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable>

Scope 3, Category 8: Upstream leased assets emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable>

Scope 3, Category 9: Downstream transportation and distribution emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable>

Scope 3, Category 10: Processing of sold products emissions in reporting year covered by target (metric tons CO2e)

Not Applicables

Scope 3, Category 11: Use of sold products emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable>

Scope 3, Category 12: End-of-life treatment of sold products emissions in reporting year covered by target (metric tons CO2e)

Not Applicables

Scope 3, Category 13: Downstream leased assets emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable>

Scope 3, Category 14: Franchises emissions in reporting year covered by target (metric tons CO2e)

<Not Applicables

Scope 3, Category 15: Investments emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable>

Scope 3, Other (upstream) emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable>

Scope 3, Other (downstream) emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable>

Total Scope 3 emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable>

Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e)

6565.4

Does this target cover any land-related emissions?

No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

% of target achieved relative to base year [auto-calculated]

72.2275803722504

Target status in reporting year

Underway

Please explain target coverage and identify any exclusions

Our net-zero target covers scope 1 and 2 emissions across all of our Australian and New Zealand operations. No material scope 1 and 2 operational emissions sources

nave been excluded

Plan for achieving target, and progress made to the end of the reporting year

We are aiming to achieve to reduce our emissions through a combination of energy and resource efficiency activities as indicated in our Climate Change Action Plan, and operationalised through our Environmental Performance Plan. In addition to reducing our energy and emissions footprint, we have also committed to procuring zero and low carbon energy through the purchase of Green Power and Large-Scale Generation Certificates (LGCs) in Australia.

Through a combination of the above, we are tracking well ahead of our net-zero target for the current reporting year.

List the emissions reduction initiatives which contributed most to achieving this target

<Not Applicable>

Target reference number

Abs 2

Is this a science-based target?

Yes, we consider this a science-based target, but we have not committed to seek validation of this target by the Science Based Targets initiative within the next two years

Target ambition

Well-below 2°C aligned

Year target was set

2022

Target coverage

Company-wide

Scope(s)

Scope 1

Scope 2

Scope 2 accounting method

Market-based

Scope 3 category(ies)

<Not Applicable>

Base year

2020

Base year Scope 1 emissions covered by target (metric tons CO2e)

2137

Base year Scope 2 emissions covered by target (metric tons CO2e)

21503

Base year Scope 3, Category 1: Purchased goods and services emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 2: Capital goods emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 4: Upstream transportation and distribution emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 5: Waste generated in operations emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 6: Business travel emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 7: Employee commuting emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 8: Upstream leased assets emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 9: Downstream transportation and distribution emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 10: Processing of sold products emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 11: Use of sold products emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 12: End-of-life treatment of sold products emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 13: Downstream leased assets emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 14: Franchises emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 15: Investments emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Other (upstream) emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Other (downstream) emissions covered by target (metric tons CO2e)

<Not Applicable>

Base year total Scope 3 emissions covered by target (metric tons CO2e)

<Not Applicable>

Total base year emissions covered by target in all selected Scopes (metric tons CO2e)

23640

Base year Scope 1 emissions covered by target as % of total base year emissions in Scope 1

100

Base year Scope 2 emissions covered by target as % of total base year emissions in Scope 2

100

Base year Scope 3, Category 1: Purchased goods and services emissions covered by target as % of total base year emissions in Scope 3, Category 1:

Purchased goods and services (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 2: Capital goods emissions covered by target as % of total base year emissions in Scope 3, Category 2: Capital goods (metric

tons CO2e)
<Not Applicable>

Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target as % of total base year

emissions in Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 4: Upstream transportation and distribution covered by target as % of total base year emissions in Scope 3, Category 4: Upstream

transportation and distribution (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 5: Waste generated in operations emissions covered by target as % of total base year emissions in Scope 3, Category 5: Waste generated in operations (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 6: Business travel emissions covered by target as % of total base year emissions in Scope 3, Category 6: Business travel (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 7: Employee commuting covered by target as % of total base year emissions in Scope 3, Category 7: Employee commuting (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 8: Upstream leased assets emissions covered by target as % of total base year emissions in Scope 3, Category 8: Upstream leased assets (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 9: Downstream transportation and distribution emissions covered by target as % of total base year emissions in Scope 3, Category 9: Downstream transportation and distribution (metric tons CO2e)

Base year Scope 3, Category 10: Processing of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 10: Processing of sold products (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 11: Use of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 11: Use of sold products (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 12: End-of-life treatment of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 12: End-of-life treatment of sold products (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 13: Downstream leased assets emissions covered by target as % of total base year emissions in Scope 3, Category 13: Downstream leased assets (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 14: Franchises emissions covered by target as % of total base year emissions in Scope 3, Category 14: Franchises (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Category 15: Investments emissions covered by target as % of total base year emissions in Scope 3, Category 15: Investments (metric tons CO2e)

<Not Applicable>

Base year Scope 3, Other (upstream) emissions covered by target as % of total base year emissions in Scope 3, Other (upstream) (metric tons CO2e) <Not Applicable>

Base year Scope 3, Other (downstream) emissions covered by target as % of total base year emissions in Scope 3, Other (downstream) (metric tons CO2e) <Not Applicable>

Base year total Scope 3 emissions covered by target as % of total base year emissions in Scope 3 (in all Scope 3 categories) <Not Applicable>

Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes

Target year

2050

Targeted reduction from base year (%)

100

Total emissions in target year covered by target in all selected Scopes (metric tons CO2e) [auto-calculated]

0

Scope 1 emissions in reporting year covered by target (metric tons CO2e)

1542.75

Scope 2 emissions in reporting year covered by target (metric tons CO2e)

5022.65

Scope 3, Category 1: Purchased goods and services emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 2: Capital goods emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable

Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 4: Upstream transportation and distribution emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 5: Waste generated in operations emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 6: Business travel emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 7: Employee commuting emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 8: Upstream leased assets emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable>

Scope 3, Category 9: Downstream transportation and distribution emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 10: Processing of sold products emissions in reporting year covered by target (metric tons CO2e)

<Not Applicable>

Scope 3, Category 11: Use of sold products emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 12: End-of-life treatment of sold products emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 13: Downstream leased assets emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 14: Franchises emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Category 15: Investments emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Other (upstream) emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Scope 3, Other (downstream) emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Total Scope 3 emissions in reporting year covered by target (metric tons CO2e) <Not Applicable>

Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e) 6565.4

Does this target cover any land-related emissions?

No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

% of target achieved relative to base year [auto-calculated]

72.2275803722504

Target status in reporting year

Underway

Please explain target coverage and identify any exclusions

While Suncorp has brought forward our Scope 1 and 2 net-zero target from 2050 to 2030, Suncorp intends to maintain its net-zero Scope 1 and 2 emissions until 2050 and beyond. Suncorp is currently expanding the boundary of its Scope 3 emissions measurement to also include additional supply chain categories, financed emissions, underwriting emissions, and claims emissions.

Plan for achieving target, and progress made to the end of the reporting year

Our definition of net-zero is aligned with SBTi. For our Scope 1 and 2 emissions, we aim to achieve at least 90% of the emissions reduction from internal abatement. We acknowledge that the residual emissions should be neutralised using carbon removals. We have developed a Carbon Offsetting Standard, which outlines Suncorp's approach to carbon offsets including criteria we will use during the procurement of high-quality offsets.

Suncorp is aware that, as a financial institution, Scope 3 emissions make up the majority of our footprint. Suncorp is also currently expanding the boundary of its Scope 3 emissions measurement to also include financed and insurance-associated emissions.

List the emissions reduction initiatives which contributed most to achieving this target <Not Applicable>

C4.2

(C4.2) Did you have any other climate-related targets that were active in the reporting year?

Target(s) to increase low-carbon energy consumption or production Net-zero target(s)

C4.2a

(C4.2a) Provide details of your target(s) to increase low-carbon energy consumption or production.

Target reference number

Low 1

Year target was set

2020

Target coverage

Company-wide

Target type: energy carrier

Electricity

Target type: activity

Consumption

Target type: energy source

Renewable energy source(s) only

Base year

2020

Consumption or production of selected energy carrier in base year (MWh)

0

% share of low-carbon or renewable energy in base year

0

Target year

2025

% share of low-carbon or renewable energy in target year

100

% share of low-carbon or renewable energy in reporting year

66

% of target achieved relative to base year [auto-calculated]

00

Target status in reporting year

Underway

Is this target part of an emissions target?

Joining RE100 is part Suncorp's strategy to reduce emissions to net-zero by 2030.

Is this target part of an overarching initiative?

RE100

Please explain target coverage and identify any exclusions

Our target to increase low carbon energy consumption covers our energy consumption across all of our Australian and New Zealand operations. No material operational energy consumption sources have been excluded from the target.

Plan for achieving target, and progress made to the end of the reporting year

Through our Renewable Energy Strategy and RE100 commitment we will source 100% renewable electricity by 2025. Suncorp entered into a four-year renewable energy agreement that commenced on 1 July 2021 for our large sites which will provide over 50% of our total electricity from renewable sources, and we remain focused on the following key priorities:

- installing rooftop solar at viable Suncorp locations
- purchasing renewable energy for Australia and New Zealand
- engaging with our landlords to achieve our RE100 targets. Implementation of our

Renewable Energy Strategy is instrumental to achieving our 2030 net-zero target in Suncorp Australia and New Zealand Scope 1 and Scope 2 emissions.

List the actions which contributed most to achieving this target

<Not Applicable>

C4.2c

(C4.2c) Provide details of your net-zero target(s).

Target reference number

NZ1

Target coverage

Company-wide

Absolute/intensity emission target(s) linked to this net-zero target

Abs1

Target year for achieving net zero

2030

Is this a science-based target?

Yes, we consider this a science-based target, but we have not committed to seek validation of this target by the Science Based Targets initiative within the next two years

Please explain target coverage and identify any exclusions

This Scope 1 and 2 target represents the initial step in Suncorp's commitment to the Paris Agreement goal of net-zero emissions by 2050. Suncorp is currently expanding the boundary of its Scope 3 emissions measurement to also include additional supply chain categories, financed emissions, underwriting emissions, and claims emissions. In addition to the net-zero Scope 1 and 2 emissions by 2030 target, Suncorp intends to maintain its net-zero Scope 1 and 2 target to 2050 and beyond as well.

Do you intend to neutralize any unabated emissions with permanent carbon removals at the target year?

Yes

Planned milestones and/or near-term investments for neutralization at target year

Our definition of net-zero is aligned with SBTi. For our Scope 1 and 2 emissions, we aim to achieve at least 90% of the emissions reduction from internal abatement. We acknowledge that the residual emissions should be neutralised using carbon removals. We have developed a Carbon Offsetting Standard, which outlines Suncorp's approach to carbon offsets including criteria we will use during the procurement of high-quality offsets.

Suncorp is aware that, as a financial institution, Scope 3 emissions make up the majority of our footprint. Suncorp is also currently expanding the boundary of its Scope 3 emissions measurement to also include financed and insurance-associated emissions.

Planned actions to mitigate emissions beyond your value chain (optional)

C4.3

(C4.3) Did you have emissions reduction initiatives that were active within the reporting year? Note that this can include those in the planning and/or implementation phases.

Yes

C4.3a

(C4.3a) Identify the total number of initiatives at each stage of development, and for those in the implementation stages, the estimated CO2e savings.

| | Number of initiatives | Total estimated annual CO2e savings in metric tonnes CO2e (only for rows marked *) |
|---------------------------|-----------------------|--|
| Under investigation | 0 | 0 |
| To be implemented* | 2 | 1051 |
| Implementation commenced* | 2 | 2548 |
| Implemented* | 33 | 8027 |
| Not to be implemented | 0 | 0 |

C4.3b

(C4.3b) Provide details on the initiatives implemented in the reporting year in the table below.

Initiative category & Initiative type

Energy efficiency in buildings Other, please specify (Relocation/Closure/Refurbishment)

Estimated annual CO2e savings (metric tonnes CO2e)

68

Scope(s) or Scope 3 category(ies) where emissions savings occur

Scope 2 (location-based)

Voluntary/Mandatory

Voluntary

Annual monetary savings (unit currency - as specified in C0.4)

74000

Investment required (unit currency - as specified in C0.4)

Λ

Payback period

No payback

Estimated lifetime of the initiative

>30 years

Comment

Initiative category & Initiative type

| Low-carbon energy consumption | Solar PV |
|-------------------------------|----------|
| | |

Estimated annual CO2e savings (metric tonnes CO2e)

1

Scope(s) or Scope 3 category(ies) where emissions savings occur

Scope 2 (location-based)

Voluntary/Mandatory

Voluntary

Annual monetary savings (unit currency – as specified in C0.4)

244

Investment required (unit currency – as specified in C0.4)

20000

Payback period

4-10 years

Estimated lifetime of the initiative

21-30 years

Comment

Initiative category & Initiative type

Low-carbon energy consumption Low-carbon electricity mix

Estimated annual CO2e savings (metric tonnes CO2e)

7958

Scope(s) or Scope 3 category(ies) where emissions savings occur

Scope 2 (market-based)

Voluntary/Mandatory

Voluntary

Annual monetary savings (unit currency – as specified in C0.4)

0

Investment required (unit currency – as specified in C0.4)

259639

Payback period

No payback

Estimated lifetime of the initiative

Ongoing

Comment

These initiatives are related to the purchase of renewable energy in AU for 1 July 2021 of the purchase of LGCs for large market contracted meters. The figure for investment required includes the cost to purchase LGC in Australia in FY22 only and excludes those purchased for the Polaris Data Centre. Figures provided is ex GST.

(C4.3c) What methods do you use to drive investment in emissions reduction activities?

| Method | Comment |
|---|---------|
| Compliance with regulatory requirements/standards | |
| Dedicated budget for energy efficiency | |
| Dedicated budget for other emissions reduction activities | |
| Employee engagement | |
| Internal incentives/recognition programs | |
| Marginal abatement cost curve | |
| Other (Purchasing of EVs) | |

C-FS4.5

(C-FS4.5) Do any of your existing products and services enable clients to mitigate and/or adapt to the effects of climate change? Yes

C-FS4.5a

(C-FS4.5a) Provide details of your existing products and services that enable clients to mitigate and/or adapt to climate change, including any taxonomy used to classify the products(s).

Product type/Asset class/Line of business

| Insurance | Property & Casualty |
|-----------|---------------------|

Taxonomy or methodology used to classify product

Internally classified

Description of product

Our Cyclone Resilience Benefit helps eligible new and existing customers in cyclone impacted areas of Australia if:

- They purchase or hold a Suncorp Home or Landlord Insurance policy,
- The property is located in an eligible area, such as coastal areas north of the Tropic of Capricorn, and
- They undertake improvements to the roof, windows, doors, shed as well as cyclone preparation in general.

Customers will receive a premium reduction on their eligible insurance policy, where they have demonstrated improvements to their home. Customers in eligible postcodes are required to answer additional questions in order to assess their Cyclone Resilience Benefit.

The product feature encourages customers to make their homes more resilient to cyclones.

In the portfolio value column, the reported figure is based on the total premium collected where CRB has been applied and is based on:

- *Gross of cancellations
- *Building only component of the premium is reflected
- *All policies transacted in FY22 based on New Build or Renewal type transactions for Home Building and Landlord Building.

In the % of total portfolio value column, the reported figure is based on the total premium collected where CRB has been applied as a % of total premium collected. This value is based on:

- *Gross of cancellations
- *Building only component of the premium is reflected
- *All policies transacted in FY22 based on New Build or Renewal type transactions for Home Building and Landlord Building

Product enables clients to mitigate and/or adapt to climate change

Adaptation

Portfolio value (unit currency – as specified in C0.4)

95800371

% of total portfolio value

24

Type of activity financed/insured or provided

Fortified buildings

C5. Emissions methodology

C5.1

(C5.1) Is this your first year of reporting emissions data to CDP?

No

C5.1a

(C5.1a) Has your organization undergone any structural changes in the reporting year, or are any previous structural changes being accounted for in this disclosure of emissions data?

Row 1

Has there been a structural change?

No

Name of organization(s) acquired, divested from, or merged with

<Not Applicable>

Details of structural change(s), including completion dates

<Not Applicable>

C5.1b

(C5.1b) Has your emissions accounting methodology, boundary, and/or reporting year definition changed in the reporting year?

| | Change(s) in methodology, boundary, and/or reporting year definition? | Details of methodology, boundary, and/or reporting year definition change(s) |
|----------|---|--|
| Row 1 | Yes, a change in methodology | Scope 1 GHG emissions from FY18-FY22 have been restated due to a methodology change in Suncorp Vehicle Fleet emissions to account for business use only. |
| | | Scope 3 GHG emissions for FY21 have been restated following the completion of the exercise to calculate Supply Chain emissions, which was included in the audit for FY22 data. |

C5.1c

(C5.1c) Have your organization's base year emissions and past years' emissions been recalculated as a result of any changes or errors reported in C5.1a and/or C5.1b?

| | Base year recalculation | Base year emissions recalculation policy, including significance threshold | |
|----------|-------------------------|---|-----|
| Row 1 | | Scope 1 GHG emissions from FY18-FY22 have been restated due to a methodology change in Suncorp Vehicle Fleet emissions to account for business use only. A recalculation was implemented as the new methodology revealed a difference in figures greater than 10%, representing a material impact to emissions. | Yes |
| | | Scope 3 GHG emissions for FY21 have been restated following the completion of the exercise to calculate Supply Chain emissions, which was included in the audit for FY22 data. This was triggered as there was a material difference between the original figure included in the 2022 CDP submission. | |

C5.2

(C5.2) Provide your base year and base year emissions.

Scope 1

Base year start

July 1 2017

Base year end

June 30 2018

Base year emissions (metric tons CO2e)

3377

Comment

Australia and New Zealand

Scope 2 (location-based)

Base year start

July 1 2017

Base year end

June 30 2018

Base year emissions (metric tons CO2e)

23955

Comment

Australia and New Zealand

Scope 2 (market-based)

Base year start

July 1 2017

Base year end

June 30 2018

Base year emissions (metric tons CO2e)

23955

Comment

In the absence of residual mix factors, the location-based factors have been used.

Scope 3 category 1: Purchased goods and services

Base year start

July 1 2020

Base year end

June 30 2021

Base year emissions (metric tons CO2e)

10022.792

Comment

In FY21, Suncorp has started calculating our Supply Chain Scope 3 emissions and are able to report the figures here. These figures were not audited as part of our annual external assurance. In FY22, we have restated this figure with the completed calculations for FY21, which was included in the external assurance process.

Scope 3 category 2: Capital goods

Base year start

July 1 2020

Base year end

June 30 2021

Base year emissions (metric tons CO2e)

230.291

Comment

In FY21, Suncorp has started calculating our Supply Chain Scope 3 emissions and are able to report the figures here. These figures were not audited as part of our annual external assurance. In FY22, we have restated this figure with the completed calculations for FY21, which was included in the external assurance process.

Scope 3 category 3: Fuel-and-energy-related activities (not included in Scope 1 or 2)

Base year start

July 1 2020

Base year end

June 30 2021

Base year emissions (metric tons CO2e)

4327.28

Comment

In FY21, Suncorp has started calculating our Supply Chain Scope 3 emissions and are able to report the figures here. These figures were not audited as part of our annual external assurance. In FY22, we have restated this figure with the completed calculations for FY21, which was included in the external assurance process. This is combined with the indirect emissions resulting from fuel and energy.

Scope 3 category 4: Upstream transportation and distribution

Base year start

July 1 2020

Base year end

June 30 2021

Base year emissions (metric tons CO2e)

111.389

Comment

In FY21, Suncorp has started calculating our Supply Chain Scope 3 emissions and are able to report the figures here. These figures were not audited as part of our annual external assurance. In FY22, we have restated this figure with the completed calculations for FY21, which was included in the external assurance process.

Scope 3 category 5: Waste generated in operations

Base year start

July 1 2020

Base year end

June 30 2021

Base year emissions (metric tons CO2e)

238.743

Comment

In FY21, Suncorp has started calculating our Supply Chain Scope 3 emissions and are able to report the figures here. These figures were not audited as part of our annual external assurance. In FY22, we have restated this figure with the completed calculations for FY21, which was included in the external assurance process. The figure also include waste to landfill emissions.

Scope 3 category 6: Business travel

Base year start

July 1 2020

Base year end

June 30 2021

Base year emissions (metric tons CO2e)

998.053

Comment

In FY21, Suncorp has started calculating our Supply Chain Scope 3 emissions and are able to report the figures here. These figures were not audited as part of our annual external assurance. In FY22, we have restated this figure with the completed calculations for FY21, which was included in the external assurance process.

Scope 3 category 7: Employee commuting

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Suncorp did not report a Scope 3 emissions figure in its base year.

Scope 3 category 8: Upstream leased assets

Base year start

July 1 2020

Base year end

June 30 2021

Base year emissions (metric tons CO2e)

12463.89

Comment

In FY21, Suncorp has started calculating our Supply Chain Scope 3 emissions and are able to report the figures here. These figures were not audited as part of our annual external assurance. In FY22, we have restated this figure with the completed calculations for FY21, which was included in the external assurance process.

Scope 3 category 9: Downstream transportation and distribution

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Suncorp did not report a Scope 3 emissions figure in its base year.

Scope 3 category 10: Processing of sold products

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Suncorp did not report a Scope 3 emissions figure in its base year.

Scope 3 category 11: Use of sold products

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Suncorp did not report a Scope 3 emissions figure in its base year.

Scope 3 category 12: End of life treatment of sold products

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Suncorp did not report a Scope 3 emissions figure in its base year.

Scope 3 category 13: Downstream leased assets

Base year start

Base year end

Base year emissions (metric tons CO2e)

Commen

Suncorp did not report a Scope 3 emissions figure in its base year.

Scope 3 category 14: Franchises

Base year start

Base year emissions (metric tons CO2e)

Comment

Base year end

Suncorp did not report a Scope 3 emissions figure in its base year.

Scope 3: Other (upstream)

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Suncorp did not report a Scope 3 emissions figure in its base year.

Scope 3: Other (downstream)

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Suncorp did not report a Scope 3 emissions figure in its base year.

C5.3

(C5.3) Select the name of the standard, protocol, or methodology you have used to collect activity data and calculate emissions.

The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)

The Greenhouse Gas Protocol: Corporate Value Chain (Scope 3) Standard

C6. Emissions data

C6.1

(C6.1) What were your organization's gross global Scope 1 emissions in metric tons CO2e?

Reporting year

Gross global Scope 1 emissions (metric tons CO2e)

1542.75

Start date

July 1 2021

End date

June 30 2022

Comment

Past year 1

Gross global Scope 1 emissions (metric tons CO2e)

2789

Start date

July 1 2020

End date

June 30 2021

Comment

C6.2

(C6.2) Describe your organization's approach to reporting Scope 2 emissions.

Row 1

Scope 2, location-based

We are reporting a Scope 2, location-based figure

Scope 2, market-based

We are reporting a Scope 2, market-based figure

Comment

C6.3

(C6.3) What were your organization's gross global Scope 2 emissions in metric tons CO2e?

Reporting year

Scope 2, location-based

14987.58

Scope 2, market-based (if applicable)

5022.65

Start date

July 1 2021

End date

June 30 2022

Comment

Past year 1

Scope 2, location-based

19072

Scope 2, market-based (if applicable)

16429

Start date

July 1 2020

End date

June 30 2021

Comment

C6.4

(C6.4) Are there any sources (e.g. facilities, specific GHGs, activities, geographies, etc.) of Scope 1, Scope 2 or Scope 3 emissions that are within your selected reporting boundary which are not included in your disclosure?

No

C6.5

(C6.5) Account for your organization's gross global Scope 3 emissions, disclosing and explaining any exclusions.

Purchased goods and services

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO2e)

9445

Emissions calculation methodology

Supplier-specific method

Hybrid method

Spend-based method

Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

Please explain

FY22 data is audited as part of our annual external assurance. This includes Suncorp supply chain scope 3 emissions and our other scope 3 emission category paper.

Capital goods

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO2e)

1345

Emissions calculation methodology

Supplier-specific method

Hybrid method

Spend-based method

Percentage of emissions calculated using data obtained from suppliers or value chain partners

Please explain

FY22 data is audited as part of our annual external assurance. This total is only Supply Chain Scope 3 data.

Fuel-and-energy-related activities (not included in Scope 1 or 2)

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO2e)

3306

Emissions calculation methodology

Average data method

Percentage of emissions calculated using data obtained from suppliers or value chain partners

Please explain

Calculated using the National Greenhouse Accounts (NGA) Factors (August 2021) . Transmission and Distribution losses for electricity and natural gas. Extraction losses for stationary and transport fuels.

Upstream transportation and distribution

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO2e)

158

Emissions calculation methodology

Supplier-specific method

Hybrid method

Spend-based method

Percentage of emissions calculated using data obtained from suppliers or value chain partners

Please explain

FY22 data is audited as part of our annual external assurance. This total is only Supply Chain Scope 3 data.

Waste generated in operations

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO2e)

219

Emissions calculation methodology

Average data method

Percentage of emissions calculated using data obtained from suppliers or value chain partners

Please explain

FY22 data is audited as part of our annual external assurance. This includes Suncorp supply chain scope 3 emissions and our other scope 3 emission category waste to landfill. The waste to landfill emission figure has been assured in FY21. Please note that this captures Suncorp Australia landfill emissions. Suncorp New Zealand has not been included as the data was not available.

Business travel

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO2e)

1658

Emissions calculation methodology

Average data method

Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

Please explain

This captures Suncorp Australia and New Zealand air travel emissions. The emissions were calculated using the DEFRA 2019 emission factors that includes RF and WTT emission factors. Note that this figure includes supplier travel as well as Suncorp's staff travel. FY22 data is audited as part of our annual external assurance.

Employee commuting

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO2e)

4720

Emissions calculation methodology

Average data method

Percentage of emissions calculated using data obtained from suppliers or value chain partners

Please explain

Suncorp started calculating employee commuting and working from home emissions in FY22. FY22 data is audited as part of our annual external assurance.

Upstream leased assets

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO2e)

10968

Emissions calculation methodology

Supplier-specific method

Hybrid method

Spend-based method

Percentage of emissions calculated using data obtained from suppliers or value chain partners

Please explain

"Suncorp already accounts and reports on emissions from our leased vehicles and property in our Scope 1 and 2 emissions.

FY22 data is audited as part of our annual external assurance. This total is only Supply Chain Scope 3 data."

Downstream transportation and distribution

Evaluation status

Not relevant, explanation provided

Emissions in reporting year (metric tons CO2e)

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Suncorp only offers financial services and do not sell any physical products. Therefore, we have negligible emissions associated with downstream transportation and distribution.

Processing of sold products

Evaluation status

Not relevant, explanation provided

Emissions in reporting year (metric tons CO2e)

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Suncorp only offers financial services and do not sell any physical products. Therefore, we have negligible emissions associated with processing of sold products.

Use of sold products

Evaluation status

Not relevant, explanation provided

Emissions in reporting year (metric tons CO2e)

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Suncorp only offers financial services and do not sell any physical products. Therefore, we have negligible emissions associated with processing of sold products.

End of life treatment of sold products

Evaluation status

Not relevant, explanation provided

Emissions in reporting year (metric tons CO2e)

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Suncorp only offers financial services and do not sell any physical products. Therefore, we have negligible emissions associated with processing of sold products.

Downstream leased assets

Evaluation status

Not relevant, explanation provided

Emissions in reporting year (metric tons CO2e)

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Suncorp does not act as a lessor and does not own any assets that we lease out. Therefore, we have negligible emissions associated with downstream leased assets.

Franchises

Evaluation status

Not relevant, explanation provided

Emissions in reporting year (metric tons CO2e)

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Franchises are not part of Suncorp's strategy and we do not operate any franchises. Therefore, we have negligible emissions associated with franchises.

Other (upstream)

Evaluation status

Not evaluated

Emissions in reporting year (metric tons CO2e)

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Other (downstream)

Evaluation status

Not evaluated

Emissions in reporting year (metric tons CO2e)

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

C6.5a

C6.10

Comment

Scope 3: Other (downstream) (metric tons CO2e)

(C6.10) Describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tons CO2e per unit currency total revenue and provide any additional intensity metrics that are appropriate to your business operations.

Intensity figure

4.06e-7

Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)

6565.39

Metric denominator

unit total revenue

Metric denominator: Unit total

16169000000

Scope 2 figure used

Market-based

% change from previous year

70.03

Direction of change

Decreased

Reason(s) for change

Change in renewable energy consumption Other emissions reduction activities

Change in revenue

Please explain

Emissions reduction was primarily influenced by renewable energy purchasing strategy and supplemented by the initiatives stated within section 4.3b (lighting/HVAC/maintenance programs/relocations and closures). Additional Scope 1 emissions efficiencies from fleet vehicle replacement and EV strategies.

C7. Emissions breakdowns

C7.7

(C7.7) Is your organization able to break down your emissions data for any of the subsidiaries included in your CDP response? No

C7.9

(C7.9) How do your gross global emissions (Scope 1 and 2 combined) for the reporting year compare to those of the previous reporting year? Decreased

C7.9a

(C7.9a) Identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined), and for each of them specify how your emissions compare to the previous year.

| | Change in emissions (metric tons CO2e) | Direction of change in emissions | Emissions value (percentage) | Please explain calculation |
|---|--|----------------------------------|------------------------------|---|
| Change in renewable energy consumption | 7958 | Decreased | 41.41 | Renewable energy use change FY21>FY22: 7,958 / sum(2789+16429) In FY22, Suncorp entered into a large market contract with 100% LGC purchasing to offset electricity usage. This is driving the majority of the reduction in emissions. |
| Other emissions reduction activities | 2548 | Decreased | 13.26 | This is the result of the commencement of implementing fleet strategy to hybrids and EVs as well as other emission reduction activities for Suncorp's portfolio. |
| Divestment | | <not applicable=""></not> | | |
| Acquisitions | | <not applicable=""></not> | | |
| Mergers | | <not applicable=""></not> | | |
| Change in output | | <not applicable=""></not> | | |
| Change in methodology | | <not applicable=""></not> | | |
| Change in boundary | 2147 | Decreased | 11.17 | This considers the movement within Suncorp's property portfolio, including refurbishments at tenancies, staff movements and relocations as well as transition towards more energy efficient tenancies. |
| Change in physical operating conditions | | <not applicable=""></not> | | |
| Unidentified | | <not applicable=""></not> | | |
| Other | | <not applicable=""></not> | | |

C7.9b

(C7.9b) Are your emissions performance calculations in C7.9 and C7.9a based on a location-based Scope 2 emissions figure or a market-based Scope 2 emissions figure?

Market-based

C8. Energy

C8.1

(C8.1) What percentage of your total operational spend in the reporting year was on energy? More than 0% but less than or equal to 5%

C8.2

(C8.2) Select which energy-related activities your organization has undertaken.

| | Indicate whether your organization undertook this energy-related activity in the reporting year |
|--|---|
| Consumption of fuel (excluding feedstocks) | Yes |
| Consumption of purchased or acquired electricity | Yes |
| Consumption of purchased or acquired heat | No |
| Consumption of purchased or acquired steam | No |
| Consumption of purchased or acquired cooling | No |
| Generation of electricity, heat, steam, or cooling | Yes |

C8.2a

 $({\sf C8.2a})\ {\sf Report\ your\ organization's\ energy\ consumption\ totals\ (excluding\ feeds tocks)\ in\ MWh.}$

| | Heating value | MWh from renewable sources | MWh from non-renewable sources | Total (renewable and non-renewable) MWh |
|---|----------------------------|----------------------------|--------------------------------|---|
| Consumption of fuel (excluding feedstock) | HHV (higher heating value) | 51.06 | 6230.52 | 6281.58 |
| Consumption of purchased or acquired electricity | <not applicable=""></not> | 12826.21 | 6755.31 | 19581.51 |
| Consumption of purchased or acquired heat | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |
| Consumption of purchased or acquired steam | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |
| Consumption of purchased or acquired cooling | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |
| Consumption of self-generated non-fuel renewable energy | <not applicable=""></not> | 416.3 | <not applicable=""></not> | 416.3 |
| Total energy consumption | <not applicable=""></not> | 12483.63 | 13796.76 | 26279.39 |

C8.2g

(C8.2g) Provide a breakdown by country/area of your non-fuel energy consumption in the reporting year.

Country/area

Australia

Consumption of purchased electricity (MWh)

18742.98

Consumption of self-generated electricity (MWh)

416.3

Is this electricity consumption excluded from your RE100 commitment?

No

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

19159.28

Country/area

New Zealand

Consumption of purchased electricity (MWh)

838.53

Consumption of self-generated electricity (MWh)

Is this electricity consumption excluded from your RE100 commitment?

No

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

838.53

C8.2h

(C8.2h) Provide details of your organization's renewable electricity purchases in the reporting year by country/area.

Country/area of consumption of purchased renewable electricity

Australia

Sourcing method

Retail supply contract with an electricity supplier (retail green electricity)

Renewable electricity technology type

Renewable electricity mix, please specify (GreenPower)

Renewable electricity consumed via selected sourcing method in the reporting year (MWh)

2400

Tracking instrument used

Contract

Country/area of origin (generation) of purchased renewable electricity

Australia

Are you able to report the commissioning or re-powering year of the energy generation facility?

Yes

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

2021

Vintage of the renewable energy/attribute (i.e. year of generation)

2021

Supply arrangement start year

2021

Additional, voluntary label associated with purchased renewable electricity

Other, please specify (Contract)

Comment

Accredited green power purchased from landlords and direct suppliers

Country/area of consumption of purchased renewable electricity

Australia

Sourcing method

Purchase from an on-site installation owned by a third party (on-site PPA)

Renewable electricity technology type

Solar

Renewable electricity consumed via selected sourcing method in the reporting year (MWh)

19.06

Tracking instrument used

Contract

Country/area of origin (generation) of purchased renewable electricity

Australia

Are you able to report the commissioning or re-powering year of the energy generation facility?

No

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

<Not Applicable>

Vintage of the renewable energy/attribute (i.e. year of generation)

2021

Supply arrangement start year

2021

Additional, voluntary label associated with purchased renewable electricity

Other, please specify (Contract)

Comment

Solar generated purchased from the landlord via a contract

Country/area of consumption of purchased renewable electricity

New Zealand

Sourcing method

Default delivered renewable electricity from the grid, supported by energy attribute certificates

Renewable electricity technology type

Renewable electricity mix, please specify (New Zealand Energy Certificate System)

Renewable electricity consumed via selected sourcing method in the reporting year (MWh)

809.93

Tracking instrument used

Other, please specify (Renewable Energy Certificates via New Zealand Energy Certificate System)

Country/area of origin (generation) of purchased renewable electricity

New Zealand

Are you able to report the commissioning or re-powering year of the energy generation facility?

No

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

<Not Applicable>

Vintage of the renewable energy/attribute (i.e. year of generation)

2021

Supply arrangement start year

2021

Additional, voluntary label associated with purchased renewable electricity

Other, please specify (Renewable energy certificates purchased from New Zealand Energy Certificate System)

Commen

Renewable energy certificates purchased from New Zealand Energy Certificate System

Country/area of consumption of purchased renewable electricity

Australia

Sourcing method

Default delivered renewable electricity from the grid, supported by energy attribute certificates

Renewable electricity technology type

Renewable electricity mix, please specify (LGCs)

Renewable electricity consumed via selected sourcing method in the reporting year (MWh)

9616.27

Tracking instrument used

Australian LGC

Country/area of origin (generation) of purchased renewable electricity

Australia

Are you able to report the commissioning or re-powering year of the energy generation facility?

Yes

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

2022

Vintage of the renewable energy/attribute (i.e. year of generation)

2022

Supply arrangement start year

2022

Additional, voluntary label associated with purchased renewable electricity

Other, please specify (Large Generation Certificates)

Comment

C8.2j

(C8.2j) Provide details of your organization's renewable electricity generation by country/area in the reporting year.

Country/area of generation

Australia

Renewable electricity technology type

Solar

Facility capacity (MW)

0.4

Total renewable electricity generated by this facility in the reporting year (MWh)

617.3

Renewable electricity consumed by your organization from this facility in the reporting year (MWh)

416.3

Energy attribute certificates issued for this generation

Yes

Type of energy attribute certificate

Other, please specify (STCs)

Comment

C8.2k

(C8.2k) Describe how your organization's renewable electricity sourcing strategy directly or indirectly contributes to bringing new capacity into the grid in the countries/areas in which you operate.

Suncorp is on track to source 100% renewable electricity by 2025 as part of our RE100 commitment. We will meet our RE100 commitment through both self generation and purchase of renewable energy. In addition to what we already have purchased through GreenPower and NZ renewable energy, Suncorp has entered into an electricity and renewable energy purchasing agreement with Diamond Energy which commenced from 1 July 2021. It utilises the Diamond CLEAN® platform to ensure that our renewable energy purchase will also support the Queensland community. The agreement secures 100% renewable energy credits to balance our national consumption for our large sites, from two Queensland-based projects: the Sunshine Coast Solar Farm and the Reedy Creek Renewable Energy Facility in Burleigh Heads.

C8.2I

(C8.2I) In the reporting year, has your organization faced any challenges to sourcing renewable electricity?

| | Challenges to sourcing renewable electricity | Challenges faced by your organization which were not country/area-specific |
|-------|--|--|
| Row 1 | No | <not applicable=""></not> |

C9. Additional metrics

C9.1

(C9.1) Provide any additional climate-related metrics relevant to your business.

Description

Energy usage

Energy intensity of Australian core operations

Metric value

1410.77

Metric numerator

Electricity consumed (kWh)

Metric denominator (intensity metric only)

Headcount (full-time equivalent)

% change from previous year

24.78

Direction of change

Decreased

Please explain

Energy use per FTE for AU

Description

Energy usage

Energy intensity of New Zealand core operations

Metric value

725

Metric numerator

Electricity consumed (kWh)

Metric denominator (intensity metric only)

Headcount (full-time equivalent)

% change from previous year

14.62

Direction of change

Decreased

Please explain

New Zealand core operations

Description

Energy usage

Energy intensity of Suncorp Insurance Venture core operations

Metric value

41.05

Metric numerator

Litres of fuel used in company vehicles

Metric denominator (intensity metric only)

Headcount (full-time equivalent)

% change from previous year

18.75

Direction of change

Decreased

Please explain

Australian core operations

Description

Energy usage

Metric value

76

Metric numerator

Litres of fuel used in company vehicles

Metric denominator (intensity metric only)

Headcount (full-time equivalent)

% change from previous year

32.14

Direction of change

Decreased

Please explain

New Zealand core operations.

Description

Other, please specify (Business Air Travel in Australia)

Metric value

481.57

Metric numerator

Air travel distance (km)

Metric denominator (intensity metric only)

Headcount (full-time equivalent)

% change from previous year

35.82

Direction of change

Decreased

Please explain

Australian core operations. In FY22, Suncorp was able to capture flight data from the Home Repair subsidiary, which previously was not possible. This has contributed to an increase in the metric, combined with the relaxation in COVID-19 restrictions and return to more usual travel schedules.

Description

Other, please specify (Business air travel in New Zealand)

Metric value

338

Metric numerator

Air travel distance (km)

Metric denominator (intensity metric only)

Headcount (full-time equivalent)

% change from previous year

64.97

Direction of change

Decreased

Please explain

New Zealand core operations

Description

Waste

Metric value

382

Metric numerator

Paper weight (tonnes)

Metric denominator (intensity metric only)

N/A

% change from previous year

41.23

Direction of change

Decreased

Please explain

Paper used for print and offices. Australian core operations.

Description

Waste

Metric value

38

Metric numerator

Paper Weight (tonnes)

Metric denominator (intensity metric only)

N/A

% change from previous year 2.7

Divers

Direction of change

Decreased

Please explain

Paper used for print and offices. New Zealand core operations.

Description

Waste

Metric value

58

Metric numerator

% waste diverted from landfill

Metric denominator (intensity metric only)

N/A

CDP

% change from previous year

8 55

Direction of change

Increased

Please explain

Proportion of office waste diverted from landfill for Australian core operations.

C10. Verification

C10.1

(C10.1) Indicate the verification/assurance status that applies to your reported emissions.

| | Verification/assurance status |
|--|--|
| Scope 1 | Third-party verification or assurance process in place |
| Scope 2 (location-based or market-based) | Third-party verification or assurance process in place |
| Scope 3 | Third-party verification or assurance process in place |

C10.1a

(C10.1a) Provide further details of the verification/assurance undertaken for your Scope 1 emissions, and attach the relevant statements.

Verification or assurance cycle in place

Annual process

Status in the current reporting year

Complete

Type of verification or assurance

Limited assurance

Attach the statement

KPMG CDP Opinion - FY22 full year (2).pdf

Page/ section reference

1

Relevant standard

ASAE3000

Proportion of reported emissions verified (%)

100

C10.1b

(C10.1b) Provide further details of the verification/assurance undertaken for your Scope 2 emissions and attach the relevant statements.

Scope 2 approach

Scope 2 market-based

Verification or assurance cycle in place

Annual process

Status in the current reporting year

Complete

Type of verification or assurance

Limited assurance

Attach the statement

KPMG CDP Opinion - FY22 full year (2).pdf

Page/ section reference

1

Relevant standard

ASAE3000

Proportion of reported emissions verified (%)

100

(C10.1c) Provide further details of the verification/assurance undertaken for your Scope 3 emissions and attach the relevant statements.

Scope 3 category

Scope 3: Purchased goods and services

Scope 3: Capital goods

Scope 3: Fuel and energy-related activities (not included in Scopes 1 or 2)

Scope 3: Upstream transportation and distribution

Scope 3: Waste generated in operations

Scope 3: Business travel

Scope 3: Employee commuting

Scope 3: Upstream leased assets

Verification or assurance cycle in place

Annual process

Status in the current reporting year

Complete

Type of verification or assurance

Limited assurance

Attach the statement

KPMG CDP Opinion - FY22 full year (2).pdf

Page/section reference

Page 1. Our total FY22 measured Scope 3 is 31,819 tCO2e. The breakdown is provided in C6.5. Our methodology is based on a generalised input-output model. Data inputs obtained from the ABS and NGA 2019. From these databases, we identified total multipliers for 344 economic activities. With detailed accounts of the company/project/product/investment, we estimate the S3 emissions for each transaction by multiplying the two data points. The aggregate of these results in our S3

Relevant standard

ASAE3000

Proportion of reported emissions verified (%)

100

C10.2

(C10.2) Do you verify any climate-related information reported in your CDP disclosure other than the emissions figures reported in C6.1, C6.3, and C6.5? Yes

C10.2a

(C10.2a) Which data points within your CDP disclosure have been verified, and which verification standards were used?

| Disclosure | Data verified | Verification | Please explain |
|----------------|---------------|--------------|---|
| module | | standard | |
| verification | | | |
| relates to | | | |
| C14. Portfolio | Year on year | ASAE3000 | We engaged KPMG to provide an independent limited assurance report on selected disclosures in the TCFD section of our Annual Report in FY22. This includes the |
| impact | emissions | | carbon intensity of Australian and international equities reported in C14.2a, and the carbon intensity of Australian corporate bonds. The assurance report can be found |
| | intensity | | at https://www.suncorpgroup.com.au/uploads/Independent-Limited-Assurance-Report-Sustainability-Disclosures.pdf |
| | figure | | |

C11. Carbon pricing

C11.2

(C11.2) Has your organization canceled any project-based carbon credits within the reporting year?

Yes

C11.2a

(C11.2a) Provide details of the project-based carbon credits canceled by your organization in the reporting year.

Project type

Other, please specify (Forest protection)

Type of mitigation activity

Carbon removal

Project description

Kaleno Native Forest Protection Project - This project protects the native forest from being deforested (cleared) and the land from being converted to an agricultural system, where a clearing permit was issued before 1 July 2010.

Credits canceled by your organization from this project in the reporting year (metric tons CO2e)

6184

Purpose of cancellation

Voluntary offsetting

Are you able to report the vintage of the credits at cancellation?

۷۵٥

Vintage of credits at cancellation

2021

Were these credits issued to or purchased by your organization?

Purchased

Credits issued by which carbon-crediting program

Other regulatory carbon crediting program, please specify (Australian Carbon Credit Unit (ACCU))

Method(s) the program uses to assess additionality for this project

Please select

Approach(es) by which the selected program requires this project to address reversal risk

Please select

Potential sources of leakage the selected program requires this project to have assessed

Plassa salar

Provide details of other issues the selected program requires projects to address

Comment

Note that the credits retired by Terra Carbon Pty Ltd on behalf of Suncorp-Metway Limited to offset emissions generated in FY22 had vintages of 2021-22.

Project type

Reforestation

Type of mitigation activity

Carbon removal

Project description

Darling River Eco Corridor 8 - This project establishes permanent native forests through assisted regeneration from in-situ seed sources (including rootstock and lignotubers) on land that was cleared of vegetation and where regrowth was suppressed for at least 10 years prior to the project having commenced.

Credits canceled by your organization from this project in the reporting year (metric tons CO2e)

4932

Purpose of cancellation

Voluntary offsetting

Are you able to report the vintage of the credits at cancellation?

Yes

Vintage of credits at cancellation

2021

Were these credits issued to or purchased by your organization?

Purchased

Credits issued by which carbon-crediting program

Other regulatory carbon crediting program, please specify (Australian Carbon Credit Unit (ACCU))

Method(s) the program uses to assess additionality for this project

Please select

Approach(es) by which the selected program requires this project to address reversal risk

Please select

Potential sources of leakage the selected program requires this project to have assessed

Please select

Provide details of other issues the selected program requires projects to address

Comment

Note that the credits retired by Terra Carbon Pty Ltd on behalf of Suncorp-Metway Limited to offset emissions generated in FY22 had vintages of 2021-22.

Project type

Reforestation

Type of mitigation activity

Carbon removal

Project description

Darling River Conservation Initiative - Site #6 - This project establishes permanent native forests through assisted regeneration from in-situ seed sources (including rootstock and lignotubers) on land that was cleared of vegetation and where regrowth was suppressed for at least 10 years prior to the project having commenced.

Credits canceled by your organization from this project in the reporting year (metric tons CO2e)

3833

Purpose of cancellation

Voluntary offsetting

Are you able to report the vintage of the credits at cancellation?

۷۵٥

Vintage of credits at cancellation

2021

Were these credits issued to or purchased by your organization?

Purchased

Credits issued by which carbon-crediting program

Other regulatory carbon crediting program, please specify (Australian Carbon Credit Unit (ACCU))

Method(s) the program uses to assess additionality for this project

Please select

Approach(es) by which the selected program requires this project to address reversal risk

Please select

Potential sources of leakage the selected program requires this project to have assessed

Please select

Provide details of other issues the selected program requires projects to address

Comment

Note that the credits retired by Terra Carbon Pty Ltd on behalf of Suncorp-Metway Limited to offset emissions generated in FY22 had vintages of 2021-22.

Project type

Reforestation

Type of mitigation activity

Carbon removal

Project description

Darling River Conservation Initiative Site #8 - This project establishes permanent native forests through assisted regeneration from in-situ seed sources (including rootstock and lignotubers) on land that was cleared of vegetation and where regrowth was suppressed for at least 10 years prior to the project having commenced.

Credits canceled by your organization from this project in the reporting year (metric tons CO2e)

3038

Purpose of cancellation

Voluntary offsetting

Are you able to report the vintage of the credits at cancellation?

Yes

Vintage of credits at cancellation

2021

Were these credits issued to or purchased by your organization?

Purchased

Credits issued by which carbon-crediting program

Other regulatory carbon crediting program, please specify (Australian Carbon Credit Unit (ACCU))

Method(s) the program uses to assess additionality for this project

Please select

Approach(es) by which the selected program requires this project to address reversal risk

Please select

Potential sources of leakage the selected program requires this project to have assessed

Please select

Provide details of other issues the selected program requires projects to address

Commen

Note that the credits retired by Terra Carbon Pty Ltd on behalf of Suncorp-Metway Limited to offset emissions generated in FY22 had vintages of 2021-22.

C11.3

(C11.3) Does your organization use an internal price on carbon?

Yes

C11.3a

(C11.3a) Provide details of how your organization uses an internal price on carbon.

Type of internal carbon price

Shadow price

How the price is determined

Other, please specify (The shadow carbon price is reviewed annually with a view to increasing the price in line with changes in Nationally Determined Contributions under the UNFCCC Paris Agreement, which aims to limit climate change to well below 2 degrees Celsius.)

Objective(s) for implementing this internal carbon price

Drive low-carbon investment

Identify and seize low-carbon opportunities

Stress test investments

Scope(s) covered

Scope 1

Scope 2

Scope 3 (upstream)

Scope 3 (downstream)

Pricing approach used - spatial variance

Uniform

Pricing approach used - temporal variance

Evolutionary

Indicate how you expect the price to change over time

The shadow carbon price is reviewed annually with a view to increasing the price in line with changes in Nationally Determined Contributions under the UNFCCC Paris Agreement, which aims to limit climate change to well below 2 degrees Celsius. The Shadow Carbon Price works alongside and is complementary to the fossil fuels exclusions list which is an outcome of the Board approved Sensitive Sectors Guidelines. The price is presented in USD. Commencing at US\$10/ton in 2018 the price was increased to US\$25/ton in 2019, US\$32/ton from 1 July 2020 and US\$38/ton from 1 July 2021. In FY22 the shadow carbon price was increased to US\$45 per tCO2-e.

Actual price(s) used - minimum (currency as specified in C0.4 per metric ton CO2e)

45

Actual price(s) used – maximum (currency as specified in C0.4 per metric ton CO2e)

45

Business decision-making processes this internal carbon price is applied to

Other, please specify (Investments)

Mandatory enforcement of this internal carbon price within these business decision-making processes

Yes, for some decision-making processes, please specify (Require all investment managers to incorporate the carbon price in an appropriate way into the decision-making process. This results in different treatment of incorporation of the price. The price is also considered for broader carbon cost)

Explain how this internal carbon price has contributed to the implementation of your organization's climate commitments and/or climate transition plan

Suncorp includes the SCP in all its mandates for investment managers. The SCP is being applied in varying degrees by the investment managers. The impact of the SCP, which is part of a range of considerations on carbon cost and in addition stock exclusions, has been applied by our investment managers in their portfolio construction process. In some of our portfolios, this has resulted in a material difference in the holdings of high-emitting companies relative to lower-emitting companies.

Suncorp instructs the Manager to acknowledge the new shadow carbon price (reviewed annually) and appropriately incorporate the shadow carbon price to the analysis of potential investments and appropriately evaluate companies whose value would be materially impaired by the application of the shadow carbon price.

C12. Engagement

C12.1

(C12.1) Do you engage with your value chain on climate-related issues?

Yes, our customers/clients

Yes, our investees

C-FS12.1b

(C-FS12.1b) Give details of your climate-related engagement strategy with your clients.

Type of clients

Customers/clients of Banks

Type of engagement

Collaboration & innovation

Details of engagement

Run a campaign to encourage innovation to reduce climate change impacts

% client-related Scope 3 emissions as reported in C-FS14.1a

Λ

Portfolio coverage (total or outstanding)

70

Rationale for the coverage of your engagement

Non-targeted engagement

Impact of engagement, including measures of success

During FY22 we provided customers the opportunity for feedback on the Bank's overall ambition to Create a Brighter Future, underpinning by pillars of Sustainability & Wellbeing. The survey was sent by email to approximately 70% of customers. The Bank received responses from approximately 6,000 customers, with overall importance for Wellbeing (inc. financial health, accessibility, mental health and support) rated on average 8.8/10 and Sustainability (inc. renewable energy, climate change, biodiversity, reducing plastic, protecting oceans) being rated on average 7.8/10. This reaffirmed the Bank's position to pursue the Create a Brighter Future ambition.

C-FS12.1c

(C-FS12.1c) Give details of your climate-related engagement strategy with your investees.

Type of engagement

Engagement & incentivization (changing investee behavior)

Details of engagement

Support climate-related issues in proxy voting

% scope 3 emissions as reported in C-FS14.1a/C-FS14.1b

Investing (Asset managers) portfolio coverage

100

Investing (Asset owners) portfolio coverage

100

Rationale for the coverage of your engagement

Other, please specify (Engagement targeted at long-term investees)

Impact of engagement, including measures of success

Note: 100% coverage refers to Suncorp voting in 100% of proxy votes relating to our investment portfolios.

Suncorp engages with investee companies either directly, or via appointed Investment Managers.

Overall, Suncorp aims to engage a majority of investees over the medium term and ensure consistent engagement with ESG-sensitive sectors. Engagement on climate change is focused on the most emission intensive companies, with Suncorp's largest financial portfolio exposures to individual companies prioritised.

SELECTION

Companies are also selected investees for engagement based on several factors, including:

- Portfolio financial exposure
- Location. This can include physical risk to assets such as those exposed to coastal inundation
- Regulatory. For example, in 2021, the planned introduction of the EU Carbon Border Adjustment Mechanism resulted in a greater focus on companies that derive revenue from exports to European markets and would be impacted by the border adjustment.
- Financial risk, such as through the consideration of carbon cost, which can include Suncorp's Shadow Carbon Price.
- Industry and reputation risk, such as specific sectors, activities and companies.
- Transparency of disclosures, such as the TCFD.

Selection may also vary depending on the type of manager and the nature of how they invest. For example, appointed passive managers hold a relatively large number of names and prioritise engagement based on materiality factors such as risk and the degree of transparency, while fundamental managers with lower turnover generally engage with 100% of on investee companies.

We also engage directly through a Sustainalytics led program – the companies we engage are again determined principally by portfolio financial exposure and materiality measures such as risk and transparency. The Sustainalytics led program focused on Steel and Concrete companies on the transition to a zero-carbon economy. This program aims to build shareholder support to accelerate the transition to zero emissions.

ENGAGEMENT

During engagement, a variety of issues including climate-change related issues are addressed. The focus of engagement on climate change is typically company specific but common themes are:

- TCFD disclosures
- · Alignment of strategy with Paris Agreement
- Shareholder sponsored proxy voting resolutions
- · Carbon emissions
- · Physical risk

C-FS12.2

 $\hbox{(C-FS12.2) Does your organization exercise voting rights as a shareholder on climate-related issues?}\\$

| | | , , | Explain why you do not exercise voting rights on climate- related issues |
|----------|-----|---------------------------|---|
| Row 1 | Yes | <not applicable=""></not> | <not applicable=""></not> |

C-FS12.2a

(C-FS12.2a) Provide details of your shareholder voting record on climate-related issues.

Method used to exercise your voting rights as a shareholder

Exercise voting rights directly

How do you ensure your shareholder voting rights are exercised in line with your overall strategy or transition plan? <Not Applicable>

Percentage of voting disclosed across portfolio

100

Climate-related issues supported in shareholder resolutions

Climate transition plans

Climate-related disclosures

Aligning public policy position (lobbying)

Emissions reduction targets

Board oversight of climate-related issues

Do you publicly disclose the rationale behind your voting on climate-related issues?

No

C12.3

(C12.3) Does your organization engage in activities that could either directly or indirectly influence policy, law, or regulation that may impact the climate?

Row 1

External engagement activities that could directly or indirectly influence policy, law, or regulation that may impact the climate

Yes, we engage directly with policy makers

Yes, our membership of/engagement with trade associations could influence policy, law, or regulation that may impact the climate

Yes, we fund organizations or individuals whose activities could influence policy, law, or regulation that may impact the climate

Does your organization have a public commitment or position statement to conduct your engagement activities in line with the goals of the Paris Agreement? No, but we plan to have one in the next two years

Attach commitment or position statement(s)

<Not Applicable>

Describe the process(es) your organization has in place to ensure that your external engagement activities are consistent with your climate commitments and/or climate transition plan

Engagement activities are framed within an Advocacy Strategy. This ensures that our engagement activities such as policy position papers and submissions prepared either directly by Suncorp or through an industry association, and advocacy positions put in meetings with political, public policy and industry stakeholders on the full range of topics are consistent with our overall climate change strategy. We ensure that consistency through ongoing dialogue through team meetings and other ad hoc interactions between the public policy, government relations and the climate change teams within Suncorp which all sits under the Corporate Affairs division.

As a member of the Insurance Council of Australia (ICA), Suncorp actively participates in the ICA's Net Zero Working Group and Climate Chance Action Committee, including ensuring that the ICA's advocacy positions are aligned with our views reflected in the Advocacy Strategy. We contributed to the development of the ICA's Climate Change Policy Asks (https://insurancecouncil.com.au/wp-content/uploads/2022/11/ICA-Climate-Change-Policy-Asks_NOV-1-FINAL.pdf), which advocates for the Australian Federal Government to set a science-based emissions reduction target for 2035, that is Paris aligned and consistent with IPCC timeframes.

Primary reason for not engaging in activities that could directly or indirectly influence policy, law, or regulation that may impact the climate <Not Applicable>

Explain why your organization does not engage in activities that could directly or indirectly influence policy, law, or regulation that may impact the climate <Not Applicable>

C12.3a

(C12.3a) On what policy, law, or regulation that may impact the climate has your organization been engaging directly with policy makers in the reporting year?

Specify the policy, law, or regulation on which your organization is engaging with policy makers

Reforming sub-national taxes on insurance policies that disincentivise take up of insurance policies

Category of policy, law, or regulation that may impact the climate

Carbon pricing, taxes, and subsidies

Focus area of policy, law, or regulation that may impact the climate

Taxes on products or services

Policy, law, or regulation geographic coverage

National

Country/area/region the policy, law, or regulation applies to

Australia

Your organization's position on the policy, law, or regulation

Support with no exceptions

Description of engagement with policy makers

Our engagement activities with policy makers include policy position papers and submissions prepared either directly by Suncorp or through an industry association, and advocacy positions put in meetings with political, public policy and industry stakeholders on public policy topics of strategic priority for Suncorp including climate change adaptation and/or resilience to climate change.

Details of exceptions (if applicable) and your organization's proposed alternative approach to the policy, law or regulation <Not Applicable>

Have you evaluated whether your organization's engagement on this policy, law, or regulation is aligned with the goals of the Paris Agreement?

No. we have not evaluated

Please explain whether this policy, law or regulation is central to the achievement of your climate transition plan and, if so, how? <Not Applicable>

Specify the policy, law, or regulation on which your organization is engaging with policy makers

Fiscal expenditures on natural hazard resilience - overall quantum and governance of expenditure decisions

Category of policy, law, or regulation that may impact the climate

Climate change adaptation

Focus area of policy, law, or regulation that may impact the climate

International agreement related to climate change adaptation

Policy, law, or regulation geographic coverage

National

Country/area/region the policy, law, or regulation applies to

Australia

Your organization's position on the policy, law, or regulation

Support with no exceptions

Description of engagement with policy makers

Our engagement activities with policy makers include policy position papers and submissions prepared either directly by Suncorp or through an industry association, and advocacy positions put in meetings with political, public policy and industry stakeholders on public policy topics of strategic priority for Suncorp including climate change adaptation and/or resilience to climate change.

Details of exceptions (if applicable) and your organization's proposed alternative approach to the policy, law or regulation <Not Applicable>

Have you evaluated whether your organization's engagement on this policy, law, or regulation is aligned with the goals of the Paris Agreement? No, we have not evaluated

Please explain whether this policy, law or regulation is central to the achievement of your climate transition plan and, if so, how? <Not Applicable>

C12.3b

(C12.3b) Provide details of the trade associations your organization is a member of, or engages with, which are likely to take a position on any policy, law or regulation that may impact the climate.

Trade association

Other, please specify (Insurance Council of Australia)

Is your organization's position on climate change policy consistent with theirs?

Consistent

Has your organization attempted to influence their position in the reporting year?

Yes, we publicly promoted their current position

Describe how your organization's position is consistent with or differs from the trade association's position, and any actions taken to influence their position. As the representative body for general insurers, the Insurance Council of Australia (ICA) is working alongside the community, governments and industry to help ensure insurance remains affordable and accessible by advocating for:

- The general insurance industry to reduce emissions this decade and achieve net zero by 2050.
- Greater resilience investment from all governments to better protect communities.
- Improved resilience and building quality in the built environment, including strengthening the National Construction Code and building standards and improving land use planning.
- Standardised disaster clean-up arrangements that support communities to recover, build back better and thrive in the wake of extreme weather events.
- Strengthening the ICA's data capability and government data priorities to build a national picture of climate risk.

Funding figure your organization provided to this trade association in the reporting year (currency as selected in C0.4)

Describe the aim of your organization's funding

<Not Applicable>

Have you evaluated whether your organization's engagement with this trade association is aligned with the goals of the Paris Agreement?

Yes, we have evaluated, and it is aligned

Trade association

Other, please specify (Australia Banking Association)

Is your organization's position on climate change policy consistent with theirs?

Consistent

Has your organization attempted to influence their position in the reporting year?

Yes, we publicly promoted their current position

Describe how your organization's position is consistent with or differs from the trade association's position, and any actions taken to influence their position "The Australian Banking Association (ABA) supports the goals of the Paris Agreement. It also supports accelerating the reduction of emissions and achieving operational carbon neutrality by 2030 and a balanced and orderly transition to a net zero emissions economy by 2050. As a member of the International Banking Federation (IBFed), the ABA endorses the IBFed letter to the G20 Finance Ministers and Central Bank Governors. It will take into account the stated priorities on climate change and will work to establish alignment throughout the industry on how to consider and disclose climate-related risks and opportunities for the Australian banking sector, and for the Australian context, in a way that supports the Australian economy more broadly.

We are an active participant in the ABA's climate-related initiatives. Specifically, we are a member of the Climate Risk working group on climate, which has been established to strengthen its understanding of climate change, identify and investigate the risks associated with climate change and what it means for Banks and their customers.

We are also a participant in the ABA's Climate Roadmap, a multi-faceted program of work that identifies and addresses both the opportunities and risks of climate change. We actively engage and contribute to the discussions and work across each stream within the Roadmap to influence and help shape the outcomes."

Funding figure your organization provided to this trade association in the reporting year (currency as selected in C0.4)

Describe the aim of your organization's funding

<Not Applicable>

Have you evaluated whether your organization's engagement with this trade association is aligned with the goals of the Paris Agreement?

Yes, we have evaluated, and it is aligned

Trade association

Other, please specify (Insurance Council of New Zealand)

Is your organization's position on climate change policy consistent with theirs?

Consistent

Has your organization attempted to influence their position in the reporting year?

Yes, we publicly promoted their current position

Describe how your organization's position is consistent with or differs from the trade association's position, and any actions taken to influence their position. Climate change is one of the most significant challenges for the world and to New Zealand's future economic, social and environmental wellbeing. The Paris Agreement of 2015 requires action on both mitigation (greenhouse gas emission reduction) and climate change adaptation (risk reduction). ICNZ considers there should be an equal focus on both issues. The ICNZ is a signatory to Paris Pledge for Action, which affirms its strong support for the adoption of the new universal climate agreement at COP21 in Paris in 2015.

SNZ is actively engaged with the Insurance Council of New Zealand (ICNZ), and during 2022 participated in a climate change working group to develop a consistent scenario analysis methodology for the NZ Insurance Industry.

Funding figure your organization provided to this trade association in the reporting year (currency as selected in C0.4)

Describe the aim of your organization's funding

<Not Applicable>

Have you evaluated whether your organization's engagement with this trade association is aligned with the goals of the Paris Agreement?

Yes, we have evaluated, and it is aligned $% \left(1\right) =\left(1\right) \left(1$

C12.3c

(C12.3c) Provide details of the funding you provided to other organizations or individuals in the reporting year whose activities could influence policy, law, or regulation that may impact the climate.

Type of organization or individual

State-Owned Enterprise (SOE)/Government-Owned Corporation (GOC)

State the organization or individual to which you provided funding

Queensland Reconstruction Authority

Funding figure your organization provided to this organization or individual in the reporting year (currency as selected in C0.4) 400000

Describe the aim of this funding and how it could influence policy, law or regulation that may impact the climate

Data and insights received are used to inform our advocacy positions on climate resilience and natural hazard risk reduction.

Have you evaluated whether this funding is aligned with the goals of the Paris Agreement?

No, we have not evaluated

C12.4

(C12.4) Have you published information about your organization's response to climate change and GHG emissions performance for this reporting year in places other than in your CDP response? If so, please attach the publication(s).

Publication

In mainstream reports, incorporating the TCFD recommendations

Status

Complete

Attach the document

Suncorp-Group-FY22-Annual-Report.pdf

Page/Section reference

54-65

Content elements

Governance

Strategy

Risks & opportunities

Emissions figures

Emission targets

Other metrics

Comment

C12.5

(C12.5) Indicate the collaborative frameworks, initiatives and/or commitments related to environmental issues for which you are a signatory/member.

| | Environmental collaborative framework, initiative and/or commitment | Describe your organization's role within each framework, initiative and/or commitment |
|----------|---|---|
| Row 1 | (PRI) RE100 UNEP FI Principles for Responsible | UNEP FI PRI, PRB and PSI: UNEP FI is a partnership to mobilise private sector finance for sustainable development. Since 2019, we have been signatories to all three UNEP FI frameworks - the Principles of Responsible Investment, Principles for Sustainable Insurance and Principles for Responsible Banking. RE100: Suncorp is a member and has set a target of 100% renewable energy consumption by 2025. |
| | UNEP FI Principles for Sustainable Insurance | |

C14. Portfolio Impact

C-FS14.0

(C-FS14.0) For each portfolio activity, state the value of your financing and insurance of carbon-related assets in the reporting year.

Lending to all carbon-related assets

Are you able to report a value for the carbon-related assets?

Yes

Value of the carbon-related assets in your portfolio (unit currency - as specified in C0.4)

Λ

New loans advanced in reporting year (unit currency - as specified in C0.4)

0

Total premium written in reporting year (unit currency – as specified in C0.4)

<Not Applicable>

Percentage of portfolio value comprised of carbon-related assets in reporting year

n

Primary reason for not providing a value for the financing and/or insurance to carbon-related assets

<Not Applicable>

Please explain why you are not providing a value for the financing and/or insurance to carbon-related assets and your plans for the future <Not Applicable>

Details of calculation

As at end of FY22 as well as 31 March 2023 (the date with latest available data), nil lending to ANZSIC subdivisions '06: Coal Mining', '07: Oil and Gas Extraction', '17: Petroleum and Coal Product Manufacturing'. Nil lending to ANZSIC '1011: Petroleum Exploration', and ANZSIC '3321: Petroleum Product Wholesaling.

Lending to coal

Are you able to report a value for the carbon-related assets?

Yes

Value of the carbon-related assets in your portfolio (unit currency – as specified in C0.4)

0

New loans advanced in reporting year (unit currency – as specified in C0.4)

U

Total premium written in reporting year (unit currency – as specified in C0.4)

<Not Applicable>

Percentage of portfolio value comprised of carbon-related assets in reporting year

0

Primary reason for not providing a value for the financing and/or insurance to carbon-related assets

<Not Applicable>

Please explain why you are not providing a value for the financing and/or insurance to carbon-related assets and your plans for the future <Not Applicable>

Details of calculation

As at end of FY22 as well as 31 March 2023 (the date with latest available data), nil lending to ANZSIC subdivisions '06: Coal Mining' and '17: Petroleum and Coal Product Manufacturing'

Lending to oil and gas

Are you able to report a value for the carbon-related assets?

Yes

Value of the carbon-related assets in your portfolio (unit currency – as specified in C0.4)

0

New loans advanced in reporting year (unit currency – as specified in C0.4)

Total premium written in reporting year (unit currency – as specified in C0.4)

<Not Applicable>

Percentage of portfolio value comprised of carbon-related assets in reporting year

Primary reason for not providing a value for the financing and/or insurance to carbon-related assets < Not Applicable>

Please explain why you are not providing a value for the financing and/or insurance to carbon-related assets and your plans for the future <Not Applicable>

Details of calculation

As at end of FY22 as well as 31 March 2023 (the date with latest available data), nil lending to ANZSIC subdivisions '07: Oil and Gas Extraction', '17: Petroleum and Coal Product Manufacturing'. Nil lending to ANZSIC '1011: Petroleum Exploration', and ANZSIC '3321: Petroleum Product Wholesaling

Investing in all carbon-related assets (Asset manager)

Are you able to report a value for the carbon-related assets?

No, and we do not plan to assess our portfolio's exposure in the next two years

Value of the carbon-related assets in your portfolio (unit currency - as specified in C0.4)

<Not Applicable>

New loans advanced in reporting year (unit currency - as specified in C0.4)

<Not Applicable>

Total premium written in reporting year (unit currency - as specified in C0.4)

<Not Applicable>

Percentage of portfolio value comprised of carbon-related assets in reporting year

<Not Applicable>

Primary reason for not providing a value for the financing and/or insurance to carbon-related assets

Other, please specify (Sale of Suncorp's Wealth Business)

Please explain why you are not providing a value for the financing and/or insurance to carbon-related assets and your plans for the future

Suncorp announced the sale of Suncorp's Wealth Business Suncorp Portfolio Services Limited (SPSL) on 28 April 2021 which was successfully completed on 31 March 2022.

Details of calculation

<Not Applicable>

Investing in coal (Asset manager)

Are you able to report a value for the carbon-related assets?

No, and we do not plan to assess our portfolio's exposure in the next two years

Value of the carbon-related assets in your portfolio (unit currency - as specified in C0.4)

<Not Applicable>

New loans advanced in reporting year (unit currency - as specified in C0.4)

<Not Applicable>

Total premium written in reporting year (unit currency - as specified in C0.4)

<Not Applicable>

Percentage of portfolio value comprised of carbon-related assets in reporting year

<Not Applicable>

Primary reason for not providing a value for the financing and/or insurance to carbon-related assets

Other, please specify (Sale of Suncorp's Wealth Business)

Please explain why you are not providing a value for the financing and/or insurance to carbon-related assets and your plans for the future

Suncorp announced the sale of Suncorp's Wealth Business Suncorp Portfolio Services Limited (SPSL) on 28 April 2021 which was successfully completed on 31 March 2022.

Details of calculation

<Not Applicable>

Investing in oil and gas (Asset manager)

Are you able to report a value for the carbon-related assets?

No, and we do not plan to assess our portfolio's exposure in the next two years

Value of the carbon-related assets in your portfolio (unit currency – as specified in C0.4)

<Not Applicable>

New loans advanced in reporting year (unit currency - as specified in C0.4)

<Not Applicable>

Total premium written in reporting year (unit currency – as specified in C0.4)

<Not Applicable>

Percentage of portfolio value comprised of carbon-related assets in reporting year

<Not Applicable>

Primary reason for not providing a value for the financing and/or insurance to carbon-related assets

Other, please specify (Sale of Suncorp's Wealth Business)

Please explain why you are not providing a value for the financing and/or insurance to carbon-related assets and your plans for the future

Suncorp announced the sale of Suncorp's Wealth Business Suncorp Portfolio Services Limited (SPSL) on 28 April 2021 which was successfully completed on 31 March 2022.

Details of calculation

<Not Applicable>

Investing all carbon-related assets (Asset owner)

Are you able to report a value for the carbon-related assets?

No, but we plan to assess our portfolio's exposure in the next two years

Value of the carbon-related assets in your portfolio (unit currency - as specified in C0.4)

<Not Applicable>

New loans advanced in reporting year (unit currency - as specified in C0.4)

<Not Applicable>

Total premium written in reporting year (unit currency - as specified in C0.4)

<Not Applicable>

Percentage of portfolio value comprised of carbon-related assets in reporting year

<Not Applicable>

Primary reason for not providing a value for the financing and/or insurance to carbon-related assets

Lack of internal resources

Please explain why you are not providing a value for the financing and/or insurance to carbon-related assets and your plans for the future

Managing Scope 3 emissions remain challenging for financial institutions and many businesses to accurately measure due to the lack of methodology and/or data. In FY23, Suncorp has undertaken further work to improve our ability to quantify Scope 3 emissions so we will be able to set the appropriate targets and plan targeted engagement with our investees

Details of calculation

<Not Applicable>

Investing in coal (Asset owner)

Are you able to report a value for the carbon-related assets?

No, but we plan to assess our portfolio's exposure in the next two years

Value of the carbon-related assets in your portfolio (unit currency – as specified in C0.4)

<Not Applicable>

New loans advanced in reporting year (unit currency - as specified in C0.4)

Total premium written in reporting year (unit currency - as specified in C0.4)

<Not Applicable>

Percentage of portfolio value comprised of carbon-related assets in reporting year

Primary reason for not providing a value for the financing and/or insurance to carbon-related assets

Lack of internal resources

Please explain why you are not providing a value for the financing and/or insurance to carbon-related assets and your plans for the future

Managing Scope 3 emissions remain challenging for financial institutions and many businesses to accurately measure due to the lack of methodology and/or data. In FY23, Suncorp has undertaken further work to improve our ability to quantify Scope 3 emissions so we will be able to set the appropriate targets and plan targeted engagement with our investees

Details of calculation

<Not Applicable>

Investing in oil and gas (Asset owner)

Are you able to report a value for the carbon-related assets?

No, but we plan to assess our portfolio's exposure in the next two years

Value of the carbon-related assets in your portfolio (unit currency - as specified in C0.4)

<Not Applicable>

New loans advanced in reporting year (unit currency - as specified in C0.4)

<Not Applicable>

Total premium written in reporting year (unit currency - as specified in C0.4) <Not Applicable>

Percentage of portfolio value comprised of carbon-related assets in reporting year

<Not Applicable>

Primary reason for not providing a value for the financing and/or insurance to carbon-related assets

Lack of internal resources

Please explain why you are not providing a value for the financing and/or insurance to carbon-related assets and your plans for the future

Managing Scope 3 emissions remain challenging for financial institutions and many businesses to accurately measure due to the lack of methodology and/or data. In FY23, Suncorp has undertaken further work to improve our ability to quantify Scope 3 emissions so we will be able to set the appropriate targets and plan targeted engagement with our investees

Details of calculation

<Not Applicable>

Insuring all carbon-related assets

Are you able to report a value for the carbon-related assets?

Yes

Value of the carbon-related assets in your portfolio (unit currency - as specified in C0.4)

118200000

New loans advanced in reporting year (unit currency - as specified in C0.4)

<Not Applicable>

Total premium written in reporting year (unit currency – as specified in C0.4)

560000

Percentage of portfolio value comprised of carbon-related assets in reporting year

0.007

Primary reason for not providing a value for the financing and/or insurance to carbon-related assets

<Not Applicable>

Please explain why you are not providing a value for the financing and/or insurance to carbon-related assets and your plans for the future <Not Applicable>

Details of calculation

Total carbon-related assets premium written in reporting year / Total General Insurance premium in reporting year, where carbon-related assets are assets we are seeking to exit by 2025.

Insuring coal

Are you able to report a value for the carbon-related assets?

Yes

Value of the carbon-related assets in your portfolio (unit currency – as specified in C0.4)

61800000

New loans advanced in reporting year (unit currency - as specified in C0.4)

<Not Applicable>

Total premium written in reporting year (unit currency – as specified in C0.4)

400000

Percentage of portfolio value comprised of carbon-related assets in reporting year

0.005

Primary reason for not providing a value for the financing and/or insurance to carbon-related assets

<Not Applicable>

Please explain why you are not providing a value for the financing and/or insurance to carbon-related assets and your plans for the future

<Not Applicable>

Details of calculation

Total coal-related assets premium written in reporting year / Total General Insurance premium written in reporting year, where coal-related assets are assets we are seeking to exit by 2025.

Insuring oil and gas

Are you able to report a value for the carbon-related assets?

Yes

Value of the carbon-related assets in your portfolio (unit currency – as specified in C0.4)

56500000

New loans advanced in reporting year (unit currency - as specified in C0.4)

<Not Applicable>

Total premium written in reporting year (unit currency – as specified in C0.4)

160000

Percentage of portfolio value comprised of carbon-related assets in reporting year 0.002

Primary reason for not providing a value for the financing and/or insurance to carbon-related assets

<Not Applicable>

Please explain why you are not providing a value for the financing and/or insurance to carbon-related assets and your plans for the future

<Not Applicable>

Details of calculation

Total oil and gas -related assets premium written in reporting year / Total General Insurance premium written in reporting year, where oil and gas-related assets are assets we are seeking to exit by 2025.

C-FS14.1

(C-FS14.1) Does your organization measure its portfolio impact on the climate?

| | We conduct analysis on our portfolio's impact on the climate | Disclosure metric | Please explain why you do not measure the impact of your portfolio on the climate |
|---|--|--|--|
| Banking (Bank) | Yes | Other carbon footprinting and/or exposure metrics (as defined by TCFD) | <not applicable=""></not> |
| Investing (Asset manager) | No, and we do not plan to do so in the next two years | <not applicable=""></not> | Suncorp announced the sale of Suncorp's Wealth Business Suncorp Portfolio Services Limited (SPSL) on 28 April 2021 which was successfully completed on 31 March 2022. |
| Investing (Asset owner) | Yes | Other carbon footprinting and/or exposure metrics (as defined by TCFD) Other, please specify (Carbon emissions avoided (green bond portfolio)) | <not applicable=""></not> |
| Insurance underwriting (Insurance company) | No, but we plan to do so in the next two years | <not applicable=""></not> | Please note: Our response in C-FS14.0 for insurance underwriting is based on the following: - Our insurance exposure to carbon-related and coal assets are calculated as at mid-June 2022. - For insurance underwriting, the value of carbon-related assets is reported for all commercial covers including corporate liability and professional indemnity as well. - For insurance underwriting, the percentage of portfolio value is reported as the percentage of general insurance GWP, which includes both commercial and personal lines. Managing Scope 3 emissions remain challenging for financial institutions and many businesses to accurately measure due to the lack of methodology and/or data. Suncorp plans to undertake further work to improve our ability to quantify Scope 3 emissions so we will be able to set the appropriate targets and plan targeted engagement with our customers. For underwriting specifically, we are awaiting the release of the Partnership for Carbon Accounting Financials (PCAF) methodology for insurance-related emissions. This methodology will support our work to account for underwriting emissions. |

C-FS14.1b

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(C-FS14.1b) Provide details of the other carbon footprinting and/or exposure metrics used to track the impact of your portfolio on the climate.

Portfolio

Banking (Bank)

Portfolio metric

Other, please specify (United Nations Principles of Responsible Banking tools and guidance on portfolio ESG impact assessment)

Metric value in the reporting year

0

Portfolio coverage

100

Percentage calculated using data obtained from clients/investees

0

Calculation methodology

The United Nations' Portfolio Impact Assessment Tool (PIA) is an Excel-based, open-source tool, developed by the United Nations Environment Program – Finance Initiative (UNEP FI). The tool was developed for UN PRB signatory banks to meet the requirement of the Principles to perform portfolio impact analysis. The tool analyses Suncorp's activities across the 22 impact areas defined in the UN's Impact Radar and aligned with the core elements of sustainable development.

The UNEP FI Holistic Impact Analysis Methodology is a two-step process to understand and manage actual and potential positive and negative impacts across the spectrum of environmental, social and economic issues.

Step one consists in understanding the impact areas and topics (e.g. employment, climate, economic convergence) that are associated with the object of analysis (e.g. a portfolio, a corporate's business activities, or a physical asset such as real estate). It also involves understanding the impact needs that exist in the location/s that the object of analysis finds itself in or interacts with, so as to contextualize its impact profile and determine its most significant impact areas. This is referred to as Impact Identification. Step two consists in understanding the actual impacts of the object of analysis – are the potential impacts identified in step one happening in reality? To what extent? What does this tell us about impact performance, especially in terms of responding to real impact needs and gaps in the location/s that the object of analysis finds itself in or interacts with? This is referred to as Impact Assessment. The purpose of the Holistic Impact Analysis Methodology is to enable concrete action.

Out of the insights generated by the analysis, Suncorp is empowered to define strategies, establish action plans and set meaningful financial and extra-financial targets.

In FY21 Suncorp increased its capability to assess secondary exposures to Environmental, Social and Governance impacts through its portfolios and customer activities. Suncorp utilised portfolio ESG assessment guidance and tools from the UNEP FI to identify ESG impacts, including climate-related impacts, including alignment with SDGs. The analysis was conducted on all Suncorp Bank portfolios.

The analysis enables Suncorp to understand positive and negative climate impacts through an analysis of customer activities, develop benchmark for exposures, and targets to minimise negative impacts and maximise positive impacts.

Portfolio

Investing (asset owner)

Portfolio metric

Carbon intensity (tCO2e/Million revenue)

Metric value in the reporting year

49.3

Portfolio coverage

38

Percentage calculated using data obtained from clients/investees

0

Calculation methodology

Suncorp currently obtains data from Sustainalytics for certain asset classes, including listed equity and corporate bonds. Due to the lack of data available for other asset classes, Suncorp is currently unable to report a portfolio carbon intensity number. Suncorp plans to undertake further work to improve our ability to quantify Scope 3 emissions so we will be able to set the appropriate targets and plan targeted engagement with our investees.

C-FS14.2

(C-FS14.2) Are you able to provide a breakdown of your organization's portfolio impact?

| | Portfolio breakdown | Please explain why you do not provide a breakdown of your portfolio impact |
|-------|---------------------|--|
| Row 1 | Yes, by asset class | <not applicable=""></not> |

C-FS14.2a

(C-FS14.2a) Break down your organization's portfolio impact by asset class.

| Asset clas | s | Portfolio metric | Portfolio emissions or alternative metric |
|------------|---|---|---|
| Investing | Other, please specify (Australian equities) | Weighted average carbon intensity (tCO2e/Million revenue) | 255.7 |
| Investing | Other, please specify (International equities) | Weighted average carbon intensity (tCO2e/Million revenue) | 94.8 |
| Investing | Other, please specify (Australian Fixed Income (Insurance funds)) | Weighted average carbon intensity (tCO2e/Million revenue) | 35.5 |

C-FS14.3

(C-FS14.3) Did your organization take any actions in the reporting year to align your portfolio with a 1.5 $^{\circ}$ C world?

| | Actions taken to align our portfolio with a 1.5°C world | Briefly explain the actions you have taken to align your portfolio with a 1.5-degree world | Please explain why you have not taken any action to align your portfolio with a 1.5°C world |
|---|---|--|---|
| Banking (Bank) | Yes | Suncorp has a Sensitive Sector Standards in place with exclusion policies for thermal coal and oil and gas as described in C-FS3.6b. Work has also commenced to measure the Scope 3 (Financed Emissions) Baseline to enable future target setting and action planning. | <not applicable=""></not> |
| Investing (Asset manager) | No, and we do not plan to in the next two years | <not applicable=""></not> | Suncorp announced the sale of Suncorp's Wealth Business Suncorp Portfolio Services Limited (SPSL) on 28 April 2021 which was successfully completed on 31 March 2022. |
| Investing (Asset owner) | Yes | Exclusion of all listed Equity and Fixed interest with revenues greater than 30% due to Coal extraction and generation Further exclusion of Oil and Gas exploration and production stocks in line with the exclusion of top 25% of emitters Infrastructure managers requirement to show transition plan for portfolio companies involved in the coal | |
| Insurance underwriting (Insurance company) | Yes | transportation or oil and gas exploration. Suncorp has a Sensitive Sector Standards in place with exclusion policies for thermal coal and oil and gas as described in C-FS3.6b. Work has also commenced to measure the Scope 3 (Financed Emissions) Baseline to enable future target setting and action planning. | <not applicable=""></not> |

C-FS14.3a

(C-FS14.3a) Does your organization assess if your clients/investees' business strategies are aligned with a 1.5°C world?

| | Assessment of alignment of clients/investees' strategies with a 1.5°C world | Please explain why you are not assessing if your clients/investees' business strategies are aligned with a 1.5°C world |
|---|---|---|
| Banking (Bank) | No, but we plan to in the next two years | Managing Scope 3 emissions remain challenging for financial institutions and many businesses to accurately measure due to the lack of methodology and/or data. Suncorp is undertaking further work to improve our ability to quantify Scope 3 emissions so we will be able to set the appropriate targets and plan targeted engagement with our clients. |
| Investing (Asset manager) | <not applicable=""></not> | <not applicable=""></not> |
| Investing (Asset owner) | No, but we plan to in the next two years | Managing Scope 3 emissions remain challenging for financial institutions and many businesses to accurately measure due to the lack of methodology and/or data. Suncorp is currently undertaking further work to improve our ability to quantify Scope 3 emissions so we will be able to set the appropriate carbon reduction targets for appropriate segments of the investment portfolio assessed as feasible and also planned targeted engagement through our investment managers with investee companies. |
| Insurance underwriting (Insurance company) | No, but we plan to in the next two years | Managing Scope 3 emissions remain challenging for financial institutions and many businesses to accurately measure due to the lack of methodology and/or data. Suncorp plans to undertake further work to improve our ability to quantify Scope 3 emissions so we will be able to set the appropriate targets and plan targeted engagement with our customers. |

C15. Biodiversity

C15.1

(C15.1) Is there board-level oversight and/or executive management-level responsibility for biodiversity-related issues within your organization?

| | Board-level oversight and/or executive management-level responsibility for biodiversity-related issues | Description of oversight and objectives relating to biodiversity | Scope of board-level oversight |
|----------|--|--|--------------------------------|
| Row 1 | Please select | <not applicable=""></not> | <not applicable=""></not> |

C15.2

(C15.2) Has your organization made a public commitment and/or endorsed any initiatives related to biodiversity?

| | Indicate whether your organization made a public commitment or endorsed any initiatives related to biodiversity | Biodiversity-related public commitments | Initiatives endorsed |
|-------|---|---|---------------------------|
| Row 1 | Please select | <not applicable=""></not> | <not applicable=""></not> |

C15.3

(C15.3) Does your organization assess the impacts and dependencies of its value chain on biodiversity?

Impacts on biodiversity

Indicate whether your organization undertakes this type of assessment

Value chain stage(s) covered

<Not Applicable>

Portfolio activity

<Not Applicable>

Tools and methods to assess impacts and/or dependencies on biodiversity

<Not Applicable>

Please explain how the tools and methods are implemented and provide an indication of the associated outcome(s)

<Not Applicable>

Dependencies on biodiversity

Indicate whether your organization undertakes this type of assessment

Value chain stage(s) covered

<Not Applicable>

Portfolio activity

<Not Applicable>

Tools and methods to assess impacts and/or dependencies on biodiversity

<Not Applicable>

Please explain how the tools and methods are implemented and provide an indication of the associated outcome(s)

<Not Applicable>

C15.4

(C15.4) Does your organization have activities located in or near to biodiversity- sensitive areas in the reporting year?

C15.5

(C15.5) What actions has your organization taken in the reporting year to progress your biodiversity-related commitments?

| | Have you taken any actions in the reporting period to progress your biodiversity-related commitments? | Type of action taken to progress biodiversity- related commitments |
|-------|---|--|
| Row 1 | Please select | <not applicable=""></not> |

C15.6

 $(C15.6)\ Does\ your\ organization\ use\ biodiversity\ indicators\ to\ monitor\ performance\ across\ its\ activities?$

| | Does your organization use indicators to monitor biodiversity performance? | Indicators used to monitor biodiversity performance |
|-------|--|---|
| Row 1 | Please select | Please select |

C15.7

CDP

(C15.7) Have you published information about your organization's response to biodiversity-related issues for this reporting year in places other than in your CDP response? If so, please attach the publication(s).

| Contont claments | Attack the decrement and indicate where in the decrement the relevant hindiversity information is leasted | |
|----------------------|---|--|

C16. Signoff

C-FI

(C-FI) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.

Please note: Our response in C-FS14.0 for insurance underwriting is based on the following:

- Our insurance exposure to carbon-related and coal assets are calculated based on data as at June 2022.
- For insurance underwriting, the value of carbon-related assets is reported for all commercial covers including corporate liability and professional indemnity as well.
- For insurance underwriting, the percentage of portfolio value is reported as the percentage of general insurance GWP, which includes both commercial and personal lines.

Please note: Our response in C-FS14.2 is based on:

- Data as of June 2022.
- For the carbon intensities of our Australian and global fixed income portfolios, the figures reported are based on corporate bonds only and exclude government debt which is not covered by Sustainalytics.

C16.1

(C16.1) Provide details for the person that has signed off (approved) your CDP climate change response.

| | Job title | Corresponding job category |
|-------|---|-------------------------------|
| Row 1 | Group Chief Executive Officer and Managing Director | Chief Executive Officer (CEO) |

FW-FS Forests and Water Security (FS only)

FW-FS1.1

(FW-FS1.1) Is there board-level oversight of forests- and/or water-related issues within your organization?

| | Board-level oversight of this issue area | Explain why your organization does not have board-level oversight of this issue area and any plans to address this in the future |
|---------|--|--|
| Forests | Please select | <not applicable=""></not> |
| Water | Please select | <not applicable=""></not> |

FW-FS1.1c

(FW-FS1.1c) Does your organization have at least one board member with competence on forests- and/or water-related issues?

Forests

Board member(s) have competence on this issue area

Criteria used to assess competence of board member(s) on this issue area <Not Applicable>

Primary reason for no board-level competence on this issue area

<Not Applicable>

Explain why your organization does not have at least one board member with competence on this issue area and any plans to address this in the future <Not Applicable>

Water

Board member(s) have competence on this issue area

Criteria used to assess competence of board member(s) on this issue area <Not Applicable>

Primary reason for no board-level competence on this issue area

<Not Applicable>

Explain why your organization does not have at least one board member with competence on this issue area and any plans to address this in the future <Not Applicable>

FW-FS1.2

(FW-FS1.2) Provide the highest management-level position(s) or committee(s) with responsibility for forests- and/or water-related issues.

FW-FS2.1

(FW-FS2.1) Do you assess your portfolio's exposure to forests- and/or water-related risks and opportunities?

| | | Explain why your portfolio's exposure is not assessed for this issue area and any plans to address this in the future |
|--|---------------|---|
| Banking – Forests exposure | Please select | <not applicable=""></not> |
| Banking – Water exposure | Please select | <not applicable=""></not> |
| Investing (Asset manager) – Forests exposure | Please select | <not applicable=""></not> |
| Investing (Asset manager) – Water exposure | Please select | <not applicable=""></not> |
| Investing (Asset owner) – Forests exposure | Please select | <not applicable=""></not> |
| Investing (Asset owner) - Water exposure | Please select | <not applicable=""></not> |
| Insurance underwriting – Forests exposure | Please select | <not applicable=""></not> |
| Insurance underwriting – Water exposure | Please select | <not applicable=""></not> |

FW-FS2.2

(FW-FS2.2) Does your organization consider forests- and/or water-related information about clients/investees as part of its due diligence and/or risk assessment process?

| | We consider forests- and/or water-related information | Explain why information related to this issue area is not considered and any plans to address this in the future |
|---|---|--|
| Banking – Forests-related information | Please select | <not applicable=""></not> |
| Banking – Water-related information | Please select | <not applicable=""></not> |
| Investing (Asset manager) – Forests-related information | Please select | <not applicable=""></not> |
| Investing (Asset manager) – Water-related information | Please select | <not applicable=""></not> |
| Investing (Asset owner) – Forests-related information | Please select | <not applicable=""></not> |
| Investing (Asset owner) – Water-related information | Please select | <not applicable=""></not> |
| Insurance underwriting – Forests-related information | Please select | <not applicable=""></not> |
| Insurance underwriting – Water-related information | Please select | <not applicable=""></not> |

FW-FS2.3

(FW-FS2.3) Have you identified any inherent forests- and/or water-related risks in your portfolio with the potential to have a substantive financial or strategic impact on your business?

| | | Primary reason why your organization has not identified any substantive risks for this issue area | Explain why your organization has not identified any substantive risks for this issue area |
|---------|---------------|---|--|
| Forests | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Water | Please select | <not applicable=""></not> | <not applicable=""></not> |

FW-FS2.4

(FW-FS2.4) Have you identified any inherent forests- and/or water-related opportunities in your portfolio with the potential to have a substantive financial or strategic impact on your business?

| | 1 ** | | Explain why your organization has not identified any substantive opportunities for this issue area |
|---------|---------------|---------------------------|--|
| Forests | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Water | Please select | <not applicable=""></not> | <not applicable=""></not> |

FW-FS3.1

(FW-FS3.1) Do you take forests- and/or water-related risks and opportunities into consideration in your organization's strategy and/or financial planning?

Forests

Risks and opportunities related to this issue area taken into consideration in strategy and/or financial planning

Description of influence on organization's strategy including own commitments

<Not Applicable>

Financial planning elements that have been influenced

<Not Applicable>

Description of influence on financial planning

<Not Applicable>

Explain why forests- and/or water-related risks and opportunities have not influenced your strategy and/or financial planning <Not Applicable>

Water

Risks and opportunities related to this issue area taken into consideration in strategy and/or financial planning

Description of influence on organization's strategy including own commitments

<Not Applicable>

Financial planning elements that have been influenced

<Not Applicable>

Description of influence on financial planning

<Not Applicable>

Explain why forests- and/or water-related risks and opportunities have not influenced your strategy and/or financial planning <Not Applicable>

FW-FS3.2

(FW-FS3.2) Has your organization conducted any scenario analysis to identify forests- and/or water-related outcomes?

Forests

Scenario analysis conducted to identify outcomes for this issue area

Type of scenario analysis used

<Not Applicable>

Parameters, assumptions, analytical choices

<Not Applicable>

Description of outcomes for this issue area

<Not Applicable>

Explain how the outcomes identified using scenario analysis have influenced your strategy

<Not Applicable>

Explain why your organization has not conducted scenario analysis for this issue area and any plans to address this in the future <Not Applicable>

Water

Scenario analysis conducted to identify outcomes for this issue area

Type of scenario analysis used

<Not Applicable>

Parameters, assumptions, analytical choices

<Not Applicable>

Description of outcomes for this issue area

<Not Applicable>

Explain how the outcomes identified using scenario analysis have influenced your strategy

<Not Applicable>

Explain why your organization has not conducted scenario analysis for this issue area and any plans to address this in the future <Not Applicable>

FW-FS3.3

(FW-FS3.3) Has your organization set targets for deforestation free and/or water secure lending, investing and/or insuring?

| | Targets set | Explain why your organization has not set targets for deforestation free and/or water secure lending, investing and/or insuring and any plans to address this in the future |
|-------------------|------------------|---|
| Forests | Please select | <not applicable=""></not> |
| Water Security | Please select | <not applicable=""></not> |

FW-FS3.4

(FW-FS3.4) Do any of your existing products and services enable clients to mitigate deforestation and/or water insecurity?

| | | Explain why your organization does not offer products and services which enable clients to mitigate deforestation and/or water insecurity and any plans to address this in the future |
|---------|---------------|---|
| Forests | Please select | <not applicable=""></not> |
| Water | Please select | <not applicable=""></not> |

FW-FS3.5

(FW-FS3.5) Does the policy framework for the portfolio activities of your organization include forests- and/or water-related requirements that clients/investees need to meet?

| | Policy framework includes this issue area | Explain why your organization does not include this issue area in the policy framework and any plans to address this in the future |
|---------|---|--|
| Forests | Please select | <not applicable=""></not> |
| Water | Please select | <not applicable=""></not> |

FW-FS3.6

(FW-FS3.6) Does your organization include covenants in financing agreements to reflect and enforce your forests- and/or water-related policies?

| | , | · | Explain why your organization does not include covenants for this issue area in financing agreements and any plans to address this in the future |
|---------|---------------|---------------------------|--|
| Forests | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Water | Please select | <not applicable=""></not> | <not applicable=""></not> |

FW-FS4.1

(FW-FS4.1) Do you engage with your clients/investees on forests- and/or water-related issues?

| | We engage with clients/investees on this issue area | Explain why you do not engage with your clients/investees on the issue area and any plans to address this in the future |
|---------------------|---|---|
| Clients - Forests | Please select | <not applicable=""></not> |
| Clients – Water | Please select | <not applicable=""></not> |
| Investees – Forests | Please select | <not applicable=""></not> |
| Investees – Water | Please select | <not applicable=""></not> |

FW-FS4.2

(FW-FS4.2) Does your organization exercise its voting rights as a shareholder on forests- and/or water-related issues?

| | , | | | Explain why your organization does not exercise voting rights on this issue area and any plans to address this in the future |
|---------|---|---------------------------|---------------------------|--|
| Forests | Please select | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |
| Water | Please select | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |

FW-FS4.3

(FW-FS4.3) Does your organization provide financing and/or insurance to smallholders in the agricultural commodity supply chain?

| | Provide financing and/or insurance to smallholders in the agricultural commodity supply chain | - | | Explain why your organization does not provide finance/insurance to smallholders and any plans to change this in the future |
|-----|---|---------------------------------|---------------------------|---|
| Row | Please select | <not Applicable></not | <not applicable=""></not> | <not applicable=""></not> |

FW-FS4.4

(FW-FS4.4) Does your organization engage in activities that could directly or indirectly influence policy, law, or regulation that may impact forests and/or water security?

| | indirectly influence policy, law, or regulation that may | Primary reason for not engaging in activities that could directly or indirectly influence policy, law, or regulation that may impact this issue area | |
|---------|--|--|---------------------------|
| Forests | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Water | Please select | <not applicable=""></not> | <not applicable=""></not> |

FW-FS5.1

(FW-FS5.1) Does your organization measure its portfolio impact on forests and/or water security?

| | We measure our portfolio impact on this issue area | Explain how your organization measures its portfolio impact on this issue area, including any metrics used to quantify impact | Primary reason for not measuring portfolio impact on this issue area | Explain why your organization does not measure its portfolio impact on this issue area and any plans to change this in the future |
|---|--|---|--|---|
| Banking – Impact on Forests | Please select | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |
| Banking – Impact on Water | Please select | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |
| Investing (Asset manager) – Impact on Forests | Please select | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |
| Investing (Asset manager) – Impact on Water | Please select | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |
| Investing (Asset owner) – Impact on Forests | Please select | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |
| Investing (Asset owner) – Impact on Water | Please select | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |
| Insurance underwriting – Impact on Forests | Please select | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |
| Insurance underwriting – Impact on Water | Please select | <not applicable=""></not> | <not applicable=""></not> | <not applicable=""></not> |

FW-FS5.2

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(FW-FS5.2) Does your organization provide finance or insurance to companies operating in any stages of the following forest risk commodity supply chains, and are you able to report on the amount of finance/insurance provided?

| | Finance or insurance provided to companies | Amount of finance/insurance | Explain why your organization is unable to report on the amount |
|--|--|-----------------------------|---|
| | operating in the supply chain for this commodity | provided will be reported | of finance/insurance provided for this commodity |
| Lending to companies operating in the timber products supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Lending to companies operating in the palm oil products supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Lending to companies operating in the cattle products supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Lending to companies operating in the soy supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Lending to companies operating in the rubber supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Lending to companies operating in the cocoa supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Lending to companies operating in the coffee supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset manager) to companies operating in the timber products supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset manager) to companies operating in the palm oil products supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset manager) to companies operating in the cattle products supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset manager) to companies operating in the soy supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset manager) to companies operating in the rubber supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset manager) to companies operating in the cocoa supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset manager) to companies operating in the coffee supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset owner) to companies operating in the timber products supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset owner) to companies operating in the palm oil products supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset owner) to companies operating in the cattle products supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset owner) to companies operating in the soy supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset owner) to companies operating in the rubber supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset owner) to companies operating in the cocoa supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Investing (asset owner) to companies operating in the coffee supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Insuring companies operating in the timber products supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Insuring companies operating in the palm oil products supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Insuring companies operating in the cattle products supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Insuring companies operating in the soy supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Insuring companies operating in the rubber supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Insuring companies operating in the cocoa supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |
| Insuring companies operating in the coffee supply chain | Please select | <not applicable=""></not> | <not applicable=""></not> |

FW-FS6.1

(FW-FS6.1) Have you published information about your organization's response to forests- and/or water-related issues for this reporting year in places other than in your CDP response? If so, please attach the publication(s).

Submit your response

In which language are you submitting your response? English

Please confirm how your response should be handled by CDP

| | I understand that my response will be shared with all requesting stakeholders | Response permission |
|---------------------------------------|---|---------------------|
| Please select your submission options | Yes | Public |

Please confirm below

I have read and accept the applicable Terms

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