

Suncorp-Metway Ltd ABN 66 010 831 722
Suncorp Centre, Level 18, 36 Wickham Terrace, Brisbane Qld 4000



Shareholder Pack 2009/10

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One Company. Many Brands

Chairman's letter to Shareholders



1 October 2010

Dear Shareholder,

On behalf of the Board I am pleased to invite you to attend the Suncorp-Metway Ltd 2010 Annual General Meeting (AGM) to be held on Thursday, 4 November 2010, in the Ballroom, Sofitel Hotel, 249 Turbot Street, Brisbane.

The meeting is scheduled to start at 2.30pm (Brisbane time) and will also be webcast live on Suncorp's website at www.suncorpgroup.com.au.

Registration is from 1.30pm.

Holders of ordinary shares

If you are a holder of Suncorp ordinary shares, your documentation includes a personalised Securityholder Voting Form and an Explanatory Memorandum, as well as the Notice of Meeting.

If you are attending the meeting, please bring the Notice of Meeting with you, as it contains a barcode that will make registration easier.

This year for the first time, shareholders can exercise their voting rights directly. Further details are contained in the Securityholder Voting Form. Shareholders who have Suncorp ordinary shares, but will

not be attending the meeting, can lodge their direct vote or proxy vote either online at www.linkmarketservices.com.au, by mail using the reply paid envelope provided, or by faxing the form to the share registry, Link Market Services Limited, on (02) 9287 0309.

Your direct vote or proxy vote must be received at the share registry offices no later than 2.30pm (Brisbane time) on Tuesday, 2 November 2010, to be valid.

Online voting instructions

If you would like to lodge your vote online, you will require your Securityholder Reference Number (SRN) or Holder Identification Number (HIN) to log onto the share registry website www.linkmarketservices.com.au.

To lodge your vote electronically:

- click on the 'Vote Online' banner at the bottom of the page;
- select Suncorp-Metway Ltd;
- enter your SRN/HIN in 'Holder Identifier';
- enter your last name or company name in 'Surname or Company Name';
- enter your postcode or country code in 'Australia Postcode or Country Code';
- then click 'Validate'; and

- follow the prompts to lodge your vote electronically.

Other shareholders

Suncorp preference shareholders are also entitled to attend the meeting; however only ordinary shareholders are entitled to vote on the business of the meeting.

At the conclusion of the meeting, I invite you to join the Suncorp Board and the Senior Leadership Team for afternoon tea.

Yours sincerely

John Story
Chairman

If you have any questions regarding the meeting, please phone our share registry, Link Market Services Limited, on 1300 882 012.

If you wish to submit a written question for consideration by the Board before the meeting, please email investor.relations@suncorp.com.au or write to GPO Box 1453, Brisbane, Queensland, 4001.



Notice of Annual General Meeting

Thursday 4 November 2010

The 22nd Annual General Meeting of Suncorp-Metway Ltd ("the Company") will be held at 2.30pm (Brisbane time) on Thursday, 4 November 2010 in the Ballroom, Sofitel Hotel, 249 Turbot Street, Brisbane.

Ordinary Business

1. Discussion of Financial Reports

To receive and consider the Financial Report and the Reports of the Directors and the Auditor for the year ended 30 June 2010.

2. Adoption of Remuneration Report

To adopt the Remuneration Report for the year ended 30 June 2010.

(The vote on this resolution is advisory only and does not bind the directors or the Company.)

3. Re-election and confirmation of directors

To consider and, if thought fit, pass the following resolutions as separate ordinary resolutions:

- (a) That Mr J D Story who retires in accordance with Clause 24.7 of the Company's Constitution be re-elected a director of the Company;
- (b) That Dr Z E Switkowski who retires in accordance with Clause 24.7 of the Company's Constitution be re-elected a director of the Company; and
- (c) That Mr S I Grimshaw who was appointed by the Board as a director of the Company on 27 January 2010 be elected as a director of the Company in accordance with Clause 24.4 of the Company's Constitution.

By Order of the Board

C R Chuter

Corporate Secretary
1 October 2010

Entitlement to attend and vote

For the purpose of the meeting, persons who are registered holders of ordinary shares as at 7.00pm Sydney time on Tuesday 2 November 2010, will be voting members.

Voting members can vote in one of three ways:

- by attending the meeting and voting either in person or by attorney, or in the case of corporate shareholders, by corporate representative;
- by lodging a direct vote, using the Securityholder Voting Form enclosed with this Notice of Meeting; and
- by appointing a proxy to attend and vote on their behalf, using the Securityholder Voting Form enclosed with this Notice of Meeting.

Direct voting and voting by Proxy

Voting members may either vote directly or appoint a proxy to vote on their behalf at the meeting, and can do so by:

- (a) completing the Voting Form on the reverse side of this Notice of Meeting and returning it either:
 - to the Company's share registry at Link Market Services Limited, Level 15, 324 Queen Street, Brisbane, Qld, 4000; or
 - in the reply paid envelope provided; or
 - by fax to Link Market Services Limited on 02 9287 0309; or
- (b) voting online at www.linkmarketservices.com.au.

Only those voting forms lodged with Link Market Services Limited no later than 2.30pm Brisbane time on Tuesday 2 November 2010 (being 48 hours before the start of the meeting), will be considered valid. For further instructions on voting, please refer to the Securityholder Voting Form.

The person appointed as proxy does not need to be a member of the Company and a shareholder can appoint an individual or a body corporate as a proxy. A body corporate appointed as a proxy must also lodge a *Certificate of Appointment of a Corporate Representative*.

If a shareholder who has directly voted or appointed a proxy to vote on their behalf, attends the meeting, the direct vote or proxy appointment is suspended in accordance with the provisions of the *Corporations Act 2001*.

An Explanatory Memorandum accompanies and forms part of this Notice of Meeting. Shareholders should read these documents in full.

If you are attending this meeting please bring this notice with you.