

Global Reporting Initiative Content Index

This report has been prepared in accordance with the Global Reporting Initiative (GRI) Standards - Core Option. The GRI Standards set out the principles and disclosures that organisations can use to report their economic, environmental, and social performance and impacts. Our GRI content index specifies each of the GRI Standards disclosures included in our [Responsible Business Report 2019-20](#) and [other reports](#).

STANDARD DISCLOSURE	GRI DISCLOSURE TITLE	DATA/INFORMATION SOURCE; REASONS FOR OMISSION
GENERAL DISCLOSURES		
ORGANISATIONAL PROFILE	102-1	Name of the organisation <i>Suncorp Group Limited</i>
	102-2	Activities, brands, products, and services <i>Suncorp at a Glance, Responsible Business Report 2019-20, page 1</i> <i>About Suncorp, Annual Report 2019-20, page 1</i> <i>Principal activities, Annual Report 2019-20, page 20</i>
	102-3	Location of headquarters <i>Brisbane, Australia</i>
	102-4	Location of operations <i>Suncorp at a Glance, Responsible Business Report 2019-20, page 1</i> <i>About Suncorp, Annual Report 2019-20, page 1</i> <i>Geographic Segment, Annual Report 2019-20, page 71</i>
	102-5	Ownership and legal form <i>Shareholder Information, Annual Report 2019-20, page 155-156</i>
	102-6	Markets served <i>Suncorp at a Glance, Responsible Business Report 2019-20, page 1</i> <i>About Suncorp, Annual Report 2019-20, page 1</i> <i>Principal activities, Annual Report 2019-20, page 20</i>
	102-7	Scale of the organisation <i>Suncorp at a Glance, Responsible Business Report 2019-20, page 1</i> <i>Performance Summary, Responsible Business Report 2019-20, page 36</i> <i>About Suncorp, Annual Report 2019-20, page 1</i>
	102-8	Information on employees and other workers <i>Performance Summary, Responsible Business Report 2019-20, page 38</i> <i>Workplace Profile, 2020 Workplace Gender Equality Agency (WGEA) Public Report, page 4-8</i>
	102-9	Supply chain <i>Responsible Supply Chain, Responsible Business Report 2019-20, page 28</i> <i>Procurement, Suncorp Group Website</i>
	102-10	Significant changes to the organisation and its supply chain <i>Significant organisational changes since last year's report include the divestment of Suncorp's Capital S.M.A.R.T and ACM Parts businesses. Suncorp also welcomed a new Chief Executive Officer for the Group. On 1 July 2020, Suncorp announced a new operating model and leadership structure. Details can be found at suncorpgroup.com.au/news</i>

STANDARD DISCLOSURE	GRI DISCLOSURE TITLE	DATA/INFORMATION SOURCE; REASONS FOR OMISSION
ORGANISATIONAL PROFILE	102-11	Precautionary Principle or approach <i>Corporate Responsibility Principles, Responsible Business Report 2019-20, page 12</i> <i>Responsible Banking and Insurance Policy, page 3</i>
	102-12	External initiatives <i>Corporate Responsibility Principles, Responsible Business Report 2019-20, page 12</i> <i>Commitments and Frameworks, Responsible Business Report 2019-20, page 14</i> <i>Stakeholder Engagement, Responsible Business Report 2019-20, page 6</i> <i>Engagement and Advocacy, Responsible Business Report 2019-20, page 24</i> <i>Collaborating for Action, Responsible Business Report 2019-20, page 26</i>
	102-13	Membership of associations <i>Commitments and Frameworks, Responsible Business Report 2019-20, page 14</i> <i>Stakeholder Engagement, Responsible Business Report 2019-20, page 6</i> <i>Engaging with Government and Industry, Responsible Business Report 2019-20, page 18</i>
STRATEGY	102-14	Statement from senior decision-maker <i>Message from our Chairman, Responsible Business Report 2019-20, page 4</i>
	102-15	Key impacts, risks and opportunities <i>Materiality, Responsible Business Report 2019-20, page 7-10</i> <i>Corporate Responsibility Principles, Responsible Business Report 2019-20, page 12</i> <i>Key Strategic Risks, Annual Report 2019-20, page 24-27</i>
ETHICS AND INTEGRITY	102-16	Values, principles, standards, and norms of behaviour <i>Corporate Responsibility Principles, Responsible Business Report 2019-20, page 12</i> <i>Suncorp at a Glance, Responsible Business Report 2019-20, page 1</i> <i>Trust and Transparency, Responsible Business Report 2019-20, page 15</i> <i>Our Purpose, Strategy and Culture, Annual Report 2019-20, page 8</i> <i>Suncorp's Code of Conduct 2020</i>
	102-17	Mechanisms for advice and concerns about ethics <i>Trust and Transparency, Responsible Business Report 2019-20, page 15</i> <i>Who do I contact to report something? Suncorp's Code of Conduct 2020, page 4</i> <i>Whistleblower Policy</i>
GOVERNANCE	102-18	Governance structure <i>Corporate Responsibility Governance, Responsible Business Report 2019-20, page 13</i> <i>Suncorp's Corporate Governance Framework, Corporate Governance Statement 2019-20, page 5-8</i> <i>Governance, Suncorp Climate-Related Financial Disclosures (TCFD) 2019-20, page 4</i>
	102-19	Delegating authority <i>Corporate Responsibility Governance, Responsible Business Report 2019-20, page 13</i> <i>Suncorp's Corporate Governance Framework, Corporate Governance Statement 2019-20, page 5-8</i>
	102-20	Executive-level responsibility for economic, environmental, and social topics <i>Corporate Responsibility Governance, Responsible Business Report 2019-20, page 13</i> <i>Governance, Suncorp Climate-Related Financial Disclosures (TCFD) 2019-20, page 4</i>

STANDARD DISCLOSURE	GRI DISCLOSURE TITLE	DATA/INFORMATION SOURCE; REASONS FOR OMISSION
GOVERNANCE	102-21	Consulting stakeholders on economic, environmental, and social topics <i>Stakeholder Engagement, Responsible Business Report 2019-20, page 6</i> <i>Materiality, Responsible Business Report 2019-20, page 7</i> <i>Engaging with Government and Industry, Responsible Business Report 2019-20, page 18-19</i>
	102-22	Composition of the highest governance body and its committees <i>Performance Summary, Responsible Business Report 2019-20, page 38</i> <i>Suncorp Board of Directors, Corporate Governance Statement 2019-20, page 5-6</i> <i>Independence of Board and Board Chairman, Corporate Governance Statement 2019-20, page 10-11</i> <i>Board Composition, Corporate Governance Statement 2019-20, page 9</i> <i>Board Skills Matrix, Corporate Governance Statement 2019-20, page 12-14</i> <i>Director's Report, Annual Report 2019-20, page 16-19</i> <i>Gender Equality Indicator 2: Gender Composition of Governing Bodies, 2020 Workplace Gender Equality Agency (WGEA) Public Report, page 11-14</i>
	102-23	Chair of the highest governance body <i>Suncorp Board Chairman, Corporate Governance Statement 2019-20, page 10</i>
	102-24	Nominating and selecting the highest governance body <i>Board Renewal and Succession Planning, Corporate Governance Statement 2019-20, page 15</i> <i>Nomination Committee Charter</i>
	102-25	Conflicts of interest <i>Directors' conflicts of interest and related procedures, Corporate Governance Statement 2019-20, page 9</i>
	102-26	Role of highest governance body in setting purpose, values, and strategy <i>Board and management specific duties and accountabilities, Corporate Governance Statement 2019-20, page 7</i>
	102-27	Collective knowledge of highest governance body <i>Board Skills Matrix, Corporate Governance Statement 2019-20, page 12-14</i> <i>Director's Report, Annual Report 2019-20, page 16-19</i>
	102-30	Effectiveness of risk management processes <i>Suncorp Enterprise Risk Management, Corporate Governance Statement 2019-20, page 29-31</i>
	102-35	Remuneration policies <i>Remuneration Practices, Responsible Business Report 2019-20, page 17</i> <i>Directors' Remuneration, Corporate Governance Statement 2019-20, page 16</i> <i>Responsible Remuneration Framework, Corporate Governance Statement 2019-20, page 21</i> <i>Remuneration Outcomes, Annual Report 2019-20, page 31-32</i>
	102-36	Process for determining remuneration <i>Remuneration Practices, Responsible Business Report 2019-20, page 17</i> <i>Responsible Remuneration Framework, Corporate Governance Statement 2019-20, page 21</i> <i>People and Remuneration Committee Charter 2019</i>

STANDARD DISCLOSURE	GRI DISCLOSURE TITLE	DATA/INFORMATION SOURCE; REASONS FOR OMISSION
STAKEHOLDER ENGAGEMENT	102-40	List of stakeholder groups engaged <i>Stakeholder Engagement, Responsible Business Report 2019-20, page 6</i>
	102-41	Collective bargaining agreements <i>Performance Summary, Responsible Business Report 2019-20, page 38</i>
	102-42	Identifying and selecting stakeholders <i>Stakeholder Engagement, Responsible Business Report 2019-20, page 6</i>
	102-43	Approach to stakeholder engagement <i>Stakeholder Engagement, Responsible Business Report 2019-20, page 6</i>
	102-44	Key topics and concerns raised <i>Stakeholder Engagement, Responsible Business Report 2019-20, page 6</i>
REPORTING PRACTICE	102-45	Entities included in the consolidated financial statements <i>Parent entity and composition of the Suncorp Group, Annual Report 2019-20, page 125-126</i>
	102-46	Defining report content and topic Boundaries <i>About this Report, Responsible Business Report 2019-20, inside cover Materiality, Responsible Business Report 2019-20, page 9-10</i>
	102-47	List of material topics <i>Materiality, Responsible Business Report 2019-20, page 8-10</i>
	102-48	Restatements of information <i>Performance Summary, Responsible Business Report 2019-20, page 40</i>
	102-49	Changes in reporting <i>Materiality, Responsible Business Report 2019-20, page 7-10</i>
	102-50	Reporting period <i>About this Report, Responsible Business Report 2019-20, inside cover</i>
	102-51	Date of most recent report <i>Suncorp's Responsible Business Report 2018-19 was published 7 August 2019</i>
	102-52	Reporting cycle <i>Annually</i>
	102-53	Contact point for questions regarding the report <i>Contact Information, Responsible Business Report 2019-20, page 42</i>
	102-54	Claims of reporting in accordance with the GRI Standards <i>About this Report, Responsible Business Report 2019-20, inside cover</i>
	102-55	GRI content index <i>https://www.suncorpgroup.com.au/corporate-responsibility/reports</i>
102-56	External assurance <i>This report is not externally assured. Suncorp plans to explore options for external assurance. Our Performance, Responsible Business Report 2019-20, page 20</i>	

STANDARD DISCLOSURE

GRI DISCLOSURE TITLE

DATA/INFORMATION SOURCE; REASONS FOR OMISSION

TOPIC SPECIFIC DISCLOSURES

TRUST AND TRANSPARENCY

Conduct and Ethics	103-1	Explanation of the material topic and its Boundary	<i>Materiality, Responsible Business Report 2019-20, page 9</i>
	103-2	The management approach and its components	<i>Materiality, Responsible Business Report 2019-20, page 9 Our Approach, Responsible Business Report 2019-20, page 15 Our Progress, Responsible Business Report 2019-20, page 16</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14 Our Performance, Responsible Business Report 2019-20, page 20 Performance Summary, Responsible Business Report 2019-20, page 39</i>
	205-2	Communication and training about anti-corruption policies and procedures	<i>Our Performance, Responsible Business Report 2019-20, page 20 Cyber security and financial crime, Responsible Business Report 2019-20, page 18 Performance Summary, Responsible Business Report 2019-20, page 39</i>
Credibility and Trust	103-1	Explanation of the material topic and its Boundary	<i>Materiality, Responsible Business Report 2019-20, page 9-10</i>
	103-2	The management approach and its components	<i>Our Approach, Responsible Business Report 2019-20, page 15 Our Progress, Responsible Business Report 2019-20, page 16-18</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14 Our Performance, Responsible Business Report 2019-20, page 20</i>
	415-1	Political contributions	<i>Our Progress, Responsible Business Report 2019-20, page 18</i>
Transparency and Disclosure	103-2	The management approach and its components	<i>Our Approach, Responsible Business Report 2019-20, page 15 Our Progress, Responsible Business Report 2019-20, page 18</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14 Our Progress, Responsible Business Report 2019-20, page 18</i>
	103-2	The management approach and its components	<i>Our Approach, Responsible Business Report 2019-20, page 15 Our Progress, Responsible Business Report 2019-20, page 18</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14 Our Progress, Responsible Business Report 2019-20, page 18</i>

STANDARD DISCLOSURE

GRI DISCLOSURE TITLE

DATA/INFORMATION SOURCE; REASONS FOR OMISSION

TOPIC SPECIFIC DISCLOSURES

RESPONSIBLE FINANCIAL SERVICES

Fairness and Value	103-1	Explanation of the material topic and its Boundary	<i>Materiality, Responsible Business Report 2019-20, page 9</i>
	103-2	The management approach and its components	<i>Our Approach, Responsible Business Report 2019-20, page 21 Our Progress, Responsible Business Report 2019-20, page 22-23</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14 Our Performance, Responsible Business Report 2019-20, page 25</i>
Affordability and Accessibility	103-2	The management approach and its components	<i>Our Approach, Responsible Business Report 2019-20, page 21 Our Progress, Responsible Business Report 2019-20, page 23 Financial Inclusion Action Plan 2018-20</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14 Our Progress, Responsible Business Report 2019-20, page 23 Financial Inclusion Action Plan 2018-20</i>
	FS14	Initiatives to improve access to financial services for disadvantaged people	<i>Our Progress, Responsible Business Report 2019-20, page 23 Financial Inclusion Action Plan 2018-20</i>
Support for Vulnerable People	103-1	Explanation of the material topic and its Boundary	<i>Materiality, Responsible Business Report 2019-20, page 9 Our Progress, Responsible Business Report 2019-20, page 23 Financial Inclusion Action Plan 2018-20</i>
	103-2	The management approach and its components	<i>Our Approach, Responsible Business Report 2019-20, page 21 Our Progress, Responsible Business Report 2019-20, page 23</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14 Our Progress, Responsible Business Report 2019-20, page 23 Our Performance, Responsible Business Report 2019-20, page 25 Performance Summary, Responsible Business Report 2019-20, page 38 Financial Inclusion Action Plan 2018-20</i>

STANDARD DISCLOSURE	GRI DISCLOSURE TITLE	DATA/INFORMATION SOURCE; REASONS FOR OMISSION
Financial Resilience	103-1	Explanation of the material topic and its Boundary <i>Materiality, Responsible Business Report 2019-20, page 9</i>
	103-2	The management approach and its components <i>Our Approach, Responsible Business Report 2019-20, page 21</i> <i>Our Progress, Responsible Business Report 2019-20, page 23</i> <i>Financial Inclusion Action Plan 2018-20</i>
	103-3	Evaluation of the management approach <i>Improving Practices, Responsible Business Report 2019-20, page 14</i> <i>Our Progress, Responsible Business Report 2019-20, page 23</i> <i>Our Performance, Responsible Business Report 2019-20, page 25</i> <i>Performance Summary, Responsible Business Report 2019-20, page 38</i> <i>Financial Inclusion Action Plan 2018-20</i>
Customer Experience	103-2	The management approach and its components <i>Our Approach, Responsible Business Report 2019-20, page 21</i> <i>Our Progress, Responsible Business Report 2019-20, page 23</i>
	103-3	Evaluation of the management approach <i>Improving Practices, Responsible Business Report 2019-20, page 14</i> <i>Our Progress, Responsible Business Report 2019-20, page 23</i> <i>Performance Summary, Responsible Business Report 2019-20, page 37</i>
Digital Capability and Product Innovation	103-1	Explanation of the material topic and its Boundary <i>Materiality, Responsible Business Report 2019-20, page 9</i>
	103-2	The management approach and its components <i>Our Approach, Responsible Business Report 2019-20, page 21</i> <i>Our Progress, Responsible Business Report 2019-20, page 23</i>
	103-3	Evaluation of the management approach <i>Improving Practices, Responsible Business Report 2019-20, page 14</i> <i>Our Progress, Responsible Business Report 2019-20, page 23</i> <i>Performance Summary, Responsible Business Report 2019-20, page 38</i>

STANDARD DISCLOSURE

GRI DISCLOSURE TITLE

DATA/INFORMATION SOURCE; REASONS FOR OMISSION

MATERIAL ISSUES

SUSTAINABLE GROWTH

Climate Change: Customer Impacts	103-2	The management approach and its components	<i>Our Approach, Responsible Business Report 2019-20, page 26 Our Progress, Responsible Business Report 2019-20, page 28</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14 Our Progress, Responsible Business Report 2019-20, page 28 Our Performance, Responsible Business Report 2019-20, page 29 Performance Summary, Responsible Business Report 2019-20, page 41</i>
	FS11	Percentage of assets subject to positive and negative environmental or social screening	<i>Our Performance, Responsible Business Report 2019-20, page 29 Performance Summary, Responsible Business Report 2019-20, page 41</i>
Responsible Supply Chain	103-2	The management approach and its components	<i>Our Approach, Responsible Business Report 2019-20, page 26 Our Progress, Responsible Business Report 2019-20, page 28</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14 Our Progress, Responsible Business Report 2019-20, page 28 Our Performance, Responsible Business Report 2019-20, page 29 Performance Summary, Responsible Business Report 2019-20, page 41</i>
Human Rights Including Modern Slavery	103-2	The management approach and its components	<i>Our Approach, Responsible Business Report 2019-20, page 26 Our Progress, Responsible Business Report 2019-20, page 28</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14 Our Progress, Responsible Business Report 2019-20, page 28 Our Performance, Responsible Business Report 2019-20, page 29</i>
Resource Use & Efficiency	103-2	The management approach and its components	<i>Our Approach, Responsible Business Report 2019-20, page 26 Environmental Performance Plan 2020-22</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14 Our Progress, Responsible Business Report 2019-20, page 27 Our Performance, Responsible Business Report 2019-20, page 29 Environmental Performance Plan 2020-22</i>
	302-2	Reduction of energy consumption	<i>Our Performance, Responsible Business Report 2019-20, page 29</i>

STANDARD DISCLOSURE	GRI DISCLOSURE TITLE	DATA/INFORMATION SOURCE; REASONS FOR OMISSION
Resource Use & Efficiency	305-1	Direct (Scope 1) GHG emissions <i>Our Performance, Responsible Business Report 2019-20, page 29</i> <i>Performance Summary, Responsible Business Report 2019-20, page 40</i> <i>Suncorp Climate-Related Financial Disclosures (TCFD) 2019-20, page 14</i>
	305-2	Energy indirect (Scope 2) GHG emissions <i>Our Performance, Responsible Business Report 2019-20, page 29</i> <i>Performance Summary, Responsible Business Report 2019-20, page 40</i> <i>Suncorp Climate-Related Financial Disclosures (TCFD) 2019-20, page 14</i>
	305-5	Reduction of GHG emissions <i>Our Performance, Responsible Business Report 2019-20, page 29</i> <i>Suncorp Climate-Related Financial Disclosures (TCFD) 2019-20, page 14</i>
	306-2	Waste by type and disposal method <i>Performance Summary, Responsible Business Report 2019-20, page 40</i> <i>Omission: Suncorp reports on percentage of office waste diverted from landfill. Waste by type and disposal method is tracked internally for management purposes. Suncorp will continue to review and improve our disclosures.</i>
Natural Hazard Resilience	103-1	Explanation of the material topic and its Boundary <i>Materiality, Responsible Business Report 2019-20, page 10</i>
	103-2	The management approach and its components <i>Our Approach, Responsible Business Report 2019-20, page 26</i> <i>Our Progress, Responsible Business Report 2019-20, page 27</i>
	103-3	Evaluation of the management approach <i>Improving Practices, Responsible Business Report 2019-20, page 14</i> <i>Our Progress, Responsible Business Report 2019-20, page 27</i>
Climate Change: Business Impacts	103-1	Explanation of the material topic and its Boundary <i>Materiality, Responsible Business Report 2019-20, page 10</i>
	103-2	The management approach and its components <i>Our Progress, Responsible Business Report 2019-20, page 27</i> <i>Our Performance, Responsible Business Report 2019-20, page 29</i> <i>Climate Change Action Plan 2018-20</i> <i>Suncorp Climate-Related Financial Disclosures (TCFD) 2019-20</i>

STANDARD DISCLOSURE

GRI DISCLOSURE TITLE

DATA/INFORMATION SOURCE; REASONS FOR OMISSION

MATERIAL ISSUES

RESILIENT PEOPLE AND COMMUNITIES

Employee Health, Safety and Wellbeing	103-1	Explanation of the material topic and its Boundary	<i>Materiality, Responsible Business Report 2019-20, page 10</i>
	103-2	The management approach and its components	<i>Our Approach, Responsible Business Report 2019-20, page 30</i> <i>Our Progress, Responsible Business Report 2019-20, page 31</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14</i> <i>Our Progress, Responsible Business Report 2019-20, page 31</i> <i>Our Performance, Responsible Business Report 2019-20, page 34</i>
	403-9	Work-related injuries	<i>Our Performance, Responsible Business Report 2019-20, page 34</i> <i>Performance Summary, Responsible Business Report 2019-20, page 38</i> <i>Omission: Work-related injuries is less material for the financial services industry when compared to other industries. Suncorp therefore focuses on tracking the number of fatalities and lost-time injury frequency rates. We will continue to review and improve our disclosures.</i>
Business Continuity and Workforce Planning	103-1	Explanation of the material topic and its Boundary	<i>Materiality, Responsible Business Report 2019-20, page 10</i>
	103-2	The management approach and its components	<i>Our Approach, Responsible Business Report 2019-20, page 30</i> <i>Our Progress, Responsible Business Report 2019-20, page 31</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14</i> <i>Our Progress, Responsible Business Report 2019-20, page 31</i>
Talent Attraction and Retention	103-2	The management approach and its components	<i>Our Approach, Responsible Business Report 2019-20, page 30</i>
	103-3	Evaluation of the management approach	<i>Improving Practices, Responsible Business Report 2019-20, page 14</i> <i>Performance Summary, Responsible Business Report 2019-20, page 38-39</i>
	401-1	New employee hires and employee turnover	<i>Performance Summary, Responsible Business Report 2019-20, page 38-39</i> <i>Omission: Suncorp currently reports on employee-initiated turnover as a measure to assess talent retention. Internally, data on total turnover and new employee hires is tracked for management purposes. We will continue to review and improve our disclosures.</i>

STANDARD DISCLOSURE	GRI DISCLOSURE TITLE	DATA/INFORMATION SOURCE; REASONS FOR OMISSION
Diversity, Inclusion and Employee Experience	103-2	The management approach and its components <i>Our Approach, Responsible Business Report 2019-20, page 30</i> <i>Our Progress, Responsible Business Report 2019-20, page 33</i>
	103-3	Evaluation of the management approach <i>Improving Practices, Responsible Business Report 2019-20, page 14</i> <i>Our Progress, Responsible Business Report 2019-20, page 33</i> <i>Our Performance, Responsible Business Report 2019-20, page 34</i> <i>Performance Summary, Responsible Business Report 2019-20, page 39</i>
	401-3	Parental leave <i>Performance Summary, Responsible Business Report 2019-20, page 39</i> <i>Omission: Suncorp reports on the percentage of men and women that return to work from parental leave as the main measure of the effectiveness of our parental leave policy. Internally, we track other metrics which are currently used for management purposes. We will continue to review and improve our disclosures.</i>
	405-1	Diversity of governance bodies and employees <i>Performance Summary, Responsible Business Report 2019-20, page 38-39</i> <i>Omission: Suncorp reports on the percentage of individuals within Suncorp's governance bodies by gender. Percentage of employees by gender is disclosed for each employee category. Reporting on age, ethnicity and disability are disclosed for total employees. Other information is tracked internally for management purposes. Suncorp will continue to review and improve our disclosures.</i>
Indigenous Engagement	103-2	The management approach and its components <i>Our Approach, Responsible Business Report 2019-20, page 30</i> <i>Our Progress, Responsible Business Report 2019-20, page 33</i> <i>Performance Summary, Responsible Business Report 2019-20, page 39</i> <i>Reflect Reconciliation Action Plan</i>
	103-3	Evaluation of the management approach <i>Improving Practices, Responsible Business Report 2019-20, page 14</i> <i>Our Progress, Responsible Business Report 2019-20, page 33</i> <i>Performance Summary, Responsible Business Report 2019-20, page 39</i> <i>Reflect Reconciliation Action Plan</i>
Community Investment	103-2	The management approach and its components <i>Our Approach, Responsible Business Report 2019-20, page 30</i>
	103-3	Evaluation of the management approach <i>Improving Practices, Responsible Business Report 2019-20, page 14</i> <i>Our Progress, Responsible Business Report 2019-20, page 32</i> <i>Our Performance, Responsible Business Report 2019-20, page 34</i> <i>Performance Summary, Responsible Business Report 2019-20, page 39</i>
	201-1	Direct economic value generated and distributed <i>Performance Summary, Responsible Business Report 2019-20, page 36</i> <i>Consolidated Statement of Comprehensive Income, Annual Report 2019-20, page 59</i>
	203-2	Significant indirect economic impacts <i>Our Progress, Responsible Business Report 2019-20, page 32</i> <i>Our Performance, Responsible Business Report 2019-20, page 34</i> <i>Performance Summary, Responsible Business Report 2019-20, page 39</i>