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## **SUNCORP BANK EXPANDS SERVICES IN CANBERRA**

Suncorp Bank has announced the opening of a new centre in Canberra in line with its commitment to servicing customers' full banking needs locally in the ACT.

Suncorp Bank District Banking Manager Geoff Bird said the new outlet would be beneficial to agribusiness, commercial, small business and personal customers.

"This is a new purpose-built facility that allows customers to perform deposit and transactional banking functions in addition to having their business banking needs met," Dr Bird said.

"We are very excited about opening our new facility in Canberra. The centre essentially offers a 'one stop shop' making it very convenient for our customers to have their full banking needs serviced. We have an experienced team of professionals with strong local knowledge who are well equipped to offer quality service and solutions to businesses and individuals," he said.

"Steven Reynolds is our Mobile Banking Manager, providing flexible service to customers by meeting them after hours and at a convenient location, such as the customer's home. Steven joined Suncorp in 2003 and has 22 years banking experience, with 15 years in home lending.

"Angela Clifford was appointed as the Deposits and Payments Specialist to assist with business banking needs. Angela is an asset to the team having 13 years experience in banking and financial planning."

The centre supports Suncorp Bank's strategy to position its banking centres and branches in the best places to meet the needs of local customers and become the best bank for regional Australia.

Suncorp Bank announced an ATM partnership with Bendigo Bank in July 2010 which allows customers to use the full network of both banks' ATMs without incurring any direct charge fees. In addition, Suncorp Bank has removed its automated telephone voice response system, enabling callers to speak with a real person when they dial the Bank's call centre.

Additional centres have also opened across Queensland, New South Wales and Victoria in line with Suncorp Bank's national expansion.

The Canberra facility is located at 182 City Walk, Gareema Place, in the heart of the city and is now open for business. Geoff and the team are looking forward to welcoming customers.

**About Suncorp:** Suncorp is one of Australia and New Zealand's largest diversified financial services providers, supplying banking, insurance and wealth management products to around 7 million customers through well-established and recognised brands such as AAMI, APIA, Shannons, Vero and Asteron, as well as Suncorp and GIO. Today Suncorp is Australia's fifth largest bank and second largest domestic general insurance group, with over 16,000 staff. Suncorp has representation in 450 offices, branches and agencies throughout Australia and New Zealand.

**Media Contact:** Michael Turner Phone: 07 3835 5560